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VERSION : 2.0.78.1

RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-10012	Accounting	When in the patient account statements screen, the user is presented with or can search for a set of accounts for whom statements are to be printed. The list of patients/accounts is displayed in a grid along with related information like their aged balances breakdown. To that grid has now been added the date of their last statement print.	Enhancement	All
ACU-10013	Accounting	(Enterprise only) The accounts module contains several views of the patient account balances. Among them are the Aged Balances and Account Movements. Both of those are more appropriate to be seen and used at the head office rather than within a practice and therefore they have been disabled. The enterprise practice only has the Outstanding Balances view.	Enhancement	All
ACU-10017	Accounting	In the patient statements screen, the formula for calculating the aged balance totals in the invoice statement report has been changed. It now calculates the totals based on fixed 30 day periods rather than calendar months and it calculates the patients current aged balance not the aged balances for the report period.	Enhancement	All
ACU-10025	Accounting	The patient statement generated an error "170001: Invalid argument to date encode" when using an end date falling on the 31st day of the month.	Bug	All
ACU-10032	Accounting	When printing a batch of patient statements, the captions of the aged balance totals did not print for random statements.	Bug	All
ACU-10061	Accounting	The practice country and email address has been added to the practice information printed on the patient statement invoice report.	Enhancement	All
ACU-10361	Accounting	At the bottom of the account statement is a section for the patient's remittance of any balance due. That section has been changed to add a box for the credit card's security code and an email address which can be used to send a receipt of payment.	Enhancement	United States
ACU-10392	Accounting	The Cheque Management module has an A/C Summary button in order to display the standard summary screen for the selected account of the recent transactions. Within that summary screen the application also displays any prepayments/credits that may be associated with the selected account. However, the prepayments shown were incorrect and were (typically) of the currently selected patient/account instead of the account of the patient in the cheque management module.	Bug	All
ACU-9561	Accounting	A change has been made to the printing of the account statement to ensure the guardian name and address is used in the report header where the account's patient has a guardian assigned.	Enhancement	United States
ACU-9564	Accounting	In the Account Review screen, the bottom grid shows the content of the selected invoice and the grid has totals of most financial columns on the footer. The copay column was not totalled, however, due to the possibility of	Enhancement	United States

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		<p>copays being double counted where copay was carried forward between plans and re-distributed. An independent means of totalling the copays and factoring out the double counting has been implemented and a new grid footer column added to show the total. Note, however, that in instances of multiple plans with copay carry downs, the total shown on the bottom of the grid may not be the sum of the column amounts above it. This is expected and normal.</p>		
ACU-9635	Accounting	<p>When previewing the patient statements report within the account summary window, then closing the report, the account summary window and patient statement screens would produce an "access violation" error. The Statement button within the A/C Summary screen will no longer be visible if the A/C Summary screen had been accessed from the Patient Statement screen.</p>	Bug	All
ACU-9646	Accounting	<p>A new configuration option has been added to the patient statements screen. Users can now decide whether to retrieve statement information based on where the sale was created rather than where the patient was created.</p>	Enhancement	All
ACU-9722	Accounting	<p>The View Account button on the patient statement screen has been changed to show the dispense history screen instead of the account summary screen.</p>	Enhancement	All
ACU-9749	Accounting	<p>On the "Statement of Account", the patient's name has been added to the right-hand header information to provide a reference when the statement is addressed to a guardian. The patient's name will also be shown on the remittance tear-off slip at the bottom of the statement.</p>	Enhancement	United States
ACU-9784	Accounting	<p>(Enterprise only) The account balances report recalc balances check box has been removed from the report parameters as it is not correct for this to be available in an enterprise environment.</p>	Enhancement	All
ACU-9822	Accounting	<p>For consistency to other account summary displays, the prepayments/credits grid in the Accounts module has had the previously entitled "Unallocated" column renamed to "Remaining".</p>	Enhancement	All
ACU-9823	Accounting	<p>In the Accounts module patient balances and movements display grids, the footer totals have had their display format reset so as to include decimals.</p>	Enhancement	All
ACU-9824	Accounting	<p>In the Accounts module, the patient account balances and movements displays include showing any prepayments/credits that the patients may have. However, this was displaying the full original credit value as opposed to just the remaining balance allowing for where some of the credit may have already been used.</p>	Bug	All
ACU-9837	Accounting	<p>Within the patient balances / movements display screens, there is a Statements button on the toolbar which invokes the patient statement preview/printing control screen. However, patients/accounts are permitted to be flagged as to whether they wish to receive statements or not. So the Statements button has now been changed to check the flag and if the account is</p>	Enhancement	All

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		configured to not receive statements then a message is displayed stating that fact and the application does not then proceed to the statement printing screen.		
ACU-9839	Accounting	There were some instances where there could have been a performance delay in the account statements screen either (a) searching for the list of accounts to be populated in the results grid based on the entered criteria or (b) even when only displaying the screen for a selected single account like when being shown from the accounts module on a selected patient.	Enhancement	All
ACU-9842	Accounting	In the Accounts module there are displays which show patient outstanding /aged balances and movements. From those displays the user can press the Statements button on the toolbar in order to invoke the statements printing screen for the selected account. However, if the chosen patient had no transactions at all, then the account was not displayed within the statements screen grid.	Enhancement	All
ACU-9848	Accounting	The application now has the ability to go to the select patient's file from the patient accounts module.	Enhancement	All
ACU-9849	Accounting	An "Insurance Tx" button has been added to the Account Summary screen in the Accounts module to allow the user to view the insurance transaction history for the selected account patient, as per the same button in the invoice account review screen.	Enhancement	Canada
ACU-9891	Accounting	The patient accounts module invoice details note checkbox column has had colour coding adding to help indicate the presence of a note and displays the text of the note as a mouse hint.	Enhancement	All
ACU-9923	Accounting	The dispenses status has been added to the dispense transaction review grid in the Accounts module account summary view.	Enhancement	All
ACU-9924	Accounting	The Order Route button has been added to the Accounts module in order to display the route information of any orders associated with the selected dispense in the account summary view.	Enhancement	All
ACU-9959	Accounting	(Enterprise only) In the accounts module the invoice information was not being displayed if the selected patient belonged to a sister store.	Bug	All
ACU-9960	Accounting	Invoking patient statements from within the patient accounts screen and viewing the account summary resulted in the invoice details on the account summary page being cleared upon return to patient accounts.	Bug	All
ACU-9125	Barcodes	When printing bar code label (Barcode label 32 X 64 mm) if the number of digits where 12 the bar code was moved over to the right to far and the label width was to large and cutting off part of the label so it would not scan.	Enhancement	United States
ACU-9304	Barcodes	Previously the there was no adjustments for the text printed on the labels if the text or barcde was printing to for up or down orto far left or right.	Enhancement	United States
ACU-9320	Barcodes	When printing Dymo bar codes the special text below the bar code was not showing.	Bug	United States

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-10003	Benefits	In the benefit tracking module, using the Goto patient button directly after a claim had been adjusted caused an "access violation" error message.	Bug	All
ACU-10004	Benefits	In the benefit tracking module, moving a claim after switching between claim statuses and applying a column filter occasionally resulted in a "no record selected" validation message.	Bug	All
ACU-10052	Benefits	The ability to edit benefits in the new dispense screen has been restricted to standard benefits. Write-off benefits have been excluded.	Bug	All
ACU-10083	Benefits	Any ICD9 code added at the new invoice screen was displaying blank descriptions when the benefit was subsequently edited.	Bug	All
ACU-10238	Benefits	An error " is not a valid date " was occurring when the user clicked preview on a GOS 1 form for a patient who had no date of birth populated.	Bug	England
ACU-10436	Benefits	If the user posts a remittance advice on a claim where the amount being paid is less than the claim amount and does not allocate the remaining balance against recoup or write off (just leaves the balance as outstanding to be paid for at some stage later) then this displays a message to the user for them to confirm this is correct, but they are allowed to continue. The text of that message has been changed because it was originally worded as "Cannot post" due to imbalances existing and is now instead "Are you sure you wish to post".	Enhancement	United States
ACU-10447	Benefits	A new configuration option has been added to allow for access control as to whether the Benefit Overages module is available to a user or not.	Enhancement	Canada
ACU-10473	Benefits	The A/R Postings grid at the top of the Insurance Transaction History screen was not displaying any remittance copay, where it had been part of a remittance posting.	Bug	United States Canada
ACU-10494	Benefits	When a benefit is applied to a lens that has its selling price overridden, the benefit allocation rules were previously using the original selling price instead of the actual overridden price.	Bug	United States
ACU-10541	Benefits	During remittance processing, the user can alter Copay and OOP amounts, typically as a result of under or over payments by the insurance company. Those adjustments in the amounts due by the patient get reflected on the invoice report and the popup screen from the account review tree view double click. Where the adjustment results in a credit to the patient's account, this was being displayed unnecessarily as a zero value adjustment line on the invoice and popup screen.	Bug	United States
ACU-5190	Benefits	The payment processing section of the benefit tracking module has been enhanced. It now has the ability to handle and allocate payments for claims that have been overpaid.	Enhancement	All
ACU-6534	Benefits	Validation errors would occur when trying to leave the Insurance screen after creating a new insurance carrier /	Bug	United States

