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VERSION : 2.0.83.1

RELEASED : 08/06/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-13335	Barcodes	When printing from the barcode printing screen there were some label types that were only available in US and Canada. They have now been made available for all countries.	Enhancement	All
ACU-12186	Benefits	On the Patient Insurance Eligibility tab, the "Auth Date" has been changed to "Auth Expires" and the Expires column has been removed, both to aid user clarity.	Enhancement	United States
ACU-13168	Benefits	There were several scenarios whereby the posting of a remittance advice payment which resulted in a refund to the patient (copay and/or OOP) resulted in a false account credit being created, specifically where the invoice in question still had a balance due or where it had a balance to begin with but did not after the remittance changes were posted.	Bug	United States
ACU-13186	Benefits	The application now supports the import of the RAMQ error file, and displays the import result using the standard remittance dialog.	Enhancement	Canada
ACU-13248	Benefits	The batch 837 electronic claims submission file for Medicare Part C has been updated to include the appropriate re-submission code if a claim has been adjusted.	Enhancement	United States
ACU-13310	Benefits	A new "Applies To" option of "Allowance Balance" has been added to the calculation instructions rules of the insurance schedule of benefits maintenance screen. This option allows the user to indicate that a calculation is to be based off whatever remaining allowance the patient has yet to use.	Enhancement	United States
ACU-13324	Benefits	<p>The schedule of benefits rule maintenance screen contains a section for the user to configure the calculation instructions to be applied to work out the math for the distribution of the invoice products across discount, write off, reimbursement, etc. Within that section there is was an option called "OR Maximum Allowance" which was a check box allowing the user to indicate whether the calculation in question would max out at the value of any remaining allotment/allowance. This check box has now been replaced with a drop down which allows for the selection of one of these options:</p> <ul style="list-style-type: none"> - No allowance limit checks - Limit to max allowance - Limit to rate-based max allowance <p>The first two correspond to the original No / Yes (respectively) options of the check box being ticked or not. The third option is now new and allows for where the calculation wants to be max'ed out on the remaining allowance, but on a percentage of the remaining allowance instead of its actual full value. This is where, for example, the fee schedule for the likes of lenses indicates that the insurance carrier will reimburse 75% of the retail (or a set value) but covers the entire price up to an allowance value. In this instance, as the allowance is being allocated to the invoice line items, any remainder</p>	Enhancement	United States

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		to be used should not exceed the overall 75% of allowance applicable for the patient.		
ACU-13344	Benefits	As part of the main changes to implement the new English eGOS, various changes have been applied the the Institution Maintenance and Benefit Tracking screens	Enhancement	England N. Ireland Scotland Wales
ACU-13493	Benefits	The gross cost price (wholesale price) of the frame is displayed when in the spectacles review screen from the Benefit Tracking module. This has now been made visible also when the review screen is used when in the Remittance Advice posting module.	Enhancement	United States
ACU-13494	Benefits	There were some instances of a "not a group by expression" error on pressing the Search button in the claim search screen.	Enhancement	All
ACU-13554	Benefits	The waiting time for extracting 837 claim data has been greatly reduced.	Enhancement	United States
ACU-13558	Benefits	In the Benefit Tracking module, there were instances whereby the user would get a "Failed to read institution" error without the application having a previously selected insurance institution selected. This has been changed to auto-default to the first one in the list if there is no previously selected one.	Bug	Sweden
ACU-13720	Benefits	The patient's plan information (including the referring doctor) are loaded on entry to the claim adjustment screen and then not re-retrieved unless the user performed an adjustment on a different patient and then returned to the first one. Given that it is pre-loaded on entry to the screen, that meant there were situations where the CMS form (or Edit CMS screen) did not reflect any changes that the user may have made in the patient's Insurance Plan screen. For example, if there was no referring doctor assigned and the user went into the adjustment screen then pressed Insurance, went to the current visit tab, selected the referring doctor, saved that change and then pressed the CMS form button - the referring doctor was still blank on the form.	Bug	United States
ACU-13783	Benefits	When in the remittance advice posting screen, the application displays the name of any secondary insurance carriers associated with the selected claim. This would be (validly) blank if the patient had a second plan but it was not utilised at the point of invoice. To make it appear, the user had to go to the Claim Adjustment screen and press the Create Claim on the secondary plan. That populates zero value claim record against that secondary plan. However, even having done this the secondary name still remained blank on the remittance posting screen.	Bug	United States
ACU-13804	Benefits	When in the invoice benefits screen the user is presented with a list of the plans and benefits applied to the content of the invoice. There is an "apply" check box which the user can alter to indicate whether they do or don't want to use benefits of a specific plan. On turning on or off this checkbox, the benefits calculations are re-	Bug	United States

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		run and the results populated back into the screen, overwriting whatever was there originally. However, there was a scenario whereby in a multi-plan situation, if the user turned off the benefits of one plan any lens benefits lines calculations were halved where the remaining plan being used had the 'combine same vcodes' preference enabled.		
ACU-13963	Benefits	Get Error and Receivability buttons were invalidly visible in the Benefit Tracking module.	Bug	England N. Ireland Scotland Wales
ACU-13986	Benefits	(Non-United States) The reason for return and reason for reversal selection controls in the insurance benefit Claim Adjustment screen were empty and nothing could be selected.	Bug	All
ACU-13991	Benefits	A new column was added to the claims grid in the Benefit Tracking module to indicate the claim type as part of the eGOS enhancement. However, the claim type was still visible (but irrelevant and unnecessary) where eGOS integration was disabled.	Bug	England N. Ireland Scotland Wales
ACU-10147	Catalog	The item movement popup screen in the product search was displaying the wrong patient details for till sales, returns and remake transactions.	Bug	All
ACU-11184	Catalog	The load of an SF6 catalog can include lenses with no blank size populated. These were being imported into the application as a zero value and that was causing them to appear within the lens selection drop down box in the spectacles dispense screen, whereas they should have been excluded.	Bug	All
ACU-13394	Catalog	When adding a new frame catalog using the FramesData, Catalog Update, Catalog Mapping process, an error was occurring when a new catalog was created.	Bug	United States
ACU-13467	Catalog	When the search wildcard character '%' was used in the product search screen, the application was not retrieving the correct results.	Bug	All
ACU-13857	Catalog	There were some label/box misalignments in both the stock and catalog maintenance screens; ULI code in Stock, and Maker and NVB in Catalog.	Bug	All
ACU-14032	Catalog	The Product Lookup search options screen External Reference label was misplaced, not being beside its related entry box.	Bug	All
ACU-13433	Deliveries	There were some instances where by opening the Delivery Management module resulted in a "CDSDeliveries: Field DELIVERY_DUE_DATE not found" error.	Bug	All
ACU-13610	Deliveries	In the Delivery Management screen, in the receiving pending section the delivery items were incorrectly highlighted in red color and marked as invalid.	Bug	All
ACU-12796	Diary/ Scheduler	In the Diary, the user was permitted to select an unapproved web diary/scheduler patient and go to that patient's file. This is now prevented as the patient must first be approved before allowing the file to be selected.	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12969	Diary/ Scheduler	The web bookings module was not being properly closed when the user left the screen and as such, it was not properly re-initialised on returning. For the most part, this would have had no detrimental effects that the user would have noticed. However, in an enterprise environment, it could have caused the screen to display the web bookings of all practices rather than just the current practice when opened while the user was in the diary module.	Bug	All
ACU-13131	Diary/ Scheduler	The Diary Clinic Capacity report previously relied on the usage of the "Diary Dates" mode whereby the clinic dates for each diary were pre-populated by the business in the diary setup screen, indicating on what dates the diaries were active. The report has now been changed to work when not using this mode (which is the default).	Enhancement	All
ACU-13132	Diary/ Scheduler	The Diary Clinic Capacity report outputs the counts of the number of slots per diary per date, how many are used and how many are available. However, the used count was not excluding cancellations and DNAs.	Bug	All
ACU-13134	Diary/ Scheduler	The Diary Clinic Capacity report was only including diaries that had a staff member assigned, which would have excluded any non-doctor related diaries (like if based on a consulting room).	Bug	All
ACU-13169	Diary/ Scheduler	The Diary was not getting refreshed upon re-entry.	Bug	All
ACU-13579	Diary/ Scheduler	When diary profiles is enabled the application was displaying a profiles-specific new appointment screen when creating or editing an appointment. This has now been changed to use the standard new appointment screen as it has better functionality and replaces what the profile-specific screen does.	Enhancement	All
ACU-13588	Diary/ Scheduler	The Diary Dashboard (or sometimes referred to as the Doctor Dashboard) contains a non-modal view (can be open in addition to the main system window) of the diary for the current user and is intended to be used by the optometrist / doctor within the consulting room so they have a view of their day's schedule visible while still allowing them to use the application for doing examinations. However, the view of the schedule was not automatically refreshing itself as changes were made on other computers and therefore specifically it did not show the status changes where a patient was marked as arrived.	Bug	All
ACU-13768	Diary/ Scheduler	There is an option which controls whether the diary module (all different views) allow "inline editing" (direct entry in the grid itself) or whether it enforces that a pop up screen is used for creating and editing appointments. Not all views were obeying this option, either depending on the different layout views or between the daily and multi-views.	Bug	All
ACU-13769	Diary/ Scheduler	The Diary module has a mode referred to as Diary Profiles where the timeslots can be organised to target specific appointments being made in preferred times of	Bug	All