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ACU-7653	Benefits	plan. On loading a claim file with payment lines of a zero amount, the error codes were not loaded into the application.	Bug	Canada
ACU-7935	Benefits	A new capability has been added to hide specific benefits and related fees on the invoice and quotation reports. Benefits can be hidden on an individual basis from within the insurance setup screens. Once the benefit has been flagged to be hidden, it will no longer appear on the invoice or quotation report when applied to a fee with an exact amount.	Enhancement	Canada
ACU-8256	Benefits	The new version of the GOS1 form has been added to the Patient Summary / Claims Forms screen.	Enhancement	Wales
ACU-8789	Benefits	On the Remittance File Processing screen, a new grid has been added to show the co-ordination of benefits codes associated with the selected claim.	Enhancement	United States
ACU-9157	Benefits	A new configuration option has been added to the application to optionally set the current insurance submission system as a test system.	Enhancement	United States
ACU-9242	Benefits	The insurance plan maintenance contains two preferences for dealing with copay carry downs. One indicates whether or not copays are to be forwarded on to a secondary/tertiary plan, and the other is whether or not the plan accepts carried down copays from a primary / previous plan. These options are being adhered to by the automatic calculation engine, but were not being adhered to within the invoice benefits screen when the user did a manual override. On doing a manual insurance override, the application always carried down copays irrespective of how either of the plan preferences were set.	Bug	United States
ACU-9266	Benefits	In the patient insurance screen, if the user made the last (or only) assigned plan inactive then the application hid that plan but remained on a new blank plan instead of showing none at all.	Bug	United States
ACU-9281	Benefits	A grid footer total has been added for the OOP column of the invoice line items grid in the bottom section of the Account Review screen.	Enhancement	United States
ACU-9287	Benefits	Some cosmetic changes have been made to the patient insurance popup screen when invoked from benefit tracking to make the institution details displayed in the top grid more legible when the current claims institution is highlighted in yellow.	Enhancement	All
ACU-9297	Benefits	The claim adjustment "Refund the value to patient" option cannot be selected by a mouse click due to overlapping text area right above the field. The overlapping text was resized appropriately to allow the option to be selected.	Bug	All
ACU-9356	Benefits	In the patient insurance screen Scans tab, scanning of a new image invalidly continued to show the one already displayed.	Bug	United States
ACU-9358	Benefits	The display of scanned images in the Scans tab of the patient insurance plans screen has been changed so as to sort the scans in descending date order.	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-9360	Benefits	When the user was selecting claims for multiple institutions with different output formats such as file and print out the claims were being sent to both formats. The application has been modified to allow only one institution/carrier at a time and information message has been modified accordingly to the different countries.	Bug	United States Canada
ACU-9361	Benefits	In the benefit tracking module, the pressing of the Clear button was unhighlighting all selected claims regardless of the selected institution.	Bug	All
ACU-9376	Benefits	The provider header label on the Receive Payment screen was changed from "Provider" to "Practitioner".	Enhancement	Canada
ACU-9380	Benefits	In the 'Invoice Benefits' screen, the application allows users to override and alter any of the calculation values within columns Disc, Adjust, Insur, Copay and OOP. A new report has been added to the Reports module to list the invoices who have had their benefits manually overridden by the user.	Enhancement	United States
ACU-9386	Benefits	The filters search section at the top of the benefit tracking module has been changed to replace the claim reference search box (which doesn't work for Canada) with the patient's first name search box.	Enhancement	Canada
ACU-9399	Benefits	When dispensing a fee that is associated with an institution benefit, the benefit amount is set to the same amount as the total fee amount. The dispense screen was modified to use the actual benefit amount set and not the total fee amount.	Enhancement	All
ACU-9401	Benefits	(United States only) There were instances where the user may have received an "access violation" error message on attempting to load an 835 electronic remittance file. This was likely to have been as a result of the carrier from whom the file was received not having been configured for electronic remittance in the insurance maintenance screen. The file loading process has now been changed such that an informative message will be displayed for the user to tell them this is the case and they can make the necessary maintenance changes, instead of an unexpected error message being displayed.	Bug	United States
ACU-9425	Benefits	The patient claim history screen which is invoked from the dispense / benefit tracking and patient summary screens has been enhanced to display the extra claim data that is now enterable in the handover screen.	Enhancement	All
ACU-9437	Benefits	There was a performance issue when selecting a new patient. This was intermittent and dependent on the patient having insurance plans.	Bug	United States Canada
ACU-9443	Benefits	There was a performance delay in the application switching to the new dispense/invoice screen. This was intermittent and dependent on the patient having insurance plans.	Bug	United States Canada
ACU-9468	Benefits	Handover dispenses that were created using the handover billing screen were losing their benefit records when the dispense was sent to quotation.	Bug	Canada
ACU-9503	Benefits	When underpaying an insurance claim in the benefit	Bug	United States

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		tracking module and recouping from OOP, the resultant invoice report / view in the account review screen was over-stating (duplicating) the insurance benefits and resulted in an incorrect balance being shown for that invoice.		
ACU-9504	Benefits	When editing the CMS form from within the claim adjustment screen on an invoice which contains both primary and secondary claims, the carrier name shown in the top of the CMS was sometimes incorrectly showing either the primary or secondary when it should have been the other one.	Bug	United States
ACU-9520	Benefits	In the benefit tracking module, the grid on the claim info tab that displays the diagnosis codes for the selected claim was not being refreshed correctly when users invoked the patient insurance and institution maintenance screens	Bug	Canada
ACU-9528	Benefits	The validation of the diagnosis code selection in the new dispense screen and in the adjust claim screen has been enhanced. Now when a diagnosis code is modified the application checks to see if it is in use and prevents it from being changed.	Enhancement	Canada
ACU-9536	Benefits	The referral section of the patient insurance listing is now refreshed when moving from one insurance record to another.	Enhancement	Canada
ACU-9537	Benefits	Service time values on the benefit type screen used to be automatically populated from the patient insurance screen while the referrals, explanation, and submission notes were not carried over or automatically populated. The service time fields were modified to default as blank value (not auto-populated) to be consistent with the other patient insurance information fields.	Enhancement	Canada
ACU-9563	Benefits	There are some instances where the Account Review screen total for the invoice copay could be over-stated, depending on what exactly is being benefited and the way in which the plan rules allocate the insurance coverage, that copays are part of that allocation and where the plans are configured to do copay carry down between them.	Bug	United States
ACU-9605	Benefits	In the patient claim history popup screen the visit diagnosis grid was not displaying deleted ICD9 codes.	Bug	Canada
ACU-9607	Benefits	When adding a new benefit type from the till, the correct reason code for explanation of subsequent eye exam was not saved to the claim record.	Bug	United States
ACU-9642	Benefits	In the progressional's maintenance screen, adding an insurance plan for a newly created professional was not displaying until the maintenance screen was closed and then reopened.	Bug	All
ACU-9680	Benefits	A new configuration option has been added that allows users to set the referral, submission notes, explanation of subsequent eye exams and after hours sections in the patient insurance screen to be read-only. This information is now recorded against the dispense at the	Enhancement	All

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		dispense point which supersedes the information entered in the patient insurance screen.		
ACU-9682	Benefits	If a plan in the list of patient plans was due to become inactive, the application was sometimes marking the wrong plan as inactive resulting in plans disappearing from the patient summary screen.	Bug	United States
ACU-9728	Benefits	An error " is not a valid date " was occurring when the user clicked preview on a GOS 6 form for a patient with no date of birth populated.	Bug	England
ACU-9740	Benefits	When posting from the Remittance Advice module where the claim status was closed, the account review screen was not being updated to reflect to show that the benefits were closed.	Bug	United States
ACU-9747	Benefits	In the benefit tracking module, when claims were being moved between statuses, the application was incorrectly checking that only one insurance company's claims where selected.	Bug	United States Canada
ACU-9751	Benefits	At the time of dispensing benefits, the system performs a validation check to ensure that the patient is assigned an active insurance plan. However, the validation check was not displaying a message to the user if it failed.	Enhancement	United States
ACU-9756	Benefits	In the "Remittance advice" module when setting an amount for charge backs the "Remaining Payment" field was showing red even when the check was balanced.	Bug	United States
ACU-9757	Benefits	A new 'Payment Reference' column has been added to the Insurance Transaction History screen.	Enhancement	United States
ACU-9768	Benefits	Users were not permitted to apply promotions to exchanges, if the original sale contained insurance benefits.	Bug	United States
ACU-9774	Benefits	The invoice was incorrectly excluding adjustments made to benefits from within the benefit tracking module,	Bug	All
ACU-9775	Benefits	The benefit claim adjustment screen was invalidly allowing users to modify the diagnosis codes, after hours and referral info while deleting a claim.	Bug	All
ACU-9777	Benefits	When applying insurance benefits on a new invoice, the user has the ability to override what has been automatically calculated and add whatever they believe to be the correct figures for the allocation of insurance across the one or more invoice line items, and distributed across the discount, write off, reimbursement, copay and OOP. In the patient insurance eligibility screen, the display of the amount of allowance used is based on whatever has been historically distributed to either write off or reimbursement on prior transactions for that patient. However, that determination of used allowance was based on the original calculation of the insurance rather than what may have been overridden and actually applied to the invoice.	Bug	United States
ACU-9785	Benefits	When filtering by P or S status columns in the Benefit Tracking module grid, an error "cannot be used in a filter expression" was displayed. It is not possible for the application to filter by these columns, so the option to do	Bug	United States

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		so has been removed in order to prevent attempted usage and unnecessary validation messages.		
ACU-9787	Benefits	In the benefit claim adjustment screen the validation rules have been changed so that an adjustment reason is now only required if the benefit type / price or service date is modified.	Enhancement	All
ACU-9788	Benefits	In the benefit claim adjustment screen the provider caption has been changed to practitioner so that it is consistent with the rest of the benefit tracking module.	Enhancement	All
ACU-9793	Benefits	The benefit claim adjustment process has been improved. It now includes the benefit code in the update on the sale record when the benefit type is changed.	Enhancement	All
ACU-9795	Benefits	There were intermittent instances of "Invalid integer value" errors when attempting to edit a CMS form from the claim adjustment screen, typically where the invoice contained sales lines of 1 cent.	Bug	United States
ACU-9803	Benefits	In the patient insurance screen the postcode lookup functionality was ignoring the postcode lookup registry configuration setting.	Bug	All
ACU-9821	Benefits	In the Benefit Tracking module, some partially paid claims were not appearing in the patient history screen.	Bug	All
ACU-9850	Benefits	In the Benefit Tracking module the patient insurance popup screen was not displaying any insurance details on the second or subsequent reviews.	Bug	All
ACU-9851	Benefits	In the Benefit Tracking module, the deletion of a benefit now records the date and outcome in the tracking history grid.	Enhancement	All
ACU-9852	Benefits	In the dispense review screen the tree view has been updated so that it now displays a status of recoup on benefit adjustments that resulted in a recoup from the patient instead of write off..	Enhancement	All
ACU-9857	Benefits	In the benefit tracking module, a "Cannot perform operation on a closed dataset CDSClaimFindings" error occurred when clearing any column filter	Bug	All
ACU-9858	Benefits	When adjusting the benefit type on a claim, an "access violation" error was displayed if the user chose to adjust the benefit from a non-write-off type to a write-off type.	Bug	All
ACU-9871	Benefits	When processing a payment from an insurance company in the benefit tracking module, the value of claims to be paid now only includes the selected claims for the insurance company as previously it was including all selected claims even those from other insurance companies and thereby presenting the wrong expected payment total.	Bug	All
ACU-9879	Benefits	The application was incorrectly permitting the user to associate and save a new insurance plan against a patient's file without having selected at least the relationship type.	Bug	United States
ACU-9886	Benefits	In the dispense benefits screen, the top left grid contains a list of the plans/benefits which could apply to this patient and the current invoice with an indication of	Bug	United States

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		whether or not the benefit is eligible. The eligibility is based on a number of factors depending on things like whether the plan is configured to require authorization numbers, whether discounts are permitted and some have been included on the invoice, etc.. There is one specific circumstance where the eligibility is displayed incorrectly, however. Where the plan permits multiple claims in a period, i.e. where insurance can be used on multiple invoices rather than just one, then the screen was showing that the patient was eligible even if all of their actual allowed benefits had been previously used on one or more invoices, for flat allowance benefits.		
ACU-9894	Benefits	There were instances of the patient date of birth not being populated on benefit insurance claims where the date of birth had been left blank on the main patient screen but populated within the patient insurance plans screen.	Bug	United States
ACU-9899	Benefits	In the Benefit Tracking module, the formula that calculated the item quantity used in the electronic submission files occasionally calculated the wrong quantity for the claim.	Bug	All
ACU-9913	Benefits	There was a "list index out of bounds" error when users tried to apply a benefit to a sale at the till and the "Explanation for subsequent eye exam" was blank.	Bug	All
ACU-9967	Benefits	Remittance files were being archived to the default saved files directory. This was confusing to the end users, as they expected the files to be moved to an "archive" folder, within the same directory the file was loaded from.	Enhancement	United States
ACU-9985	Benefits	Previously when clicking on the Benefit button again after benefits have been applied, the insurance was recalculated according to the insurance rules. The insurance can now be modified and the changes kept by selecting NO from the message screen. Selecting YES will recalculate and lose the edits.	Enhancement	United States
ACU-10009	Catalog	(Enterprise only) A practice (non-head office) user was invalidly permitted to clear lens availability information in the product catalog module.	Bug	All
ACU-10396	Catalog	(Enterprise only) In the Catalog Maintenance module, the product search screen only displayed head office products even if the user had selected a specific practice from the on-screen drop down box.	Bug	All
ACU-9233	Catalog	In the contact lens delivery ranges grid of the Catalog module, the Colour parameter was shown twice instead of once.	Bug	All
ACU-9240	Catalog	The lenses imported using the lens catalog upload functionality were not listed under lens tab in the Pack Maintenance screen.	Bug	All
ACU-9276	Catalog	A new flag has been added to the stock and catalog maintenance modules to allow users to indicate where sunglasses products are safety spectacles.	Enhancement	All
ACU-9294	Catalog	In the Pack Maintenance screen, a validation check has been added to ensure that users do not create packs	Enhancement	All

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		selecting product categories that do not have any products assigned.		
ACU-9302	Catalog	There were cosmetic alignment and overlapping labels issues in the catalog and stock maintenance modules.	Bug	All
ACU-9391	Catalog	When a catalog is downloaded from FramesData, the frame description will reflect the manufacturers frame color instead of the catalog color supplied by FramesData.	Enhancement	United States
ACU-9460	Catalog	The expired lenses list was not being populated by the catalog upload facility.	Bug	All
ACU-9485	Catalog	The validation range for the Effective Diameter for Sunglasses has been increased from 70 to 80 in the Stock and Catalog maintenance modules.	Enhancement	All
ACU-9525	Catalog	In the Catalog Upload screen, the supplements section under the Expired Products included Accessory items.	Bug	All
ACU-9596	Catalog	In the catalog maintenance and stock maintenance module, the application now displays a read-only text box that displays the contact lens type when a contact lens model is selected.	Enhancement	All
ACU-9684	Catalog	(Enterprise only) There is a configuration option which can be set by the business which controls the display of purchasing cost prices being visible or not in the catalog / stock maintenance modules. This same option has now been used to also control whether the product cost price is visible on applying a stock take where the user is presented with the list of uncounted products with quantities that will be set to zero.	Enhancement	All
ACU-9804	Catalog	A new configuration option has been introduced to hide the cost prices for system reports and stock take zeroing report. Cost Price column in Stock Order reports follows the setting of stock orders and Gross Cost and Cost Price boxes follows the setting of Catalog.	Enhancement	All
ACU-9826	Catalog	A 'Must apply updates' error may have occurred when the user pressed cancel button after performing an edit on the contact lens parameter ranges in the Stock maintenance module.	Bug	All
ACU-9831	Catalog	The speed of entry to the product search screen has been improved. In prior versions, the search was returning all products matching and (alphanumerically) greater than the entered criteria. On entry to the screen that meant that essentially the entire catalog (for the specific product type being searched) was being retrieved and displayed. This has now been changed so that only 50 product results are retrieved and the rest are retrieved in batches of 50 if the user scrolls down the results list.	Enhancement	All
ACU-9832	Catalog	In the product search screen there is a radio group selection of whether to retrieve Matching or All in the results. What this means is that Matching will only return products whose name (or whatever attribute is being searched on) matches the characters entered in the search box at the top of the screen, whereas All will return all products both matching the entered search text	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		as well as all products which are alphanumerically greater than the entered search text. In previous versions, this was defaulted to All. This has now been changed to default to Matching is it is far more typical for users to want to see only what they are searching by, and not want the rest. By doing do, this reduces the amount of results to be retrieved and thereby improves the overall performance of the product search.		
ACU-9835	Catalog	There was a performance delay on entry to the product search screen where the user had previously been in the search screen and closed it. Essentially, internally, the application was refreshing the previous search results and then running the default search that happens when screen gets displayed.	Enhancement	All
ACU-9966	Catalog	There were instances where a user may have received a "web service error" message on importing a FramesData catalog due to the presence of non-numeric pantoscopic angles.	Bug	United States
ACU-10237	Contact Lenses	The latest contact lens prescription is now displayed when clicking on the contact lens prescription button on the patient summary bar.	Enhancement	All
ACU-2922	Configuration	If a non-administrator user accessed the configuration module, then on attempting to close the module there were instances where an invalid "Please enter a valid path" validation message was being displayed and they were unable to leave the module.	Bug	All
ACU-8601	Configuration	The staff list within the Staff Maintenance list has been filtered to include only active staff members. An 'Inactive' checkbox has been added to the screen to allow the user to choose to include (or re-exclude) the inactive staff. When ticked, inactive staff will be coloured in grey.	Enhancement	All
ACU-9392	Configuration	(Enterprise only) A new validation check has been added to the practice maintenance screen to verify whether any new practice creation processes are running and display an appropriate indicator of same to the user in the practice grid.	Enhancement	All
ACU-9431	Configuration	When users tried to maintain the drop down lists in the advance search screen of the product lookup a field "Record deleted" not found error occurred.	Bug	All
ACU-9487	Configuration	The column search functionality in the maintenance grids was broken when the any column name had a space in its title e.g: Postal Code.	Bug	All
ACU-9797	Configuration	A "Must apply updates before refreshing data" error occurred on editing a professional after cancelling out of the professional maintenance screen.	Bug	All
ACU-10000	Contact Lenses	In the Combined Exams module, the contact lens trial / final prescription contact lens model drop down only displayed model names for trial lenses regardless of the prescription type selected, thus preventing users from choosing revenue lenses for final prescriptions.	Bug	All
ACU-10001	Contact Lenses	A new configuration option has been added to control	Enhancement	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		whether or not retail prices are zeroed when dispensing contact lenses from a trial prescription.		
ACU-10071	Contact Lenses	A configuration option was previously added to allow users to use non-standard terminologies for certain contact lens parameters. When this option is turned on, the application was displaying different terminology for the BOZD field for left and right eye.	Bug	All
ACU-10074	Contact Lenses	In some circumstances, users would not see a contact lens colour in the invoice review screen even though the colour was populated in the prescription.	Bug	All
ACU-7802	Contact Lenses	A new configuration option has been added to allow for the staff member's qualifications to be printed on the refraction report.	Enhancement	All
ACU-8068	Contact Lenses	(Non-validated dispensing) When a contact lens dispense was reviewed in the dispense module, the specification shown was that of the prescription screen rather than what was recorded against the dispense itself.	Bug	All
ACU-8119	Contact Lenses	The Contact Lens Rx report included a label showing the practice name and the practice number. The inclusion of the number is now controlled by a configuration option.	Enhancement	All
ACU-9062	Contact Lenses	New messages have been added to the application to warn the user of discontinued, unavailable or invalid products when performing a contact lens trial or prescription screen dispense, or the dispense review repeat process.	Enhancement	All
ACU-9400	Contact Lenses	A "Field R not found" error occurred if the user tried to clear the value from the colour or alpha add controls in the contact lens refraction / trials / dispense screens.	Bug	All
ACU-9421	Contact Lenses	A validation check has been added to the contact lens trials, prescription and dispense screens to ensure that the user has selected a colour, if the contact lens type has been configured to have a validated list of colours.	Enhancement	All
ACU-9441	Contact Lenses	Users can copy a contact lens trial record to contact lens prescription screen by using either the To Final Rx button on the contact lens trial screen or the Copy Trial button on the contact lens prescription screen. When this happens, the contact lens manufacturer, model and prescription details from the trial are copied over to the prescription. However, there were situations where there was no matching revenue lens available for that specific trial model. In this case, the model is left blank on the new prescription and has to be manually selected by the user.	Enhancement	All
ACU-9470	Contact Lenses	When dispensing extras and solutions from the contact lens prescription screen, if the extra or solution being dispensed is a variable price item, the application would previously dispense the item as zero price instead of prompting users to enter a new price.	Bug	All
ACU-9548	Contact Lenses	The model name is now included in the validation message on the contact lens refraction screen if it is invalid.	Enhancement	All
ACU-9713	Contact	In the contact lens screens (dispense, prescription, trials	Bug	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
	Lenses	etc.) the filtering of the dropdown lists based on what has been populated occasionally failed when already populated fields were edited.		
ACU-9760	Contact Lenses	The term "Delivery" has been removed from all contact lens range validation messages as the term was inappropriate for US customers.	Enhancement	All
ACU-9799	Contact Lenses	When dispensing contact lenses the user is presented with a screen from which to select any already existing contact lens specifications. On that screen is a grid column entitled "Source". There was a minor cosmetic issue where the text in this column was incorrectly right aligned.	Bug	All
ACU-9800	Contact Lenses	When dispensing contact lenses the user is presented with a screen from which to select any already existing contact lens specifications. The specifications are displayed in a grid. That grid has now been changed so as to always show the navy highlight for whatever the current record is selected. Previous versions had the selected row in a light grey when the grid did not have focus, which was less obvious to the user.	Enhancement	All
ACU-9807	Contact Lenses	A new configuration option has been added to the application to optionally disable the prescription details when dispensing a pair of contact lenses if the prescription details have been filled out in the contact lens prescription or trial screen.	Enhancement	All
ACU-9815	Contact Lenses	A new configuration option has been added to the system to disable the editing of past contact lens prescriptions.	Enhancement	All
ACU-9816	Contact Lenses	A new configuration option has been added to the system to disable the editing of past contact lens trials.	Enhancement	All
ACU-9854	Contact Lenses	A new configuration option has been added to the system to optionally disable the Created By drop down menu on the contact lens trial screen.	Enhancement	All
ACU-9856	Contact Lenses	In the contact lens dispense screen, the annual supply percentage was displaying unnecessary decimal points.	Bug	All
ACU-9859	Contact Lenses	The contact lens dispense screen was not displaying the left lens prescription information when dispensing contact lenses having used the quick code entry box.	Bug	All
ACU-9900	Contact Lenses	In the contact lens prescription report the left lens model and supplier were appearing in place of the right lens model and supplier, and then the left model and supplier were being printed as "L Model" and "L Supplier".	Bug	All
ACU-9901	Contact Lenses	A new configuration option has been added to allow contact lens parameter labels in the CL screens (the CLRx and the CL Dispensing screens) to display non ISO standard terminologies (abbreviated) for the fields SC1, SC2, SC3, PCW1, PCW2,PCW2,PCW3 and BOZD. When this option is turned on, the labels are changed to SC, IC, PC, SCW, ICW,PCW and OZ.	Enhancement	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-9905	Contact Lenses	(Non-clinical users only) When creating a new contact lens trial, contact lens prescription or final Rx record, the system will now create a new visit record in the background so that users can specify a different doctor for each of the records.	Enhancement	All
ACU-9963	Contact Lenses	In the contact lens trial screen, if a user switches from one trial record to another, the visit record would also be changed, leading to performance delays.	Bug	All
ACU-9534	Contact lenses	Users can now choose to invoice the right or left eye only from the contact lens prescription screen.	Enhancement	All
ACU-10021	Deliveries	Stock adjustments In are now generated for stock orders being completed from within the Delivery Management module.	Bug	All
ACU-10090	Deliveries	In the Delivery Management module, Item Eye column was added to the ordered items grid in the Edit Invoice screen.	Enhancement	All
ACU-9139	Deliveries	A new Edit button has been added to the Receiving Pending view in the Delivery Management module that allows user to change the delivery item. In addition, on the same section, a validation method was implemented to highlight the delivery items in case there are inconsistencies such as: zero unit price, expected quantity greater than the quantity ordered and a barcode different of the original order.	Enhancement	All
ACU-9235	Deliveries	In the Delivery Management module, the left product of a contact lens delivery was not set to fully received after the user had created a new invoice manually and sent to pending.	Bug	All
ACU-9282	Deliveries	The New Invoice section, the Invoice Receiving section and the Edit Delivery Item screen in the Delivery Management module have been changed to retrieve the item barcodes based on the dispense refraction.	Enhancement	All
ACU-9296	Deliveries	A Transport Reference has been added to the Receiving / History tab of the delivery management module. This displays the tracking number of orders received from the supplier.	Enhancement	United States
ACU-9301	Deliveries	In the delivery management module, a pending delivery record could be created from the head office only. Therefore, the filter function on that screen would only work for deliveries created from the head office. This has been changed to allow users to create a pending deliveries in the practices also, and the filter function expanded so that users can filter by specific practice delivery number.	Enhancement	All
ACU-9324	Deliveries	Hard contact lenses did not appear in the Receiving New section in the Delivery Management when the user attempted to create a new manual invoice.	Bug	All
ACU-9331	Deliveries	The Packing Slip report printed from the Shipping In Transit section of the Delivery Management module did not display the correct shipped practice.	Bug	All
ACU-9371	Deliveries	When editing an invoice from the Deliveries / Pending tab in the delivery management module, the application used	Enhancement	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		to show all available items from all practices. Since this operation can be done in the head office only, now the application shows head office records only.		
ACU-9377	Deliveries	There were too many / duplicate order lines being displayed in the deliveries module after doing a partial receive and creating invoices.	Bug	All
ACU-9398	Deliveries	In the Delivery Management module, users already have the ability to change the contact lens to be delivered to the patient. When this happens, users can select from a list of alternative contact lenses that satisfies their prescription. However, the list was missing or duplicating certain contact lenses.	Bug	All
ACU-9412	Deliveries	In the Delivery Management module, if a head office user received all the quantities for a contact lens left eye only on an order containing both a left and right eye, then the lab status was updated to received by CLDC instead of partial received by CLDC.	Bug	All
ACU-9451	Deliveries	In the delivery management pending view there is a search box at the top of the screen for the entry of a delivery reference number for the user to quickly navigate to the matching delivery in the grid. The delivery number column in the grid is formatted as <PracticeNumber>-<DeliveryNumber>. If the user typed in just the delivery number part of the reference, then it was successfully located in the grid. However, if the full reference was entered including the practice prefix, then the delivery was not being found.	Bug	All
ACU-9483	Deliveries	In the Receiving / History tab of the delivery management module, the history results can now be sorted by the Created By column.	Enhancement	All
ACU-9488	Deliveries	Users are now able to sort and filter the result in the Shipping / History tab in the delivery management module.	Enhancement	All
ACU-9498	Deliveries	When changing the delivered value in the Deliveries / Pending tab of the delivery management module, the changed values would not be saved if the user did not click out of the field before they press the Complete button.	Bug	All
ACU-9515	Deliveries	The column width for item barcodes on the Invoice Edit screen has been increased.	Enhancement	All
ACU-9516	Deliveries	A new staff level configuration option has been introduced to enable or disable the ability to edit a delivery invoice in the delivery management module.	Enhancement	All
ACU-9517	Deliveries	In the Edit Invoice screen, footer columns would not automatically get updated when a user manually changes values in some detail columns.	Bug	All
ACU-9541	Deliveries	In the Receiving / Pending tab of the delivery management screen, if no delivery record is present on the screen, users could still press the Edit button to try to edit an invoice. This has now been disabled and user will a message stating that no record is present.	Bug	All
ACU-9545	Deliveries	In the Delivery Management screen the shipping area,	Enhancement	United States