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		the day. When in this mode there is a second option which controls whether to allow "inline editing" (direct entry in the grid itself) or whether it enforces that a popup screen is used for creating and editing appointments. Not all views were obeying this option, particularly the daily view.		
ACU-13772	Diary/ Scheduler	When running the Diary Profiles mode, the Diary module menu contains an "Assessments" section with a number of menu items. However, this menu section should not be visible as is an incomplete and non-functional area. The menu options have therefore been removed.	Bug	All
ACU-13787	Diary/ Scheduler	The Diary module has a mode referred to as Diary Profiles where the timeslots can be organised to target specific appointments being made in preferred times of the day. When in that mode, new appointments are created and/or searched for using popup screens and not the standard "inline editing" where the appointments can be directly typed into the grid. However, the diaries themselves can be individually configured as being profile based or not but the popup screens enforcement was applying to all diaries irrespective of whether they were profile-based or not.	Bug	All
ACU-13871	Diary/ Scheduler	When the Diary Profiles mode is enabled and the user goes into the Profiles maintenance screen from the diary configuration, the screen defaulted to the Restrictions tab and was blank even when restrictions were present. This has been changed so that the default tab is the Priorities tab and appears with the present data shown.	Bug	All
ACU-13872	Diary/ Scheduler	There were some instances where users may have seen a "CDSDiaryView field AND not found" error in the diary module when refreshing the appointment details.	Bug	All
ACU-13294	EHR	The title bar location indicator shows the correct functional form when selecting items from the Examination and EHR menus.	Enhancement	United States
ACU-4335	Examinations	Sometimes when previewing Exam results report within the Combined Exams module An error 'ORA-01422: exact fetch returns more than the required number of rows' was occurring due to duplicate checklist notes record.	Bug	All
ACU-14107	Help	A New Features link exists in the Help menu, but it was directing the browser to the full version contents page of the website instead of specifically to the new feature list.	Enhancement	All
ACU-11746	Imaging	New configuration options have been added to allow the user to customise the caption of the imaging screens; Fundus, Anterior, Other, Fluorescein, Perimetry, Scans.	Enhancement	All
ACU-12900	Imaging	The time taken to open of the imaging module image editor screen has been improved, especially when trying to capture new images.	Enhancement	All
ACU-428	Imaging	The imaging module image editor screen has been changed so as to remember the last zoom mode selected by the user.	Enhancement	All
ACU-10827	Letters	The performance of merging to Microsoft Word letter	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		templates has been improved across the whole application.		
ACU-13202	Letters	When integrated with MS Word for letters and using the Ocuco hosted environment there were intermittent instances of "Cannot open file TempTemplate.doc. The process cannot access the file because it is being used by another process" errors.	Bug	All
ACU-13424	Letters	Within the letter editor, if the user chose to save the letter as a new template, this was not being shown in the list of templates on selecting the Open Template button.	Bug	All
ACU-13730	Medical Rx	The Medical Rx section of the Conclusion area has a tab to allow the user to see the prescriptions for either the current or all visits. By default, entering this screen went to the Current Visit view. This has been changed to now go to the All Visits, as it is more useful to be able to see all the prescriptions the patient has been given.	Enhancement	All
ACU-13733	Medical Rx	In the Medical Rx entry screen if, having selected a template, the user then presses Enter to go through each of the on-screen boxes, the drug name gets cleared when you enter into and then out of the box.	Bug	All
ACU-12732	Miscellaneous	A new configuration option has been added to indicate when the application is running as a test system. When the configuration option is being set, the top menu is being coloured differently, the text "Test System" is being displayed across the top banner and gets overlaid in large letters diagonally across the background image.	Enhancement	All
ACU-13488	Ophthalmology	Changes made to the Diplopia, Nystagmus and Ocular Motility exam screen special editor controls were not being saved when the user left the screen.	Bug	All
ACU-13502	Ophthalmology	In the contact lens pre-assessment exam screen, some entry box labels were illegible when being made disabled when the "Previous Wearer" check box was unticked.	Bug	All
ACU-13953	Ophthalmology	When closing the Diplopia examination screen Findings/Diagnoses maintenance, the error 'Invalid class Typecast' was occurring.	Bug	All
ACU-13472	Ophthalmology	In the graphic editor enabled screens, the Copy Previous button displayed a "Dataset not in edit or insert mode" error.	Bug	All
ACU-11624	Ordering	A new configuration option has been added to dictate how many days a spectacle order is allowed to be changed. Previously you were only allowed to change the spectacle order the day it was created, the new setting will allow you to set the number of days until the order can no longer be changed.	Enhancement	All
ACU-13404	Ordering	When trying to send to Hoyailog a spectacle where the prescription has a prism value but the prism direction (base) is empty, the application reported an error related to conversion of a Null value to string when creating the XML file to be exported.	Bug	Italy
ACU-13497	Ordering	In the orders module, the compensated left prescription field was misaligned.	Bug	All