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		the In Transit and History have been changed so that the multiple deliveries are joined to a single delivery item when user ship it to local practice		
ACU-9557	Deliveries	A new column has been added in Delivery Management, detailing the reason for the discrepancy.	Enhancement	All
ACU-9597	Deliveries	(Enterprise only) In the Orders / Rejection tab of the delivery management module, local office users will now see the same grid view as the head office users.	Enhancement	All
ACU-9666	Deliveries	(Enterprise only) The cost price columns have been removed from the deliveries management module when running the module at a practice (not head office).	Enhancement	United States
ACU-9669	Deliveries	When running retail only, there is a simple menu on the left hand side which allows the user to pick the area of the patient file to be reviewed. Two of these buttons are CL Trials and CL Rx. The order of these buttons has been reversed such that trials are now first, thus being more conducive to the actual flow of what happens in a patient journey and trials being done before a final CL specification is entered.	Enhancement	All
ACU-9673	Deliveries	The Shipping Pending section in the Delivery Management screen has been fixed to remove the duplicated records in the shipment contains grid.	Bug	United States
ACU-9675	Deliveries	In the Delivery Management module specifically in the New Receiving section, the value for the quantity expected column was changed so that it defaults to difference between the quantity ordered and the quantity received when user adds the order item to the Delivery Contains grid.	Bug	All
ACU-9762	Deliveries	The label 'Dispenser' in the Packing Slip report (printed of the Shipping In Transit section of the Delivery Management module), has been changed to 'Placed By'.	Enhancement	United States
ACU-9773	Deliveries	The Edit Invoice screen in the Delivery Management module was changed to allow user to manually enter the item barcode in the item code field of the Edit Invoice grid.	Enhancement	United States
ACU-9845	Deliveries	In the Delivery Management module, when a user completed an electronic delivery at head office the record count for the Shipping section was not updated.	Bug	United States
ACU-9846	Deliveries	In the Delivery Management Shipping History section, a new column has been added to display the staff member who received the delivery.	Enhancement	All
ACU-9847	Deliveries	The Delivery Management module has been changed to allow for the loading of the supplier barcode instead of the standard barcode, for catalog contact lenses, in the Receiving New section.	Enhancement	All
ACU-10035	Diary/ Scheduler	The patient recalls on the appointment details screen was incorrectly showing historic recalls rather than just the active ones.	Bug	All
ACU-10184	Diary/ Scheduler	In the diary module, if the user cut and pasted an appointment in the multi-view or multi-scheduler mode, the appointment duration was not copied over correctly, resulting in random duration showing up on the pasted	Bug	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-9227	Diary/ Scheduler	appointment record. The approval process for web diary bookings have been enhanced so that when a patient is marked as approved that all associated web booking requests are automatically approved as long as the configuration option "Full Diary Integration" is turned on.	Enhancement	All
ACU-9631	Diary/ Scheduler	When the user tried to merge Ad-hoc labels from the Scheduler, a 'The template has been formatted incorrectly' message displayed although the formatting was correct.	Bug	All
ACU-9636	Diary/ Scheduler	The creation of a new patient via the new appointment search window would fail to populate the patient details correctly when the new patient creation was cancelled and a current patient was selected within the 'New Appointment Details screen'.	Bug	All
ACU-9649	Diary/ Scheduler	The user was unable to change the status of an appointment where the adjacent appointment (before or after) had a duration of zero (cancelled).	Bug	All
ACU-9678	Diary/ Scheduler	The monthly schedule screen now allows the viewing of more than 6 diary names within a particular day.	Enhancement	All
ACU-9690	Diary/ Scheduler	In the diary configuration screen, clicking on the surrounding area of the calendar was incorrectly selecting/deselecting the focused calendar date.	Bug	All
ACU-9752	Diary/ Scheduler	The horizontal scroll bar was not displayed on the full screen multi-diary format and therefore the diary located at the most right side was cut off.	Bug	All
ACU-9853	Diary/ Scheduler	The Diary Configuration screen has a Monthly View button to see the diary allocation across a month. That monthly view was not taking account of where the diaries had been configured with activity date ranges.	Bug	All
ACU-9957	Diary/ Scheduler	The cancellation list was using the 24 hour appointment time format, instead of obeying the scheduler's time format configuration option.	Bug	All
ACT-1466	EHR	Previously on the Refraction Exam most of the exam items were positioned on the first column on the left of the page, making it necessary to use the scroll bar on the right. The exam items have now been split into 4 columns and adjusted so there should be no scrolling or very little scrolling needed.	Enhancement	United States
ACT-1836	EHR	On the Plan and Management Exam, a new "Send to patient" button has been added to the patient education information generated and is now sent to the patient portal when the "Send to patient" button is selected.	Enhancement	United States
ACT-1840	EHR	On the Contact Lens Exam, CL Fitting / Evaluation Grid, the user was not able to edit the date.	Bug	United States
ACT-1849	EHR	On the Contact Lens Exam, CL Fitting / Evaluation Grid, the "Transfer Selected OD Row to OS Row" and "Transfer Selected OS Row to OD Row" no longer transfers the Visual Acuities or Over-refraction columns.	Enhancement	United States
ACT-1850	EHR	On the History Exam, Family Health History grid, users	Enhancement	United States

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		can select and change relationships from the 'Add Codes' window without having to close the Code Selection Tool.		
ACT-1861	EHR	(VSP Integration) An authorization number was not always found when deleting from the VSP web integration.	Bug	United States
ACT-1862	EHR	The Exam Date was not being printed on the exam chart report.	Bug	All
ACT-1864	EHR	On the Pre-Test Exam, the Color Vision Ishihara data entry page has been improved by adjusting the order of '# of plates tested', '# of plates correct', and bringing the 'all tested plates correct' to the top of the column for easier access.	Enhancement	United States
ACT-1865	EHR	On the Pre-Test Exam, the Color Vision Ishihara data entry page has been modified to include 17 plates, this includes the sliders and the plates for OU, OD, and OS.	Enhancement	United States
ACT-1866	EHR	On the History Exam, Family Health History grid, the Relationship column now allows multiple relationships to be added where previously you were only allowed to enter one relationship.	Enhancement	United States
ACT-1869	EHR	PQRS Measure #117 now includes CPTII codes 2024F and 2026F.	Enhancement	United States
		PQRS Measure #130 includes auto-detection of medication review by populating the Plan and Management, Encounter Summary, Medication Reconciliation column check box.		
ACT-1872	EHR	Prescription recommendations in the Refraction exam are now transferred to retail and visible on the Invoice.	Enhancement	United States
ACT-1876	EHR	On the Unsigned Charts screen, an 'Unsigned Charts' label has been added.	Enhancement	United States
ACT-1883	EHR	On the Communication Exam, when creating a communication letter, selecting a referral doctor would sometimes select the wrong doctor.	Bug	United States
ACT-1884	EHR	On the History Exam, the Eye Health Exam, the Plan and Management Plan (Order Sets) and the Plan (Additional Order Sets), selecting an exam date in the 'Get Previous' link will automatically show all available preview items to help make the selection process easier.	Enhancement	United States
ACT-1885	EHR	The Spectacle and Contact Lens prescriptions have been modified to use HTML instead of PDF to speed up the time to generate and print prescriptions.	Enhancement	United States
ACT-1886	EHR	On the Plan and Management Exam, when using the blue information button for patient education, some E and V diagnosis codes were being recognized as ICD 9 codes.	Bug	United States
ACT-1887	EHR	On the Pre-Test and Eye Health Exams, the dilation was only showing the date and not the time administered.	Bug	United States
ACT-1891	EHR	The ABB Concise contact lens sync between Retail and Examinations would fail when a lens was missing a product reference number.	Bug	United States