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ACU-13522	Ordering	On the patient order report the dispensed by label was cutting off the first part of the dispenser name.	Bug	All
ACU-13689	Ordering	When changing a spectacle order using the Change button, the change form will now allow the frame status to be altered.	Enhancement	United States
ACU-13716	Ordering	The standard A4 and A5 Orders reports have been reformatted to ensure that they fits on a single page.	Bug	All
ACU-13865	Ordering	In a centralised environment, if the user pressed the Change button (in order to change the order type) in the Orders module whilst having the 'All' option in the practice drop down selected, ORA-00936: Missing Expression' error occurred .	Bug	All
ACU-12812	PASM	In the configuration module, the user has the option to specify the disk folder location where BACS files generated from the application are to be saved. However, the user received an "invalid path" validation message if they tried to set that location to be a network drive using UNC paths (the starting \\ characters), including if working in a hosted or remote desktop environment where the local PC has to be accessed using the prefix "\\tsclient".	Bug	All
ACU-13398	PASM	When a mandate status is changed to cancelled, the bank details are now automatically cleared from the mandate (Bank name, Branch, Sort Code, BIC and Account Number).	Enhancement	All
ACU-13896	PASM	In the configuration module, the user has the option to specify the disk folder location where BACS files generated from the application are to be saved. However, it was not possible for the user to enter numerical characters which are commonly used in our server locations.	Enhancement	All
ACU-12738	Patient	(Europe only) A new Data Processing module has been added to the application. This is primarily in response to the GDPR regulations. The main change is a new patient screen which both allows for the business to capture and record the status of the patient's consent to data processing and privacy agreements, as well as a consolidation of the various communication methods and opt in/out preferences. That same location is also the focal point of where patients can request access to their data and/or even request that they be forgotten completely. There are related changes to other areas of the application, like the Query and Recall modules, and any emailing and SMS facilities - all of which now adhere to the data processing consent status and communication preferences.	Enhancement	All
ACU-12749	Patient	The default Opt In / Out for Marketing and SMS have been changed to False, so as to force that the patient must always opt in to these services.	Enhancement	All
ACU-13238	Patient	The attachment memo controls (patient notes, visit notes, visit symptoms) implemented their own version of message displays (like confirmation of deletion of an	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		attachment for example). As such, they did not always show up with the standard blue background (depending on operating system options) and did not adhere to the screens being scaled, continuing to be shown at the original default size and font.		
ACU-13252	Patient	The application has a patient summary screen which can be configured to appear as a popup or as a tree view on the left hand side of the screen, or as a patient menu item. When configured to be a patient menu item, what would normally be called "Summary" as the first item in the menu is renamed to "Details". Having selected that, however, the breadcrumb trail text was empty.	Bug	All
ACU-13476	Patient	The Deceased and Maiden Name fields were misaligned within the main Patient Screen.	Bug	All
ACU-13479	Patient	Invalidly, the application was not allowing the user to type into the telephone and fax number boxes in the patient contact preferences screen.	Bug	All
ACU-13576	Patient	In the patient summary view grid, each of the different 'events' which have taken place on a patient's file are grouped by date and represented in a hierarchy, with each node of that hierarchy indicating the type of activity/event which took place and some summarised notes about what it was or the outcome. As part of the information displayed, the visit motivation is shown. However, if (for example) a dispense was done on a date after the visit was created and the user did not create a new visit, then on the dispense event shown in the patient summary hierarchy the motivation and visit outcome was still being displayed as the motivation of the original visit. That is therefore misleading and implies (for example) that a sight test (or whatever the motivation was) was done on the date of the dispense. So the motivation should only be displayed where the activity / event date took place on the same date as the visit itself.	Bug	All
ACU-13807	Patient	The Presenting Complaint & Management screen (PC & Management) contains a grid showing the set of all symptoms and related notes and medical drug prescriptions across all visits. This grid is now automatically moved to the matching date as the user changes visit on the main visit grid.	Enhancement	All
ACU-13903	Patient	When on a patient's file there is a grid shown in the top patient summary panel which lists all of the patient's visits. Double clicking on this grid makes it appear in a larger popup screen for the user to be able to see more of the dates in one view without scrolling. However, the font size in that popup screen was not using the standard size and was too small.	Bug	All
ACU-14030	Patient	County was missing from the Patient Correspondence screen.	Bug	All
ACU-13009	Price Updates	In the product price updates screen there is a report which can be printed or previewed to produce a hard-copy of the content of the price update the user is currently in. However, the Current and New Uplift	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		columns on that report were always blank.		
ACU-13586	Price Updates	In the Price Updates module, inserting or editing a price update may have resulted in an "Access violation" error if the user tried to switch between the "Price Increases" and "Price Decreases" tabs.	Bug	All
ACU-14033	Price Updates	The breadcrumb on the 'Pricing Updates' screen, incorrectly started with 'Back Office' instead of 'Product'.	Bug	All
ACU-14034	Price Updates	In the Price Updates module, inserting or editing a price update may have resulted in an "Access violation" error if the user tried to switch between the "Price Increases" and "Price Decreases" tabs.	Bug	All
ACU-14035	Price Updates	The Price Updates module's left hand menu was not being shown, meaning the users were able to change between the different statuses of price updates present.	Bug	All
ACU-13573	Query	The Query module allows the user to selected whether to include patients who have a valid mobile / cell number and/or email address, as two separate options. However, the mobile number selection was invalidly saving to the email selection.	Bug	All
ACU-13574	Query	The Query module set of criteria selection includes the option "Specific Products" which lets the user choose a set of one or more products to be searched for in patient retail history. Only an "Equals" option exists for this criteria. This has now been expanded to also allow a "Does not equal" option so that the user is able to search for patients who were NOT sold a specific set of products. To avoid large results set, this 'not equals' option should really only be used in conjunction with other limiting criteria.	Enhancement	All
ACU-13599	Query	On using 'Last Recall' as a query parameter, the application was giving a "CDSQueryServer: Cannot perform this operation on a closed dataset" error.	Bug	All
ACU-14012	Query	In the query module, the parameter 'DPA Consent status' has been changed to 'DPP Consent status' as we now are using the term Data Processing Policy rather than Data Processing Agreement.	Bug	All
ACU-14112	Query	In the query module, running a query for Rx Given and Subjective parameters displayed the error "component name GridResultsColR_DIST_SPHERE already exists".	Bug	All
ACU-14020	Referrals	An incorrect, previously previewed, Referral In Letter was shown within the Outstanding Referrals module when 'View Letter' button was clicked.	Bug	All
ACU-12364	Refraction	The BVD validation was not being performed in the Rx Given screen.	Bug	All
ACU-12498	Refraction	Acquiring data from the Nidek RT-5100 Phoroptor into the Refraction screen was giving a 'File access denied' error when using Application in a hosted environment.	Bug	All
ACU-13473	Refraction	A "template not found" message was displayed when the user chose to print a template-based prescription report but no custom template had been configured by the business. Instead, the application will revert back to the	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		default in-built report.		
ACU-13729	Refraction	The application has a few different prescription report options. Typically, the application is configured to use a relatively new layout. However, there are some which still use a very old version of the report. That older version has the staff member's name, type and qualifications in the centre of the header at the top of the report. However, it was printing the details of the user who printed the report as opposed to the doctor associated with the prescription.	Bug	All
ACU-13734	Refraction	The application has a few different prescription report options. Typically the application is configured to use a relatively new layout. However, there are some which still use a very old version of the report. The footer section, by the signature, now prints the staff MCRN number when running in Ireland.	Enhancement	Ireland
ACU-7511	Refraction	A new option has been added to the prescription screens to filter 'Prescribed by' staff to only staff doctors.	Enhancement	All
ACU-12846	Reporting	A new diary capacity report has been added to the reports module.	Enhancement	All
ACU-12929	Reporting	The patient summary HTML report listed 'N' (Normal) values as 'No information recorded' on the checklist pages. This was incorrect as the Normal value itself is actually information. The 'No Information' section was removed, all exams names are displayed even when no corresponding information is present.	Bug	All
ACU-13589	Reporting	The figures on the Diary Capacity report were not calculating correctly as the block-outs were being missed due to different country based database parameters used when calculating the day number, relevant to the day of the week.	Bug	All
ACU-13450	Retail	The time taken to display the list of available promotions in the new dispense screen has been improved, particularly where many promotions were applicable based on the content of the dispense.	Enhancement	All
ACU-13478	Retail	(Non-validated dispensing) Within the dispense fulfilment screen, the Name column was reduced in size to remove an unnecessary horizontal scrollbar.	Enhancement	All
ACU-13570	Retail	A "continue old visit" confirmation message was being invalidly displayed when doing a new dispense where the most recent visit date was prior to the current date.	Bug	All
ACU-13581	Retail	When dispensing spectacles with promotions and adding manually a service card and when dispensing multiple spectacles with promotions, the application was skipping the printing of Quality and Conformity reports.	Bug	Italy
ACU-13648	Retail	The standard invoice report has a set of headings which are surrounded in a navy box / outline. To save on ink, there is an option for the report to be printed black & white, and those outline boxes printed as a single line border rather than as a solid filled shape. However, the invoice report also has an option for payments to be included on the bottom of the invoice and the payments	Bug	Ireland

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		section header box was not obeying the black and white option.		England N. Ireland Scotland Wales
ACU-13460	SMS	In the configuration module, the default SMS start and end time have been changed to show and enforce time format.	Enhancement	All
ACU-13935	SMS	In the patient survey's configuration screen, attempting to clear the selected SMS template displayed a "cannot convert null to integer" error on saving.	Bug	All
ACU-13593	Worklists	When the Sales History worklist screen is opened there is an option where the user can choose to select whether they wish to view only the fully paid sales, or part paid, or all (tendered sales). The default is "Fully Paid" but it is more useful, and has been changed to, default to the "All Sales" view on entry. The all sales option has also been moved to first in the list.	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11522	Benefits	The insurance benefits adjustments screen can no longer remove benefits which were added using the "Late Benefit" feature (which allows benefits to be added to a sale after the initial tender). This is because late benefits get added as their own independent sale (dated as per the date of the operation) and not part of the original sale. To delete the benefit entirely (in order to recoup) therefore leaves the application with an entirely empty transaction that cannot be recouped against.	Enhancement	All
ACU-13275	Benefits	In the Benefit Tracking module, the name of the institution was being duplicated in the menu where the very first institution in the list was either inactive, related to a different country (in a multi-practice environment) or had the auto claim preference turned on.	Bug	Ireland England N. Ireland Scotland Wales
ACU-14293	Catalog	When searching for lenses in the using advanced search options screen, the style, material and colour lens search options were not working as the drop-down list was always empty.	Bug	All
ACU-14145	Data Processing	In the patient data processing / data protection screen, there are various narrative text displays for explanation of the data processing and communication preferences. It was incorrectly permissible for the user to alter the content of the text in those boxes in that screen, whereas this should have been restricted to a back office maintenance function in the Configuration module.	Bug	All
ACU-14201	Data Processing	In the patient data processing / data protection screen there are a set of contact preferences displayed. The presence of these being visible in the screen are, in part, related to the application's configuration options and the modules purchased / in use by the business. In a situation where one or more of the contact preferences was not visible, the application was still invalidly carrying out the validation to ensure entry of mandatory information.	Bug	All
ACU-13495	Examinations	When running the application on a resolution higher than the default size and the application maximised or otherwise resized, then the graphic editor in any of the graphic exam screens changes size when you go to the macular grid exam screen, then to a checklists graphic exam and then back again. When you return to the macular grid the width of the editor has been maximised to the width of the screen.	Bug	All
ACU-14296	Referrals	(Enterprise only) A "cannot perform this operation on a closed dataset" error was being encountered when merging a referral reply letter template, where the template contained bookmarks for Eye Pressures and further bookmarks after where the eye pressures were located in the body of the letter.	Bug	All
ACU-12131	Refraction	The link to Essilor APH 550 phoropter was added to both the Refraction and Combined Exams module, which allow to get the measurement data from the Subjective and Rx Given/Final Rx screens.	Enhancement	All
ACU-14289	Refraction	A link to Essilor ALM 500 lensmeter was added to	Enhancement	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.2

RELEASED : 31/07/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-14254	Retail	lensmeter screen in both the Refraction and Combined Exams page. From the dispense review, the Review button can be used to see the content of either the selected glasses or contact lenses from the past transaction. However, when reviewing a contact lens dispense, the prescription / specification details were empty.	Bug	All
ACU-14353	Retail	From the New Dispense screen, the popup screen which shows the list of discounts on the system, the list was being sorted by discount type whereas it should be ordered by the pre-configured sort order.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.3

RELEASED : 16/10/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-14450	Benefits	When a late fee benefit was deleted and recouped within the benefits tracking module, the sale was not being reopened so the outstanding balance could be paid off.	Bug	All
ACU-14640	Benefits	For Scottish GOS (OWF), new codes have been added to the Early Retest and Supplementary Reason codes to bring them in line with new standards applied by the NHS.	Bug	Scotland
ACU-14790	Billing	In the patient Billing screen, the user was unable to delete any allocated procedures, benefits or fees.	Bug	All
ACU-14487	Data processing	In the Data Processing screen, when the contact preference button for consent to email was set to 'no' the patients email address was being permanently deleted from the application.	Bug	All
ACU-14503	Data processing	In the Data Processing screen, when the email and SMS contact preference was set to 'no' the system prevented the editing of the mobile phone number and email address.	Bug	All
ACU-14520	Data processing	The application was freezing or giving access violation error when creating a new patient within the search screen just after Data Processing screen was accessed.	Bug	All
ACU-14526	Data processing	In the Data Processing screen when the user attempted to delete the patient record, the data processing policy details were not refreshed.	Bug	All
ACU-12365	Diary/ Scheduler	The system has a configuration option which controls whether cancelled appointments are shown or hidden from view within the diary/scheduler display screen. When this option was enabled, on cancelling an appointment the related patient recalls were not being updated (to reset the appointment made flag).	Bug	All
ACU-14999	Diary/ Scheduler	The system has a configuration option which controls whether cancelled appointments are shown or hidden from view within the diary/scheduler display screen. When configured to be hidden, there were still situations where cancelled appointments were actually still visible.	Bug	All
ACU-14624	Equipment	The Essilor APH phoropter link needed an update to map the Subject and Rx Given values correctly with data sent from APH-550 model. This was slightly different to the APH-500 model's data structure.	Bug	All
ACU-14704	Handover	If the user changed visits (using the visit grid at the top of the screen) while in the Handover screen, internally that was invalidly creating multiple incomplete handovers for each visit selected, which in turn resulted in messages being displayed to the user about having outstanding handovers, but they could not be completed by the user themselves and had to be cleared by Ocuco support.	Bug	All
ACU-14776	Handover	When the user attempted to create a new Visit record and there were old incomplete handovers a new visit record was not created. This has been modified to allow Visit creation even if there is no latest visit date related outstanding handovers.	Bug	All
ACU-14815	Handover	When the Select button was clicked within the Outstanding Handovers worklist screen, it brought the user to the patient's last handover instead of the	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.3