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACT-1892	EHR	When entering the examinations for a patient, the Plan and Management page will open by default to save time switching exams. When no data was entered for an exam, the default will still be the Exam Selection.	Enhancement	United States
ACT-1893	EHR	The user was unable to enter older exams due to an undefined strHTML error.	Bug	United States
ACT-1940	EHR	On the Eye Health Exam Tonometry Action List, IOP History Graph, an issue has been resolved where some Tonometry IOP results could be missed on the IOP Graph.	Bug	United States
ACT-1955	EHR	A doctor who is not the owner of the exam may now sign the chart.	Enhancement	United States
ACT-2007	EHR	The tiff type file images converted from ODPro were not displaying with the correct aspect ratio, making them difficult to read.	Bug	United States
ACT-2012	EHR	The refraction procedure code was being incorrectly automatically added to the Procedure Code grid on the plan and management exam.	Bug	United States
ACT-2024	EHR	In the RX Tool, pressing '+' or '-' keys in the sphere or cylinder fields will now change the select sign to match the key pressed.	Enhancement	United States
ACT-2025	EHR	Selecting the 'sphere' option in Cylinder in the Rx Tool now clears the Axis.	Enhancement	United States
ACT-2026	EHR	Rx Tool now validates that the Axis is less than or equal to 180, and produces an error if it is greater than 180.	Enhancement	United States
ACT-2166	EHR	The Dist VA column on the Eye Health Exam Cataract Extraction grid would only allow text entry, and not provide a standard VA choice list.	Enhancement	United States
ACT-2186	EHR	The Strength column on the Plan & Management Medications grid was not displaying a value.	Bug	United States
ACT-2201	EHR	The blue Education Information buttons on the Medications grid would not function when switching pages within the grid.	Bug	United States
ACT-2223	EHR	In the Contact Lens exam, users were not able to enter Parameters in the CL Fitting/Evaluation grid.	Bug	United States
ACT-2230	EHR	Users were not able to accept permanent choice list requests.	Bug	United States
ACT-2233	EHR	In the Refraction exam the 'Other Phoropter Tests' tool was producing errors when entering data.	Bug	United States
ACT-2236	EHR	Removed the 'Add Blank' button from the Contact Lens CL Fitting/Evaluation grid.	Bug	United States
ACT-2256	EHR	Amendments were not always displaying when they have been entered.	Bug	United States
ACT-2290	EHR	Some legacy data conditions would cause unexpected data to display in the Eye Health Exam grids.	Bug	United States
ACT-2437	EHR	On the Eye Health Exam, the Auto-Tonometry data was not being transferred from the Pre-Test Exam.	Bug	United States
ACU-10142	EHR	Scheduled Charts has been added to the EHR / Administration menu, This screen allows the user to view the patients scheduled for a visit within a defined	Enhancement	United States

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-8950	EHR	length of time per provider. When importing a catalog from FramesData the manufacturers color description will be used instead of the FramesData catalog color description. In general, this is a more detailed description; 'Black Satin' vs 'Black'.	Enhancement	United States
ACU-9174	EHR	The Choice List Maintenance button has been added to the EHR configuration menu. This menu option is only available for non-enterprise users. Enterprise businesses will perform the configuration at head office.	Enhancement	United States
ACU-9448	EHR	There were instances whereby the user may have received a "the requested resource is in use" message when attempting to enter the examination screen.	Bug	United States
ACU-9606	EHR	When setting up a new instrument the user is required to populate the computer name to which the equipment is connected. This gets automatically defaulted by the application. However, when using a remote connection (a hosted or remote app environment) the PC name populated was that of the remote server as opposed to the client PC.	Bug	All
ACU-9419	Examinations	In the combined exams screen the user configurable NPI exams were incorrectly displaying a second disabled button in the dropdown box.	Bug	All
ACU-9471	Examinations	The visual acuity exam in the combined exams screen has been improved such that the tab order between controls is now locked to their current order to prevent accidental changes between upgrades.	Enhancement	All
ACU-9583	Examinations	A 'No prescription has been entered' error message was occurring on attempting to leave the exam / screen within the Combined Exams when scrolling between visits and one visit had CL Trial / Final Rx exam details populated and then moving to a visit that had no details populated.	Bug	All
ACU-9644	Examinations	When using Combined Exams screens users were getting a "Provider not exported" when creating/viewing patient exams.	Bug	All
ACU-10098	Handover	The error "Cannot perform this operation on a closed dataset" may have been displayed when leaving the Billing sub-tab of the Handover screen.	Bug	Canada
ACU-10435	Handover	The Billing tab on the Handover screen has been changed to enforce that the diagnosis codes entered are valid and exist in the valid set of ICD codes.	Bug	Canada
ACU-9362	Handover	The Start and Stop Service times boxes have been changed to be either displayed in 12 or 24 hour clock format, depending on the choice of the business.	Enhancement	United States Canada
ACU-9364	Handover	The cancel handover function in the handover screen caused the billing procedure grid to become unselectable.	Bug	Canada
ACU-9365	Handover	The behaviour of the billing procedures grid in the handover screen has been changed such that the down arrow key creates a blank record.	Enhancement	Canada
ACU-9366	Handover	The values of referral and general practitioner were not displayed when the cancel billing record was invoked	Bug	Canada

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		from the handover billing tab.		
ACU-9367	Handover	The delete option in the handover billing screen has been changed to prevent the deletion of two records when one is blank.	Bug	Canada
ACU-9405	Handover	A new configuration option has been added to allow the diagnosis code drop down lists in the Handover Billing sub-tab to be searched by description rather than code.	Enhancement	Canada
ACU-9411	Handover	In the Handover screen, if the user entered recommendations only and browsed away from the screen, the handover was not appearing in Outstanding Handovers worklist.	Bug	All
ACU-9422	Handover	The behaviour of the procedure fees grid in the handover screen has changed. Now, when a selected fee is changed, any associated benefit information is also cleared.	Enhancement	Canada
ACU-9473	Handover	The refractive index drop-down values on the recommendations page of the handover screen have been changed to limit their format to 2 decimal places.	Enhancement	All
ACU-9476	Handover	The pricing of zero priced fees through the handover screen has been improved such that any new price entered is immediately reflected in the fee drop down list for all non variable priced items.	Enhancement	Canada
ACU-9490	Handover	The validation rules for the billing page in the handover screen has been enhanced. It is now possible to register a referral claim code in the application and force users to enter in referred by information before completing the handover.	Enhancement	Canada
ACU-9491	Handover	The claim amount on the procedure billing grid of the handover screen is now formatted to 2 decimals digits.	Enhancement	Canada
ACU-9552	Handover	On the Billing sub-tab of the Handover screen the application now automatically copies diagnosis codes to the new billing procedures grid when users review historical handovers where the handover has not been completed.	Enhancement	Canada
ACU-9981	Handover	In the handover recommendations sub-tab the refractive index dropdown in the "Good" category was incorrectly excluding refractive indexes from progressive lenses.	Bug	All
ACU-9964	Localisation	The "Lab order status collected" label on the patient statement screen has been changed to "Lab order status delivered."	Enhancement	United States Canada
ACU-10219	Login	When configured to log in to the application using a PIN number, as opposed to username/password combination, there was an "access violation" error on the first attempt to log in on a client PC.	Bug	All
ACU-9350	Login	(Enterprise only) The ReLogin main menu item has been removed where the system is configured to use automatic (i.e. not username/password) login.	Enhancement	All
ACU-9442	Login	(Enterprise only) When a user performed a relogin to log in to a different practice by typing the first few characters of the practice name and pressing the Enter key, the application would display an error message	Bug	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		"CDSGenericQuery: Cannot perform this operation on a closed dataset".		
ACU-9585	Login	On login, the application checks to see whether there is another instance already running and prevents the user from continuing if there is. It displays a message to say that the application is already running. However, the text of that message was not localised when running in non-English languages.	Bug	All
ACU-10397	Menu	The application can be configured such that the top right button on the main menu is either the Home or the Quit button. There were some instances whereby this button was not visible without resizing the application.	Bug	United States
ACU-9461	Menu	(Enterprise Only) In the Enterprise application, an 'Item File Export' sub-menu option was appearing under the Product Stock Takes menu.	Bug	All
ACU-9801	Menu	The Help menu had some options for the user to customise the style of the application screen and the menu views. However, neither of these were particularly useful and often detracted from the appearance. Those menu options have been removed.	Enhancement	All
ACU-9672	Miscellaneous	The application contains a product type representing various 'cards' or 'guarantees' that can be sold to patients. Depending on the business, these are either some form of breakage insurance or a loyalty card or combinations of both. In general, the product related areas of the application refer to these as "Insurance". However, there are various other locations where they can be called Loyalty or Coverage. Added to which, the term Insurance can be ambiguously interpreted to refer to third party insurance benefits. Therefore, all instances of Insurance and Loyalty have now been replaced with the word "Warranty" to have standardisation across the application and remove ambiguity.	Enhancement	All
ACU-9688	Miscellaneous	The application contains a means by which many of the screens can display the audit trail of the current data record. Where the data contains a freetext memo, this was being displayed as "(MEMO)" in the resultant audit trail review grid, indicating that the memo had either been populated or not. This has now been changed to display the actual text of the memo within the grid cell.	Enhancement	All
ACU-9689	Miscellaneous	The application contains a means by which many of the screens can display the audit trail of the current data record. The grid display showing the content of the data record has been modified to enable customisation of the columns. A button in the top left corner allows the user to see the list of data columns contained in the grid and make them visible/invisible or change their location in the display.	Enhancement	All
ACU-10027	Ordering	Orders raised as a result of a dispense edit where incorrectly flagged as "Job Pending" in the patient orders screen	Bug	All
ACU-10059	Ordering	Stock adjustments were not applied to stock lenses	Bug	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-10192	Ordering	when the user selected to order tints and coats only. A reorder for an electronic order did not allow show the Include Tints & Coats / Extras options in the reorder screen.	Bug	All
ACU-10308	Ordering	When an order was cancelled from the orders module, the system now updates the status of the dispense as being delivered/collected (provided all other orders are collected or cancelled).	Enhancement	All
ACU-10357	Ordering	Reordering spectacles now allows the user to indicate what is being reordered rather than the system assuming it is the complete pair.	Enhancement	All
ACU-10656	Ordering	When enabled for electronic ordering, the patient order screen now permits the editing of frame and lab measurements and re-submission of the order.	Enhancement	United States
ACU-7333	Ordering	There were instances where the wrong dispenser name was being printed on the order report printed from the order fulfilment screen.	Bug	All
ACU-9172	Ordering	When the application is configured to allow for order deliveries in the Patient Orders screen, after the user pressed the delivery button and moved an order to the delivered state, there was a noticeable screen flicker in the order items section as the application was trying to refresh the information displayed.	Bug	All
ACU-9245	Ordering	When a patient order is rejected, users can choose to cancel the order in the application and carry out an exchange or return. For the convenience of users, they can cancel the order in either the orders module or the delivery management module. However, the job status was not updated properly when the order is cancelled in the delivery management module.	Bug	All
ACU-9357	Ordering	On confirmation of the order fulfilment screen (displayed when the user presses the Send To Till button in the New Dispense screen), a "missing expression" error may have been encountered where the user had dispensed an accessory product whose reoder type was configured as 'Reorder Level'.	Bug	All
ACU-9369	Ordering	In the orders module, users can filter collected jobs by selecting specifying a range of the collected dates. However, the display label on the screen was asking for dispense dates instead. Furthermore, when using the Orders/Jobs Search screen to search for a collected job, the application wouldn't be able to locate it if the dispense date and collection date are different.	Bug	All
ACU-9385	Ordering	In the job/order search screen, if the order is completed then when the user searches for this order they would see two results on the screen. This is correct as one is the job and the other is the order. However, the status of the order was incorrectly showing the status for the job.	Bug	All
ACU-9407	Ordering	With additional functionality being added into the orders module (like the review of the correspondence history, the compensated rx review and others), the number of buttons on the toolbar have become too large to	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		accommodate them all being seen in one view, and as such the Close button was being forced outside of the visible area. Therefore, all of the reports buttons (order report print and preview, A4 order report, listing report, dispense report) have all been combined to one button with a drop down list.		
ACU-9417	Ordering	An "is not a valid integer" error occurred if the user entered a code of 11 digits or more into the Scan Order box in the Orders module.	Bug	All
ACU-9418	Ordering	On using the Scan Order box in the Orders module, if the entered order/dispense reference matches to an order being shown in the grid in the current screen then the grid's content is filtered to just show that matching order. If the order exists but was not in that grid display, a popup screen is shown instead showing this (or multiple) matching records and the application auto-selects the best match it can find.	Enhancement	All
ACU-9452	Ordering	In the order search screen there is a tick box selection for the user to indicate whether or not to include completed records. Originally, this applied to including or excluding both jobs and orders. This has now been changed to only apply to orders and the on-screen label to say the same.	Enhancement	All
ACU-9454	Ordering	A "Is not a valid Date error" occurred while navigating through the statuses of the orders module.	Bug	All
ACU-9478	Ordering	Lens vertex values have been added to the order and dispense reports.	Enhancement	All
ACU-9500	Ordering	(Enterprise only) If an external order is created from one practice, with the option of having it shipped to another practice, then in the orders module the application would display the same order twice in the head office, and display the same order with different practice names in the two local practices.	Bug	All
ACU-9572	Ordering	The Scan Order on the Orders module now allows searching 13-digit order number to search for an order.	Enhancement	All
ACU-9573	Ordering	The prescription was not displayed within the Patient Orders screen the first time it was accessed and the first patient order was for glasses.	Bug	All
ACU-9602	Ordering	The Delivered Date and Delivered To columns are now visible on the delivered tab of the orders module.	Enhancement	All
ACU-9604	Ordering	The invoice number has been added to the Customer Orders screen, the Account Summary screen, the Untendered Sales screen, the Orders module and the Accounts module. Users can also search for an order or a patient using the invoice number.	Enhancement	All
ACU-9609	Ordering	"Priority" was mis-spelled in the order spectacle popup screen.	Bug	All
ACU-9611	Ordering	The patient's second email address, work telephone number and amount due have been added as new columns to the grids displayed in the Orders module.	Enhancement	All
ACU-9617	Ordering	The display of order information in the patient orders	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-9628	Ordering	screen did not list all of the reorders associated with a lab job. Occasionally it only listed the original order.	Enhancement	All
ACU-9694	Ordering	Extra data refreshes have been added to the patient orders screen so that it reflects the most recent order / lab job status,	Enhancement	All
ACU-9706	Ordering	In the stock orders module, the Patient Order, Stock Order, Consumable Order and Stock Return buttons can now be enabled and disabled individually based on separate configuration options.	Bug	All
ACU-9726	Ordering	In the spectacle dispense report, the order reference was not displaying correctly if the order had been completed.	Bug	All
ACU-9761	Ordering	The Patient Orders print and preview buttons were invalidly permitted while selected on an inhouse lab job.	Enhancement	All
ACU-9778	Ordering	A new configuration option has been added to disable the ability to re-order an item.	Bug	All
ACU-9809	Ordering	In the Orders module there is a Search button which displays a screen for the user to look for jobs / orders by a set of multiple criteria options. One of those options is to allow the user to search for a specific job number. The performance when searching for a job number was poor and has been improved.	Enhancement	All
ACU-9892	Ordering	In the Orders module, sorting and filtering has been allowed to the 'Ship' column.	Enhancement	All
ACU-9902	Ordering	A confirmation message has been added to the orders module change order function to ensure the user wishes to replace the current order.	Bug	All
ACU-9904	Ordering	In the orders module the order report did not print for frame repair orders.	Bug	All
ACU-9908	Ordering	In the patient orders screen any contact lens sale that did not result in an order being raised was not being displayed,	Enhancement	All
ACU-9916	Ordering	When editing an item note from the patient order, it was not clear as to which item note was being displayed or edited. Therefore, the note screen has been improved to now display the item notes for the selected invoiced item and not the ordered item. If item notes exist, the notes checkbox column now also shows in pink with a hint was added to show full contents of the item note.	Bug	All
ACU-9926	Ordering	Wehn reordering from the Orders module, the order Cancellation Options screen may be displayed to ask the user what they want to do with the current order. A label change has been applied to this screen correcting for the missing word "you" in the text "Re-order - select this option if want to place a new order for the same product(s)."	Bug	All
ACU-9989	Ordering	On the order report, the lab measurement pantoscopic angle, box angle, corridor where not being printed for frame only orders.	Enhancement	All
ACU-9989	Ordering	In the orders module, when the user sends an order from Pending to On Order, the application automatically prints or previews the order report. Internally there was a		