RELEASED : 16/10/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		outstanding handover.		
ACU-14370	Imaging	The imaging module (for scans or photography) could not be entered if the selected patient did not have any visit. This restriction has now been removed.	Bug	All
ACU-14476	Imaging	A "Field not found" error was occurring when pressing the "New" button in the imaging module.	Bug	All
ACU-14672	Ophthalmology	In the retinoscopy exam screen, if the default values were populated for the 'Working Distance' and 'Subtract' fields, then the copy from previous button would not work and the following message was displayed: 'Visit already defined. Cannot copy from previous'.	Bug	All
ACU-9201	PASM	When the dispatch process was cancelled, the stocked item quantity on hand was never re-stocked.	Bug	All
ACU-14554	Refraction	When confirming an overwrite of a prescription during a copy process, the message displayed contained an incorrect "\$1" piece of text.	Bug	All
ACU-14873	Retail	When dispensing glasses, if the user displays the Preferred Lenses screen, the list of lenses marked as 'preferred' are shown, along with a few lines of the lens notes (benefits) associated with each one. Because the display grid only shows a few lines of the notes, a "Lens Notes" button is on the toolbar whose purpose is to open a larger notes display area so the whole content can be seen. However, on pressing the Lens Notes button, the notes display screen was indeed displayed but the notes box was empty.	Bug	All
ACU-14973	Retail	On the first entry into the preferred lens screen, the lens list was correct, but when the user re-entered the screen, the lens list was incorrectly filtered.	Bug	All
ACU-14474	Worklists	There was a cosmetic issue in the Patient Removal worklist screen whereby the display grid was not expanding to fit the screen because it was set to a fixed size.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.4

RELEASED : 23/10/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15147	Miscellaneous	There were some circumstances where unsaved changes on the current screen were not being immediately saved when the user pressed on the patient name hyperlink in the patient summary panel shown at the top of all patient related screens.	Bug	All
ACU-15113	Workflows	On starting a workflow, any outstanding changes made to the screen the user was currently in at the time were not being immediately validated and saved. As such, the save of that information was deferred until some later point (like changing patient or re-entering and then leaving the same screen, or even not until the application was quit). In almost all scenarios the unsaved data was saved eventually, however, there was one circumstance whereby data entered was lost. Specifically the user had to select a patient, go to the history checklists screen, type in some notes into the memo box, then click to start a workflow (without leaving the memo box or otherwise leaving the screen), then go to another notes memo of any checklist exam screen configured to be part of the workflow (like Ophthalmoscopy or External exam) and then close the workflow. Under those sequences of events, the original history memo notes were overwritten by whatever was entered in the second memo.	Bug	All
ACU-15146	Workflows	The application was not automatically closing any workflow that was in progress on switching to a previous patient via either the previous patient list in the Search drop down menu or the Shift F2 shortcut function keys.	Bug	All
ACU-15148	Workflows	The application was not closing out of any open workflow when the user pressed on the patient name hyperlink in the patient summary panel shown at the top of all patient related screens.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.5

RELEASED : 29/11/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15352	Data processing	A previous patient information might have been printed on the Data Processing letter when it was printed after a referral letter was printed for a different patient.	Bug	All
ACU-13739	Ordering	The frame notes were not being printed on the orders report.	Bug	All
ACU-14291	Recall	(Enterprise only) When the user tried to merge Recall templates, 'The template has been formatted incorrectly' message displayed although the formatting was correct.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.6

RELEASED : 04/12/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15421	PASM	The BACS file location now can be configured via the Configuration module.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.7

RELEASED : 17/01/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-14981	Benefits	When submitting OWF claims in a windows 10 machine, the application would crash.	Bug	Scotland
ACU-15494	Billing	Users were receiving a "missing expression" error when using workflows/billing and then navigating to either a different or same patient from the Search button.	Bug	All
ACU-15634	Billing	When on the Billing screen and the users selects a previous patient from the search menu or by using the shortcut key, they were receiving a "missing expression" error.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.8

RELEASED : 06/02/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15743	Benefits	In the Scottish GOS 1 form, when no supplementary reason code has been selected it was incorrectly printing "4 D" on the form when there should be no value shown.	Bug	All
ACU-12494	Ordering	When the user emailed a patient order reminder from the orders module, the patient might have received an empty email.	Bug	All
ACU-15624	Ordering	Freeform measurements were missing from the standard A4 and A5 orders reports.	Bug	All
ACU-15727	Ordering	(Enterprise only) A new configuration option has been added to the Patient Orders module to allow the head office user to progress the orders that have been raised in the practices.	Bug	All
ACU-15917	Ordering	When reviewing Spectacles from the Orders screen or the Dispense Review screen in a non-validate system; the value for BVD was always showing the value from the first dispense groups when that dispense has more than one. When edited via the Orders screen users were also getting a "must apply updates" error.	Bug	All
ACU-10662	PASM	When the user took a direct debit payment at the till, this payment can be processed within the PASM module. However, if the user then edited the dispense and added an additional item the user was no longer able to add the credit sale within the PASM module.	Bug	All
ACU-15746	PASM	When the user took a direct debit payment at the till, this payment can be processed within the PASM module. However, if the user then did a remake the user was no longer able to add the credit sale within the PASM module.	Bug	All
ACU-15861	PASM	(Enterprise only) The user was getting a closed dataset error, 'CDSBACSHistory: Cannot perform this operation on a closed dataset', when 'View Details' button was clicked within the PASM payment collection history tab.	Bug	All
ACU-15873	PASM	A new message 'This dispense is linked to Direct Debits. Please remove the mandate item before you do a return, exchange or late edit.' was added to the application to ensure direct debit payment has been removed from the PASM module before dispense can be edited.	Bug	All
ACU-15853	Patient	Users were unable to get back into the Visits screen if they first selected Visits and then moved to a different module and then subsequently tried to move back to the patient. For example, if we moved to the Diary and then re-selected that patient from the Diary.	Bug	All
ACU-15785	Query	When the user emailed from the query module, the patient might have received an empty email.	Bug	All
ACU-15838	Query	When the user was printing letters within the Query module and then decided to check order email templates within the letter maintenance module, th available letter list would change to the accessed order email template list. This could have led to an invalid letter being emailed or printed.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.9

RELEASED : 01/03/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-16081	Billing	When on the Billing screen and the users select a previous patient from the search menu or by using the shortcut key, they were receiving a "missing expression" error.	Bug	All
ACU-15916	Data processing	The user was getting an invalid validation message to populate the guardian when the user was on Data Processing module and then went to Diary and then came back and the screen was never refreshed.	Bug	All
ACU-16008	Data processing	A new application configuration has been added to suppress the data processing agreement reminder.	Enhancement	All
ACU-15029	Patient	An error 'Must apply updates before refreshing data' error was occurring when warnings were amended and then the user had tried to create a new patient record.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.10

RELEASED : 21/06/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-14867	Equipment	A new link was added to support the Essilor WAM equipment which can feed prescription data to Auto-refractor, K-Reading and Eye Pressures.	Enhancement	All
ACU-15609	Imaging	In the remote imaging application, the temporary files which are created during the upload, now use the patient's ID instead of their name. The log files created by both the remote imaging application and the application no longer contain the patient name.	Enhancement	All
ACU-16277	Imaging	In the remote imaging application, the progress bar, which appears when the user clicks the "save" button and shows the upload progress, is now hidden before any of the message boxes are shown to the user.	Bug	All
ACU-16643	Ophthalmology	The Flap position on the refractive surgery report was displaying the wrong / misleading information.	Bug	All
ACU-16790	Ophthalmology	The Visual Acuity exam measurement results were not printing on the clinical summary report.	Bug	All
ACU-12309	Ordering	The stock order sales list was including promotions, benefits and discount records when an internal data identifier happened to be the same as an interface product identifier.	Bug	All
ACU-16120	PASM	When the user took a direct debit payment at the till, this payment can be processed within the PASM module. However, if it was a late discount sale then the sale amount within the PASM module did not include the late discount amount.	Bug	All
ACU-15852	Recall	On running a recall and the resultant letter contained the "Next Appointment" bookmark, then if an appointment was moved the letter would still show details of the original appointment after a re-run of the recall and not update properly.	Bug	All
ACU-8481	Recall	(Enterprise only) Improved the handling of recall history when recalls are being generated by head office personal.	Enhancement	All

VERSION CONTENTS REPORT

VERSION :

2.0.83.11

RELEASED :

03/07/2019

REF

MODULE

DESCRIPTION

TYPE

COUNTRIES

ACU-16774

Ordering

The frame measurements were not being printed on the Order reports when the Corridor was the only value entered.

Bug

All

VERSION CONTENTS REPORT

VERSION : 2.0.83.12

RELEASED : 10/09/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-17031	Catalog	In the Indicators section of Lenses within Catalogue Maintenance screen, a new check box called "Compulsory Corridor" has been introduced. When this indicator is checked for a lens, population of Corridor is enforced during spectacle dispensing.	Enhancement	All
ACU-17043	Catalog	In the Indicators section of Lenses within Catalogue Maintenance screen, the Tintable check box has been changed to a drop down box in order to include 'Tint Mandatory' option. When this option is set for a lens, tint selection is enforced during spectacle dispensing.	Enhancement	All
ACU-17242	Catalog	In the bulk updates module two new product parameters have been added "Tintable" and "Compulsory Corridor". These options allow users to set the Tintable and compulsory corridor flag on spectacle lens products.	Enhancement	All
ACU-12084	Letters	"Next Appointment Date", "Next Appointment Time" and "Next Appointment With" bookmarks have been added for use in email templates for both the till receipt and order notifications.	Enhancement	All
ACU-10408	Patient	In a non-clinical version of the application, visits were being incorrectly created for patients when the user was simply browsing through the patient file.	Bug	All
ACU-15797	Recall	When merging recalls into letter templates that include the Next Appointment bookmark, the information merged was not for the patient selected in the recall results grid.	Bug	All
ACU-14463	Till	The price override button within the Till module was not functional.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.13

RELEASED : 20/09/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15664	Retail	The standard invoice was misaligned due to item price and quantity being one line below the item description.	Bug	Ireland England N. Ireland Scotland Wales
ACU-16132	Retail	The application and database have been extended to support countries with large currency values of significant digits before the decimal point.	Enhancement	All
ACU-16951	Retail	Cylinder and Axis validation was missing where the user did manual editing of the prescription within the spectacles dispense screen, which allowed for orders to be placed with missing cylinder or axis.	Bug	All
ACU-17033	Till	(Nigeria only) The application contains configuration options which allow for an invoice report to be produced on tendering a sale instead of using the standard till receipt. This facility was only available for use in Canada and the United States, and has now been extended for use in Nigeria, while also making the option generically available for all countries should it be required.	Enhancement	All

VERSION CONTENTS REPORT

VERSION :

2.0.83.14

RELEASED :

20/12/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-14122	Benefits	When dispensing fees that have linked benefits associated with them, the system was not linking the benefit to the appropriate GOS form.	Bug	England N. Ireland Scotland Wales
ACU-14528	Benefits	When sorting claims in the benefits screen by using the Claim Type column, users were receiving a "Field index out of range" error.	Bug	England N. Ireland Scotland Wales
ACU-14590	Benefits	When creating or editing a GOS6 form, it was not possible to change the NHS or NI numbers. This was incorrect as these are the values copied from the patient file and should be editable.	Bug	England
ACU-15035	Benefits	When creating a new GOS form, the 'Test Practitioner' name was defaulting to the name of the current user. This has been changed to use the name in the 'Prescribed by' field in the Rx Given screen.	Enhancement	England
ACU-15081	Benefits	The current functionality for "Small Frames" and "Special Facial Characteristics" has been changed to come in line with the new GOS3 form standards.	Enhancement	England
ACU-15157	Benefits	A validation button has been added to the GOS1, 3, 4, 5 and 6 forms which allow the user to self-validate the forms. This ensures their completion, especially when submitting to eGOS.	Enhancement	England
ACU-15186	Benefits	When a GOS claim has been submitted, the related GOS form should not be editable and made read only. They should only be editable if rejected or pending/ready.	Enhancement	England
ACU-15286	Benefits	When a claim has been sent to the rejection tab and the decision is then to delete this claim, it was not possible to do so from the rejection tab. This claim had to be moved to pending to do so. The delete option has now been added to the rejection tab.	Enhancement	England
ACU-15340	Benefits	The new GOS forms require a performer number. This performer number was previously validated to ensure the value contained OPL which is no longer valid as the performer numbers only contain the number portion of those original values. As a result, this feature has been bypassed.	Enhancement	England
ACU-16908	Benefits	When dispensing a fee which has been configured to have an associated benefit, users were not being warned when there were no valid GOS forms to link to when the new benefit was being created.	Bug	England
ACU-16939	Benefits	On the GOS5 form, the labels for "Accompanied" and "Reason" have had their caption changed to be more easily understood as they were causing confusion.	Bug	England
ACU-16947	Benefits	A patient who is under the age of 16 cannot sign for their own GOS1 form. Therefore, validation has been introduced so that it cannot be validated unless a guardian has been added.	Enhancement	England
ACU-17081	Benefits	When creating a GOS1 form for a patient over 60, the system automatically sets the "To be signed by" to be the guardian. This is not the case as a patient over the age of 60 can be more than capable of signing their form	Bug	England

VERSION CONTENTS REPORT

VERSION :

2.0.83.14

RELEASED :