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		configuration option which permitted the business to indicate how many copies of this report were to be printed. This has now been extended to allow the business to configure the number of copies as zero and thus prevent the order report preview/print completely.		
ACU-3558	PASM	New options have been added to the report parameters for the PASM Dispatch List report. 1 - A Summary check box to provide a summarised version of the report 2 - An Auto-supplied Fees check box which controls the inclusion or excluding of PASM fees 3 - An Auto-supplied Others check box controlling the inclusion of all other auto-included products	Bug	All
ACU-9592	PASM	In the screen for adding items to a mandate, there were inaccuracies in the discount amounts shown for products with multiple quantities. Various changes have therefore been applied to this screen to both correct the inaccuracy in the discount amount, but also the selling price is now the net of discount amount, and the screen controls have been rearranged to make it easier to understand what will actually be charged at dispense time.	Bug	All
ACU-9616	PASM	The discount amounts that were posted when dispatching items were positive amounts and have been corrected to be negative amounts, which therefore also corrects the overall totals.	Bug	All
ACU-9632	PASM	When adding contact lenses to a mandate, if the left lens quantity was altered the price was not being recalculated.	Bug	All
ACU-9681	PASM	When adding contact lenses to a mandate, the handling of discount has been corrected and improved... 1) The Discount Amount now takes note of the quantity and shows the total discount per lens that will be deducted. 2) The Total Price for each lens is the amount before discount is deducted. 3) For a split pair dispense type, the discount is now the same for both eyes	Enhancement	All
ACU-9711	PASM	In the PASM Add Mandate Contact Lens Items screen the Instalment value for the right lens sometimes displayed the wrong value if there was a discount on the lens	Bug	All
ACU-9834	PASM	When a pair of contact lenses were added to a patient mandate the wrong values were showing in the Regular Amount and Discount fields on the Patient Mandate screen where the system was configured to automatically retotal the mandate.	Bug	All
ACU-9983	PASM	The contact lens screen pricing information has been changed to make it easier to understand. There is now; Total Price (unit price x quantity), Discount Price (discount amount for the total price) and Selling Price (total price - discount price).	Enhancement	All
ACU-9984	PASM	The Price column in the items grid on the patient	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		mandate screen was not showing the true selling price including discounts.		
ACU-10048	Patient	An error "Invalid number of arguments" may have been encountered when the user typed any value in the zip code or cell number boxes.	Bug	United States
ACU-10575	Patient	In the patient summary display screen, the term "Rx Given" has been replaced with "Final Rx".	Enhancement	United States Canada
ACU-8294	Patient	The patient screen's family members grid display has been changed to include colour coding indicating the family members' status. Active patients are shown as black text on white background. Patients marked as inactive or gone away/moved are shown as black text on the light grey background. Deceased patients are shown as white text on the dark grey background.	Enhancement	All
ACU-9016	Patient	The date on which the patient demographics were last imported from a 3rd party membership system is now stored on the patient's record.	Enhancement	All
ACU-9272	Patient	An information message is displayed to the user on selection of a patient with the suspect address flag turned on. The wording of this message has been changed to use the expression 'invalid address' as opposed to 'suspect address'.	Enhancement	United States Canada
ACU-9608	Patient	Emails merged from templates were not using the format the template was saved in.	Bug	All
ACU-9623	Patient	The configuration option that controls the display format of the patient address fields was being ignored on the patient summary screen.	Bug	All
ACU-9626	Patient	(Enterprise only) Multiple visits were begin created when a patient was copied from the head office patient view screen.	Bug	All
ACU-9643	Patient	The tabbing sequence was incorrect within the Patient summary screen.	Bug	All
ACU-9679	Patient	On the main patient menu there are options for the user to go to the patient screen to show their bank account details, their face picture or their warranty cards. In all of those screens, the breadcrumb trail displayed at the top of the screen to indicate the screen being displayed was not being updated and remained at whatever screen had been last shown.	Bug	All
ACU-9828	Patient	A new configuration option has been added to control whether the business / users are allowed to attach files and dictations to a patient's file or not. If not, then those attachment facilities on the patient and visit notes boxes are made invisible and the attachments summary display in the conclusion area is also removed.	Enhancement	All
ACU-9965	Patient	On the patient summary screen, users now have the ability to control whether new values can be added to the following four combo boxes: marital status, county (or state), occupation and patient type.	Enhancement	All
ACU-8545	Price Files	When applying prices update files, any insurance	Bug	United States

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		attributes associated with non-lens products were being removed.		
ACU-9284	Promotions	The evaluation of spectacle total in automatic spectacles promotions has been changed. In the original implementation the spectacle total was calculated as the sum of all the items included in the spectacle, except in the case when the promotion was configured with "Set Price" calculation with allocation type "CPSV". In that case the spectacle total was calculated as the sum of only the items declared as suitable for promotion price allocation. Now this is not an exception anymore and this behaviour has been extended to all types of proption price calculations and allocations.	Enhancement	Italy
ACU-9532	Promotions	The check of allowed item types in the application of automatic promotions in the till screen has been aligned to the dispense screen in order to allow the possibility to apply an automatic promotion to insurance cards in the till that was prevented.	Bug	All
ACU-9403	Query	A "not a group by expression" error occurred in the Query module when a query was executed that included using the Last Recall parameter.	Bug	All
ACU-10267	Recall	There were instances of "Field must be in data area" errors in the Recall Analysis Module.	Bug	All
ACU-9254	Recall	The Number of Patients count within the Recall module was not changing when moving between different results views.	Bug	All
ACU-9725	Recalls	The letter sequence column caption of the recall method grid on the appointment details screen has been changed from "Letter" to "Seq. No."	Enhancement	All
ACU-10014	Refraction	(Non-clinical customers only) In the final Rx screen, when users create a new prescription record, in some circumstances the application was incorrectly using the Rx date on the current prescription instead of today's date.	Bug	All
ACU-10434	Refraction	In the refraction module, the Rx note text box was not aligned properly in the Summary view.	Bug	All
ACU-3463	Refraction	Transposition in the Lens Meter was not working for near and intermediate vision.	Bug	All
ACU-8471	Refraction	The Final Rx and Subjective Rx now have equipment links available in order to support the EPIC machines.	Enhancement	All
ACU-8573	Refraction	The Near and Inter Rx Given details displayed in the refraction summary view were not updated when the cleared these within the given screen itself.	Bug	All
ACU-9657	Refraction	(Enterprise only) The head office patient view screen prescription history "prescribed by" column now shows the staff member who created and did the exam and not the visit staff member.	Enhancement	All
ACU-9796	Refraction	Typically, contact lens and glasses dispenses simply select from one of the available prescriptions/specifications available on the patient's file and dispense those. There may be instances where the prescription gets altered by the dispensing user and they	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		dispense something slightly (or completely) different. In those circumstances, a "Prescription Changed" is displayed in the tree view in the dispense review screen, just so that it is indicated to not have been the prescribed specification. However, there were instances whereby the prescription changed text was being displayed even if the user had made no changed, specifically on a contact lens dispense where there was a colour selected or where the notes were edited in the dispense, or where there are more than one prescribed specification and the application was comparing the wrong ones depending on what was selected to be dispensed.		
ACU-9814	Refraction	A new configuration option has been added to the system to disable the editing of past given rx prescriptions.	Enhancement	All
ACU-9872	Refraction	A prescription may be entered by an external doctor. To accommodate for this scenario, the application already has the ability to select whether the final Rx prescription is entered by an internal staff member or external doctor. This function has now been extended so that the system can be configured to optionally force users to select an external doctor while also populating the internal staff member as the current user. (Non-clinical users only)	Enhancement	All
ACU-9874	Refraction	A new configuration option has been added to the system to allow users to add an external doctor to the contact lens trial record. (Non-clinical users only)	Enhancement	All
ACU-10008	Reporting	The Outstanding Order Report has been changed to include orders that are on order status for the criteria that specifies to retrieve orders that has a transaction date between 1 year and 30 days ago that are not yet marked as Delivered.	Enhancement	All
ACU-10060	Reporting	In the Stock Zeroing report the count quantity column was not zero and the difference column did not show the adjustment quantity necessary to set the item current quantity to zero.	Bug	All
ACU-10220	Reporting	The Insurance Accounts Receivable report was not displaying the correct balance remaining on claims which had been part paid.	Bug	United States
ACU-10444	Reporting	For clarity, some of the heading labels have been changed on the Accounts Receivable report - Date to Invoice Date, Invoice to Invoice Number, Insured to Insured's ID.	Enhancement	United States
ACU-10445	Reporting	The Accounts Receivable report was displaying a total of the insurance claimed. This does not really have much value on the report and instead has been changed to a display of the Total A/R, which is the total of the aged balances of the amount remaining to be paid.	Enhancement	United States
ACU-10446	Reporting	The Accounts Receivable report was displaying a total of the insurance claimed labelled "Insurance Total". This was printed prior to the aged balances periods (Current, 30, 60, etc). In conjunction with ACU-10445, this has	Enhancement	United States