20/12/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		therefore this has been removed.		
ACU-17105	Benefits	Additional validation has been added to the "Benefit Tracking" screen. This ensures that all signatures have been entered for the GOS1 form when the user moves a claim forward from pending.	Enhancement	England
ACU-17111	Benefits	Extra validation has been added to the GOS1 form for school, hospital and GP addresses to ensure these are completed when the options are selected to stop rejected claims.	Enhancement	England
ACU-17177	Benefits	Additional validation has been added to GOS3 and "Benefit Tracking". This is to prevent GOS3 claims being validated/submitted when the entered GOS3 voucher has not been validated via the new eGOS service.	Enhancement	England
ACU-17232	Benefits	As part of the new changes made for eGOS, the "Institution Practices" information has been introduced. Additional grouping has been added to this area to be more practical for viewing/editing.	Enhancement	England
ACU-17238	Benefits	It was not possible to edit the guardian information on the GOS1 form as it was being made read-only. It is possible to do this on the GOS3 and therefore has been changed so that both can be edited.	Bug	England
ACU-17259	Benefits	If a GOS4 claim form is to be signed by a guardian, their name and address must be included. Therefore, additional validation has been added to ensure these are completed.	Enhancement	England
ACU-17260	Benefits	If a GOS3 claim form is to be signed by a guardian, their name and address must be included. Therefore, additional validation has been added to ensure these are completed.	Enhancement	England
ACU-17281	Benefits	If a GOS1 claim form is to be signed by a guardian, their name and address must be included. Therefore, additional validation has been added to ensure these are completed.	Bug	England
ACU-17286	Benefits	As part of the new eGOS service, the patient address is transmitted. It was found that parts of the address were not being sent which could cause rejected claims by not sending the full address.	Bug	England
ACU-17348	Benefits	When using the "Copy Sight Test" feature on the GOS1 and 3 forms, not all the information was being copied which was causing incorrect claims.	Bug	England
ACU-17352	Benefits	On the GOS3 form, users could select different supplier and patient order types. Additional validation has been added to ensure these are the same as this causes rejected claims.	Bug	England
ACU-17373	Benefits	Additional validation has been added to the GOS3 form to ensure users have entered consistent information when selecting either 1 or 2 pairs.	Bug	England
ACU-17383	Benefits	Additional validation has been added to the GOS3 form to prevent users entering incorrect voucher types when selecting Bifocal/Varifocal glasses as incorrect selections can cause rejected claims.	Enhancement	England

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VERSION :

2.0.83.14

RELEASED :

20/12/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-17389	Benefits	The test date being automatically populated on the GOS1 and 3 forms has been changed to use the prescription date instead of the visit date.	Bug	England
ACU-17439	Benefits	The test date being automatically populated on the GOS6 form has been changed to use the visit date instead of the prescription date.	Bug	England
ACU-17442	Benefits	The test date being automatically populated on the GOS5 form has been changed to use the visit date instead of the prescription date.	Bug	England
ACU-17471	Benefits	On the GOS3 form, Prism controlled bifocal can only be used with a voucher type H therefore extra validation has been added to ensure this is set correctly.	Bug	England
ACU-17493	Benefits	(England Only) GOS 1 claims were being rejected when 'No Prescription' and 'Issued a Voucher' were ticked because a patients cannot be issued a voucher if no prescription is needed. Therefore, additional validation has been added to ensure these cannot be selected together.	Bug	England
ACU-17525	Benefits	Additional validation has been added to the GOS 6 form to prevent users from selecting invalid statement combinations as these cause rejected claims.	Bug	England
ACU-17552	Benefits	Additional validation has been added to the GOS 5 form to ensure the "Patient Was" section is selected when the "Unable to Attend" is also selected as this causes rejected claims.	Bug	England
ACU-17554	Benefits	On the GOS 3, 4 and 6 forms, the under 16 age limit validation was not triggering correctly when the patient was exactly 16.	Bug	England
ACU-17555	Benefits	When users changed the patient contribution value on the GOS 5 form, the totals were not updating correctly which could result in wrong totals being claimed for.	Bug	England
ACU-17572	Benefits	New fields have been added to the GOS 5 form to capture the sight test address as this is required on the new GOS form and for electronic submission (eGOS).	Enhancement	England
ACU-17600	Benefits	Extra validation has been added to the GOS 1, 5 and 6 forms to ensure that users enter a "Contractor Name", as missing these cause rejections.	Bug	England
ACU-17744	Benefits	The claim totals on the GOS 3 form were being calculated wrong when using the 1st and 2nd pair tick boxes to assume zero cost prices.	Bug	England
ACU-17945	Benefits	Users were unable to progress any GOS3 forms without entering a voucher code when eGOS was switched on. This was incorrect as these codes are only applicable when voucher has been presented from another store. Therefore, a new setting has been added to allow this to be bypassed to facilitate customers who work remotely and have no internet connection to the eGOS service	Enhancement	England
ACU-18002	Benefits	When adding a new GP via the GOS 1 form, the system was doing this process twice which in turn was creating 2 entries.	Bug	England
ACU-18024	Benefits	When selecting hospital for the patient in GOS 1 form	Bug	England

VERSION CONTENTS REPORT

VERSION :

2.0.83.14

RELEASED :

20/12/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-18324	Benefits	<p>this was incorrectly over-writing the patient's GP. (England Only) Activity data on NHS sight tests, optical vouchers and repairs/replacement are collected via a series of GOS forms, that now are submitted electronically using Acuitas:</p> <p>GOS1 – NHS sight tests, including information of patient eligibility status. GOS3 – NHS optical vouchers, including information on patient eligibility status. GOS5 – Private sight tests with partial help towards the full costs.</p> <p>Main features:</p> <p>Claim status updates are achieved real time. The submission process is seamless and takes only a few minutes from form completion, to submission and acceptance, and for payment. The claim statuses can be tracked in the Acuitas Benefit Tracking module, using the the different process status, and in a more granular level, using the Submission History, with updates coming directly from PCSE.</p> <p>Electronic signature capturing is also a new mandatory feature to support the full eGOS. This feature allows the forms to be signed electronically so that the signatures are sent alongside the claim. Acuitas has validations in place to prevent form submission without all required signatures.</p> <p>A Voucher creation/validation is introduced for GOS 3, to allow the creation of a voucher on a new form for the patient to take away, or the validation of an existing voucher to prevent claim submission with invalid or used up vouchers. This voucher creation and validation happens real-time with PCSE.</p> <p>GOS form validation ensures all the required information is captured before claim submission. Acuitas caters for three tiers of validations. One for the basic form data, to ensure the form filled in properly. The second, electronic signature validation, to ensure all the signatures are captured for submission. And finally, a third level, just before submission in the Benefit Tracking module, to ensure all the information is correct, increasing the claim success rate.</p> <p>Claims in a Submitted state in Benefit Tracking will be processed automatica</p>	Enhancement	All
ACU-9629	Benefits	<p>Additional validation has been added to the GOS1 form to ensure a value has been selected for "patient was issued a statement" or "had a changed or unchanged</p>	Bug	England

VERSION CONTENTS REPORT

VERSION :

2.0.83.14

RELEASED :

20/12/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-9637	Benefits	prescription" as these are required and cause rejected claims. (England Only) When using eGOS and GOS3 form, extra validation has been added to the claim amounts to ensure the amount does not go over the maximum value allowed.	Enhancement	England

VERSION CONTENTS REPORT

VERSION :

2.0.83.15

RELEASED :

13/01/2020

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-17767	eGOS	It was not possible to process a GOS 3 voucher claim for only one eye.	Bug	England
ACU-18105	eGOS	There were some changes necessary for GOS 3 voucher claims for Plano and Bal prescriptions.	Bug	England
ACU-18111	eGOS	The label for the "Test Practitioner" on the GOS 3 form had an incorrect spelling.	Bug	England

VERSION CONTENTS REPORT

VERSION : 2.0.83.16

RELEASED : 11/08/2020

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-18035	Benefits	(England Only) The retirement age for pension has changed over the last few years, but the validation on eGOS was still using fixed ages for men and women. There should be one standard age now which can be changed via a setting and no gender distinction.	Bug	All
ACU-18343	Benefits	A performance issue has been addressed with loading the Signature Scan screen, especially when connecting to the Topaz range of non-LCD signature scanner like the T-S460-HSB-R model.	Bug	All
ACU-18402	Benefits	(England Only) When claims are moved to submitted to be processed by the OCP to be transmitted to the eGOS service, it was necessary to clear the reference field on the claim as this is completed by the OCP when claims are submitted to them.	Enhancement	All
ACU-18460	Benefits	(Enterprise Application, England Only) Users were receiving an Access Violation in the Configuration screen when changing to the system settings tab.	Bug	All
ACU-18483	Benefits	(England Only) When adding Fees to handovers where the fee has an associated benefit, the system was linking the claim to the wrong GOS form when no form is being selected, or none available in the current visit.	Bug	All
ACU-18651	Benefits	(Wales Only) The new version of GOS1 form has been added to the Patient Summary / Claims Forms screen.	Enhancement	All
ACU-12830	Equipment Link	A link to Visionix Eyerefract phoropter has been implemented into the Subjective and Rx Given pages on the Refraction page.	Enhancement	All
ACU-18313	Refraction	The labels (Name, Titles and Role) have been moved down to allow a better display and to stop the space for the logo impacting these labels.	Bug	All
ACU-16444	eMail	The bookmark PS (Post Script) was not being considered for emails as it was originally made for letters. The system will now merge what is typed in PS box in where the bookmark is placed in the template.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.16

RELEASED : 11/08/2020

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-18035	Benefits	(England Only) The retirement age for pension has changed over the last few years, but the validation on eGOS was still using fixed ages for men and women. There should be one standard age now which can be changed via a setting and no gender distinction.	Bug	All
ACU-18343	Benefits	A performance issue has been addressed with loading the Signature Scan screen, especially when connecting to the Topaz range of non-LCD signature scanner like the T-S460-HSB-R model.	Bug	All
ACU-18402	Benefits	(England Only) When claims are moved to submitted to be processed by the OCP to be transmitted to the eGOS service, it was necessary to clear the reference field on the claim as this is completed by the OCP when claims are submitted to them.	Enhancement	All
ACU-18460	Benefits	(Enterprise Application, England Only) Users were receiving an Access Violation in the Configuration screen when changing to the system settings tab.	Bug	All
ACU-18483	Benefits	(England Only) When adding Fees to handovers where the fee has an associated benefit, the system was linking the claim to the wrong GOS form when no form is being selected, or none available in the current visit.	Bug	All
ACU-18651	Benefits	(Wales Only) The new version of GOS1 form has been added to the Patient Summary / Claims Forms screen.	Enhancement	All
ACU-12830	Equipment Link	A link to Visionix Eyerefract phoropter has been implemented into the Subjective and Rx Given pages on the Refraction page.	Enhancement	All
ACU-18313	Refraction	The labels (Name, Titles and Role) have been moved down to allow a better display and to stop the space for the logo impacting these labels.	Bug	All
ACU-16444	eMail	The bookmark PS (Post Script) was not being considered for emails as it was originally made for letters. The system will now merge what is typed in PS box in where the bookmark is placed in the template.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.83.17

RELEASED : 11/08/2020

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-18861	Configuration	There is a system configuration parameter where the business can default what the subject text of recall emails is to be. There is also an email subject text entry box in the Print Letters view of the Recall module. That entry box was supposed to have been automatically set to whatever had been configured, but that was not happening and the box was left blank - requiring the user to have to enter it before being allowed to send any recalls by email.	Bug	All
ACU-18768	Recalls	A new module SMS Recall Module (Proposer) has been added to the application. This allows users to push a list of patients who have a valid SMS and have indicated that they consent to receiving SMS messages to receive appointment proposals by SMS.	Enhancement	All
ACU-18847	Recalls	<p>The patient record has two SMS flags - one called Receive SMS and the other called Recall By SMS.</p> <p>The Receive SMS flag is to do with consenting into or out of the receiving of communications by SMS text message.</p> <p>The Recall By SMS is to indicate the patient's preference that if sending a recall, then they would like it to be sent by SMS instead of whatever other channel type the recall setup indicates.</p> <p>The Recall module was showing both options in the recall results tabs - one column entitled "Receive SMS" and the other just entitled "SMS". This is somewhat confusing and really the only one that matters is the Receive SMS. The other one has now been removed just for simplicity.</p> <p>Also, the SMS button at the bottom of the screen was invalidly determining if the patient was to receive a text message based on the Recall By SMS option - this has now also been corrected to use the Receive SMS consent.</p>	Enhancement	All
ACU-18862	Recalls	In the Recall module, the user can elect to send recalls by email. The module can only do so provided the patients in the results list contain a valid email address. On sending the recalls, all patients without a valid email are skipped, with a note added to the record indicating there was a problem (the "Email Sent" column in the results grid). However, if the same patient was duplicated in the list (appeared more than once) and had no email address, then on using the Email button the application went into a never ending loop with the progress bar continually increasing beyond the count of the total number of patients in the results - leading to an end-task having to be performed.	Bug	All
ACU-18863	Recalls	In the Recall module, the user can elect to send recalls by email. The module can obviously only do so provided the patients in the results list contain a valid email	Bug	All

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VERSION :	2.0.83.17	RELEASED :	11/08/2020
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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
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address. On sending the recalls, all patients without a valid email are skipped, with a note added to the record indicating there was a problem (the "Email Sent" column in the results grid). However, if the process discovered a patient with an invalid email address it resulted in an error "CDSRecallResults: Cannot perform this operation on a closed dataset".

ACU-18864	Recalls	In the Recall module Print Letters screen there is a set of print range options. If the user chose the "Current Patient" option and the selected current patient in the results view was not the first patient, then after printing, the recall letter sequence number was not updated for that patient.	Bug	All
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ACU-18851	Recalls	There were instances in the Recall module where, on confirming you wanted to update recalls, after the sending of SMS, emails or letters, that the updates would be applied to all records in the list instead of a subset (either a multi-select in the grid or where some patients had to be skipped - like not having an email address).	Bug	All
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VERSION CONTENTS REPORT

VERSION :

2.0.83.18

RELEASED :

25/08/2020

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-19021	Coms History	Adjustments have been made to the adapt the size of the communication text. Plus the addition of a button which opens a popup to show the entire message if necessary, double-clicking will also show the entire message.	Enhancement	All
ACU-19031	Proposer	In the Proposer module configuration screen, new radio buttons have been added to allow the Optoms name to be used if desired.	Enhancement	All
ACU-19039	Proposer	Two new options have been added to the Proposer section on the configuration page to allow the users to set a "run between" time frame the proposer module to schedule appointments.	Enhancement	All
ACU-19068	Query Module	A new parameter has been added in the Query module, referring to the field appointment motivation.	Enhancement	All
ACU-19072	SMS	Several improvements have been made to the SMS management screen, especially the message view options such as view button, double click/F8, hints.	Enhancement	All
ACU-19069	SMS Management	In the SMS Management module, the Action button allows the user to record a note relating to an incoming SMS message (a reply message). That screen contains the date and time of the action note and a memo box. The date and time are automatically set by the application and are not editable - but they were shown in white which implied they were. This has been changed to the more standard grey background colour to indicate them being read-only. Also, in some versions (e.g. version 2.0.80.x) the action notes memo box was not allowing the user to actually type anything in.	Bug	All
ACU-19062	Signatures	A new feature has been added to the signature entry screen to allow users to use the mouse or touch screen when requiring signature capture. This feature activates by default if no scanner is detected.	Enhancement	All
ACU-18383	emails	Some emails were not delivered due to TLS version restrictions.	Enhancement	All