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		now been replaced by the Total A/R which is the total of the aged benefits claims debt and as such has been moved to the right hand side of the report as it represents a sum of the preceding columns.		
ACU-5681	Reporting	When running the Stock Zeroing report when applying stock takes, the value being shown for Difference was incorrect and not showing what the actual difference would be from the resulting stock take.	Bug	All
ACU-8935	Reporting	A new report called AR Anti Reflection Report has been added to Reports module.	Enhancement	United States
ACU-9134	Reporting	The Sunglasses Fit report has been added to Reports module.	Enhancement	All
ACU-9146	Reporting	A new report "Remake, Refund and Warranty by Clinic" has been added to the application. This reports lists the number of spectacle or contact lens remakes and refunds for a practice over a given period of time, and displays the percentage over the total number of spectacle or contact lens sales.	Enhancement	All
ACU-9196	Reporting	Logix Eco viewer has been added into both the local office and enterprise applications. In the local office application it is available the Back Office menu and in the enterprise application it is available under the Data Analysis menu.	Enhancement	All
ACU-9737	Reporting	In the reports module, users can now filter remakes, refunds and exchanges by showing only those without a prior dispense.	Enhancement	All
ACU-9763	Reporting	(Enterprise only) The cross practice reports configuration option was not being adhered to such that only the enterprise application was allowed to see and choose from the list of available practices.	Bug	All
ACU-9780	Reporting	A new "Favourites" report group has been added to the system to allow the business to select which reports are most used so as to be located together in the reports module menu.	Enhancement	All
ACU-9781	Reporting	The configuration module reports grid has been modified to allow column grouping, sorting and filtering.	Enhancement	All
ACU-9782	Reporting	There was a minor cosmetic issue in the configuration module reports screen where the report security level column text was right justified.	Bug	All
ACU-9802	Reporting	A small number of reports on the system are produced as HTML and previewed in a browser window. In the viewer screen there is a "Setup" button. The icon on this button was incorrect and has been changed.	Bug	All
ACU-9876	Reporting	There are some small number of reports within the reports module which are developed as HTML which are then viewed in a browser window. When those reports are previewed in the application, the caption of the browser window said "HTML Report". This has now been changed so that the caption is replaced with the name of the report being viewed.	Enhancement	All
ACU-9878	Reporting	The Refunds Report includes a breakdown of the	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		invoice/sale line items. Within that there may be insurance benefits. Benefits do not have a sales quantity, as such, and therefore the quantity column on the report now prints blank instead of where it previously printed a zero.		
ACU-9881	Reporting	There was a minor cosmetic issue with Refunds report where the overall totals were not aligned to the refund value shown on the detail print line.	Bug	All
ACU-9329	Reports	Returns and exchanges for frame and sunglasses sales are now included in the Remake and Refund by Reason report.	Enhancement	All
ACU-9338	Reports	Quotations were being invalidly included in the Discounts by Reason report.	Bug	All
ACU-10006	Retail	Dispense Spectacles Screen was changed to allow to enter values in the Vertical OC boxes for single, bifocal and trifocal lenses with exception of progressive lenses.	Bug	United States
ACU-10016	Retail	(Enterprise only) A new configuration option has been introduced to prevent users from adding products to a dispense where the dispense was raised in another location.	Enhancement	All
ACU-10028	Retail	The edit and tender of a tax exempt sale where taxable items are added and flagged as being taxable resulted in the calculation of a tax value which them remained as outstanding on the patient account.	Bug	All
ACU-3981	Retail	There were some instances where the tax was not being set correctly where the user marked a product as non-taxable in the new dispense screen grid.	Bug	United States France Canada
ACU-6189	Retail	The 'Store' fault remake was using the original dispense prescription instead of the last visit first prescription.	Bug	All
ACU-6519	Retail	When a sale was cancelled and re-submitted, the application would sometimes not remove all of the associated internal tax information thus causing the tax reports to be mis-reported.	Bug	United States Canada
ACU-6735	Retail	(Non-validated dispensing) Freeform lens measurements were added to the Other Measurements section of the spectacles dispense screen.	Enhancement	All
ACU-8476	Retail	The tree view on the dispense review screen now displays the status of items on order. These status are the following: Job Pending, Work List, (Order) Pending, and Delivered.	Enhancement	All
ACU-8987	Retail	Support for mobile chip&pin device Argentea PAX D200 has been added.	Enhancement	United States Italy
ACU-8999	Retail	In the insurance maintenance screen there are a set of preferences on the carrier which indicate whether or not tax is to be calculated and paid for by the patient on the Copay, Write off and/or Reimbursement components of insurance applied. However, the preference for copay being taxable or not was not being respected.	Bug	United States
ACU-9285	Retail	A new configuration option has been added to allow the business to indicate that a PIN number entry is required	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		on entry to the new dispense spectacles and contact lens screens.		
ACU-9289	Retail	A new group for Service Fees has been added to the Office Use Only section of the concession store invoice report.	Enhancement	All
ACU-9322	Retail	When the user attempted to repeat a Contact Lens dispense, a field "B_CL_TYPE_ID not found" error occurred.	Bug	All
ACU-9325	Retail	When returning or exchanging items, the application asks the user to enter the quantity of the items to be returned to the stock. The default returned quantity was displayed as 0 but when user tried to close the screen without changing the default quantity, the application would tell the user that the quantity is not entered.	Bug	All
ACU-9332	Retail	Tax was not being applied to products dispensed as part of a pack.	Bug	United States
ACU-9363	Retail	In the spectacles dispense screen, if a user used the TAB key to navigate through the lens type drop down, an error message " ' ' is not a valid floating point value" would be displayed.	Bug	All
ACU-9387	Retail	In concession stores, there is a button in sales history screen to reprint the receipt for a sale. This functionality was originally designed for sale transactions only and when trying to reprint the receipt for a return it was triggering errors in the receipt report. Thus, the reprint receipt function in sales history has been modified to identify the type of transaction (sale or return) and invoke the proper receipt report accordingly.	Bug	All
ACU-9408	Retail	There were instances where the message "An error has occurred in search query" when the user pressed the Other button in the new dispense screen.	Bug	All
ACU-9420	Retail	In the dispense review screen, the column width for the OOP column has been increased so it can display more digits.	Enhancement	United States
ACU-9424	Retail	In the spectacles dispense screen, if the user pressed the TAB key to navigate through the right lens distance (D, N and I), the system would skip N (near) distance.	Bug	All
ACU-9444	Retail	The Italian tax authority has recently started a program to collect medical expenses data to pre-compile the tax reimbursement documents. This required an application change so as to track the fiscal codes on each sale/return transaction and the fiscal code used for the associated invoice/customer return documents.	Enhancement	Italy
ACU-9458	Retail	In the conformity report, the description of filter class 1 has been modified to match the description of filter class 0.	Enhancement	Italy
ACU-9459	Retail	When reviewing the content of a spectacles dispense, either from the Edit button within a new dispense, or the Review button in the dispense review or orders module, there is a delay on the retrieval of the frame trace associated with that pair. The delay will not occur everywhere and is very database dependent. The	Enhancement	All

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RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		underlying problem is that the SQL is attempting to find the trace for either the dispense itself (where the trace was loaded for that dispense or an approxishape selected) or the trace from the frame library. The result is that the SQL is having to scan a very large table with an OR clause on both the dispense group ID and product enterprise ID.		
ACU-9479	Retail	The message in the enter variable price popup has been changed when entering a variable price for fees. It now displays the name of the fee being priced rather than the generic "The Stock Item" message.	Enhancement	All
ACU-9480	Retail	The validation behind the process to convert dispense into Quotations has been improved so that it no longer treats handover fees with benefits as voucher sales.	Bug	All
ACU-9494	Retail	A "Field item_type not found" error occurred in the spectacle dispense screen when users tried to scan the barcode of a lens tint / coat or extra.	Bug	All
ACU-9538	Retail	The scrolling of the untendered dispenses list has been disabled while printing the Italian deposit return report in order to prevent changing the currently selected sale, as that would lead to printing a report with incoherent data.	Bug	Italy
ACU-9571	Retail	The application has a configuration option to allow the till receipt to be reviewed when pressing the Send To Till button on completion of a new dispense. It was possible to preview, and therefore print, the actual receipt from this screen. Where this is done, the receipt now prints a "This is not a receipt" label at the top in order to indicate it not having been actual printed from the till at point of tendering.	Enhancement	All
ACU-9582	Retail	When creating a return/exchange from the sales history screen for a walkin sale (a sale created in the till screen with no patient associated to it) the system before creating the return/exchange needs to associate the sale to a patient. The patient can be selected from the existing list of patients but it is also possible to create a new patient from there. When creating a new patient in this scenario, the process of privacy reports printing and the related email sending process has been corrected as it could have affected the return/exchange creation, resulting in the return/exchange being assigned to a wrong patient instead of the patient that was just created.	Bug	Italy France
ACU-9627	Retail	After applying the opposition of fiscal data transmit on a transaction in the sales history screen, a message has been added to inform the user that the invoice/return document must be reprinted in order to include the note in the footer showing the fiscal opposition applied.	Enhancement	Italy
ACU-9656	Retail	Extra lab measurements have been added to the spectacles dispense screen when integrated with Vision Web EDI.	Enhancement	United States
ACU-9664	Retail	Visibility of the chemistrie clip (chem clip) edit button on the dispense spectacle screen is now being controlled	Enhancement	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.1

RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		by a configuration option.		
ACU-9686	Retail	A new configuration option has been added which will allow the system to limit the number of characters in the External Notes\Dispense Notes field on the contact lens dispense screen.	Enhancement	All
ACU-9718	Retail	When integrated with Innovations for spectacles dispense validation, there were some instances of a performance delay on executing the validation.	Bug	All
ACU-9770	Retail	The name of the prescribing doctor has been added to the tree view section of the Account Review screen.	Enhancement	United States
ACU-9772	Retail	(Enterprise only) When printing concession store invoices from the head office, the non-prescription items were grouped as prescription items in the Office Use Only section.	Bug	United States
ACU-9783	Retail	The performance on invocation of the packs screen at the point of sale has been improved.	Enhancement	All
ACU-9827	Retail	When doing late work order edit or exchange on a dispense where an automatic coupon was applied, in the promotion selection screen the user can double-click on the coupon barcode field to loop through the list of coupon barcodes that were applied on the original dispense that are reusable on the new dispense. After the double-click a message is shown to display the infos about the coupon and then the barcode field is populated with the reusable coupon barcode and the user has just to press the enter key to confirm the barcode entry or repeat the double-click to search for the next reusable coupons. Now in case a single reusable coupon is found, this mechanism has been changed to automatically select the coupon barcode found and apply it.	Enhancement	Italy
ACU-9840	Retail	Performance improvements have been made on invoking the frame maker drop down in the spectacles dispense screen.	Enhancement	All
ACU-9841	Retail	After recent changes of fiscal rules: the customer return document can be now printed even without the fiscal code indication, the fiscal code format validation has been strengthened to exclude invalid characters, the fiscal data transmission opposition can be now applied only on sales and not on returns. Furthermore, the possibility to insert or correct the fiscal code in the till screen has been added when processing a sale with a patient linked.	Enhancement	Italy
ACU-9877	Retail	There are some configurable measurements which may or may not appear in the spectacles dispense screen lens measurements area, depending on how the business has been configured and the lenses selected. Depending on the visibility of those measurements, the treatments grid area now auto-resizes to take up the available room.	Enhancement	All
ACU-9919	Retail	A new configuration option has been added to the spectacles dispense screen that allows the selection of lenses against prescriptions with negative cylinders to be	Bug	All

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VERSION : 2.0.78.1

RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		backward compatible with previous versions.		
ACU-9920	Retail	In the Dispense Review Screen Treeview section, the "Printed By" label is changed to "Tendered By".	Enhancement	United States
ACU-9952	Retail	When a dispense was edited multiple times the patient orders associated with the dispense were not being cancelled on second and subsequent edits.	Bug	All
ACU-9990	Retail	In the spectacles dispense screen, any notes associated with the frame product are displayed in a notes box after the frame has been selected and the notes (along with most of the rest of the frame properties) are locked down and disabled for editing. A new configuration option has been added to permit the notes to be editable by the user and not be included in the lock-down.	Enhancement	All
ACU-9311	SMS	A new function has been added to allow the business to send Survey SMS text to patients to obtain feedback relating to their visits and products they purchased.	Enhancement	All
ACU-9315	SMS	A new enhancement has been added to the system so that birthday SMS messages can be sent automatically to patients on their birthday . Currently this can only be done manually via the Query module which only provides a list of relevant patients.	Enhancement	All
ACU-9317	SMS	ACU-9315 has implemented a new facility to support the business sending patient birthday reminders by SMS. The content of those SMS messages can now also be viewed within the patient communications history screen.	Enhancement	All
ACU-8915	Scanning	Duplex documents would only scan the first page.	Bug	All
ACU-9241	Security	PIN module validation for Logix and Logix Eco has been added for both local office and enterprise application.	Enhancement	All
ACU-9445	Security	The application contains a configuration option which is used in a hosted environment which disables the ability for the business to create users on the system, because that requires extra environmental actions to be carried out by Ocuco for authentications. However, when that option is turned on it is also preventing managerial users from being able to do normal maintenance on the existing staff records, including allowing them to set the PIN numbers.	Bug	All
ACU-9806	Security	The application can be configured as to whether PIN authentication is required when going into general or contact lens examination areas. Typically, either both of these are turned on or off together. However, if they were set differently, the application was invalidly checking the wrong option, so if CL exams was turned on then it was not asking for a PIN when entering CL exam areas and was when entering the general exams, and vice versa. This was particularly prevalent when running the Reception or Icon menus variants of the application, rather than full clinical.	Bug	All
ACU-9836	Security	When using the Relogin button, the practice drop down is now disabled as it is not appropriate to switch practices using this screen.	Enhancement	All
ACU-9992	Security	A PIN entry is now required when selecting any of the	Enhancement	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.1

RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		stock take main menu options.		
ACU-10038	Stock	Stock adjustments were not applied when the user changed the type of order.	Bug	All
ACU-10577	Stock	The stock item movements screen has a grid showing all of the quantity changes made for a specific stock product, including the type of adjustment made. The "Adjustment" column includes the word "Dispense" when the adjustment arose from a sale. This term has been replaced with "Invoice".	Enhancement	United States Canada
ACU-9475	Stock	(Enterprise only) In the product search screen, the application allowed the user to check a product's stock levels across all practices. This has been extended to include head office where the head office is used to store central warehouse quantities.	Enhancement	All
ACU-9683	Stock	(Enterprise only) There is a configuration option which can be set by the business which controls the display of purchasing cost prices being visible or not in the catalog / stock maintenance modules. This same option has now been used to also control whether cost prices are visible/printed on the order report that gets printed / previewed from the Stock Orders module.	Enhancement	All
ACU-9716	Stock	(Enterprise only) The size of the practice number was increased in the Transfer Practice Selection screen when creating a new stock transfer.	Enhancement	All
ACU-9962	Stock	When doing an stock take via an external file upload, the system displays a dialog showing any item that could not be uploaded. A preview and print button have been added on that page so that users can print out this list as a report.	Enhancement	All
ACU-9131	Till	The user was unable to collect a sale at the till where the sale included an automatic discount coupon which had been reused from a previous work order edit or exchange.	Bug	Italy
ACU-9328	Till	When Hi/Lo till receipts were enabled and the option to include treatment costs in the lens price was disabled, the receipt was not showing the Hi/Lo breakdown for each product.	Bug	All
ACU-9333	Till	Changes have been applied to the way in which VAT is reported on the till receipt when configured to use the SDC VAT method, to show VAT on each item line as well as a summary on the bottom.	Bug	Ireland England N. Ireland Scotland Wales
ACU-9381	Till	With automatic promotions enabled, there were instances where taking payment for a sale at the till was prompting the user to apply a promotion even if there were none available to be applied.	Bug	All
ACU-9482	Till	When tendering a basket sale payment and the amount of the payment exceeds the overall amount due of all sales in the basket, a value for change is calculated and applied. However, there were instances where the change payment was recorded against the first sale in the basket irrespective of whether that was the correct one to allocate the change to or not. And where it was	Bug	All

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VERSION : 2.0.78.1

RELEASED : 10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		not the correct one to allocate to and where the basket contained sales for more than one patient account, that resulted in two accounts having incorrect balances, overstated by the value of the sale on one, and understated on the other.		
ACU-9486	Till	When performing a basket payment the user selects the two or more sales which are to be tendered in one operation and the amount due is the sum total of the values of each. Having selected the sales for the basket payment, the till is automatically switched to the tender mode. However, if the sum total of the basket was zero (like where there were zero value sales arising from discounts and/or insurance benefits, or a combination of a sale and return) then the till was still being placed in tender mode and the user could not progress from there as a zero value payment is not permitted. This has now been changed so that a zero value transaction goes to the same mode as when a single zero value sale is selected, where the user just has to press ENTER to confirm the transaction.	Bug	All
ACU-9556	Till	On tendering a till basket where the basket contains a set of one or more refunds and sales which all total up to zero (which would be common if tendering a dispense which was refunded in full), then on processing that basket through the till the overall account(s) end up balanced and correct but the individual dispenses/sales still show as having a balance outstanding when seen in the dispense review screen.	Bug	All
ACU-9612	Till	Till receipts were not printing the business name on the first line.	Bug	All
ACU-9914	Till	The tax rate breakdown was being deleted at the end of a walkin (non-patient) sale tender.	Bug	United States Canada
ACU-9776	Till Shifts	There is a configuration option which controls whether the till shift logoff cash-up report is auto-printed when a user logs off a shift. However, the shift payments back office review screen contains a Preview button for that same report to be viewed. That button in the Payments screen was also adhering to the configuration option and therefore may have been sent direct to the printer instead of being previewed on screen. This has now been changed so that the Payments screen button always previews the report irrespective of the way the shift logoff is configured.	Bug	All
ACU-9909	Till Shifts	When reviewing shift payments in the back office till, users are now permitted to multi select rows on the till receipt display, allowing them to copy the content for use off system.	Enhancement	All
ACU-7284	Web Diary	A new cancellation appointment status was added to the configuration screen to be used as a default cancellation status for the web diary application.	Enhancement	All
ACU-7286	Web Diary	A new Web Enabled checkbox has been added to the family relationships maintenance screen to allow the	Enhancement	All

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VERSION :

2.0.78.1

RELEASED :

10/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		business to configure which of the set of relationships are exposed on the integrated web diary.		
ACU-8457	WebDiary	A new web checkbox and description text was added in the motivation maintenance screen to be used for the web diary application.	Enhancement	All
ACU-9786	Worklists	Performance improvements have been made on invoking the Untendered Sales screen.	Enhancement	All
ACU-9994	Worklists	The Reprint Invoices sub-tab on the sales worklist has been changed to include tendered sales, even if they have not yet been invoiced (abiding by country specific rules regarding how sales are considered invoiced).	Enhancement	All
ACU-8300	catalog	Where a supplier, which was part of the Ocuco contact lens catalog, had changed their name, any subsequent upload of the catalog created all the contact lens products again against a new supplier of the new name. This has been changed so as to identify the suppliers by a code which remains the same even if their name changes.	Enhancement	All
ACU-9117	eCommerce	A new web order reference has been added to the database which is populated on sales created from integrated eCommerce websites.	Enhancement	All
ACU-9135	eCommerce	A new configuration option has been added to store the application country to be used by the integration services called from eCommerce websites.	Enhancement	All
ACU-9140	eCommerce	A new configuration option has been added to store a default diagnosis code to be used by the integration services called from eCommerce websites.	Enhancement	All

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VERSION : 2.0.78.2

RELEASED : 31/05/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-10743	Benefits	In the benefits claims search screen, a new date entry box has been added to allow the user to search for a claim by the patient's date of birth.	Enhancement	All
ACU-10744	Benefits	The insurance maintenance screen where the carriers and plans are maintained contained a plan copy function to allow for an existing plan to be copied and a new plan created using it as the default for its content. That copy facility has now been expanded to include a new to allow the user to copy the selected plan to another carrier.	Enhancement	United States
ACU-7165	Catalog	The selling price label in the Stock Maintenance screen was adjusted to exclude tax.	Bug	Canada
ACU-10253	Ordering	There were instances where the treatments information was not being included on the lab order report.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.3

RELEASED : 17/07/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-10149	Benefits	The electronic claims submission file relationship subscriber was not being omitted when the secondary and other insurance plans were being reported to the payer.	Bug	United States
ACU-10299	Benefits	Some insurance claims were being rejected as a result of the claim submission file not containing the taxonomy code of the billing provider.	Bug	United States
ACU-10460	Benefits	Retention tax was not correctly calculated when multiple claims were selected and progressed in the Benefit Tracking module from ready to claimed tab.	Bug	Ireland England N. Ireland Scotland Wales
ACU-11103	Benefits	The insurance benefits claims search screen permits the user to search for claims based on a specific patient date of birth. However, the search results actually contained anyone whose date of birth was equal or after the entered date rather than an exact match.	Bug	All
ACU-11120	Benefits	The insurance transaction history screen shows the breakdown of the insurance, payments and adjustments made on an invoice. The top of the screen contains totals which show the original billing amounts for the insurance the patient and the invoice as a whole, and alterations made resulting in the current AR. However, claim adjustments were not being correctly included in the patient's updated billing amount, resulting in the overall invoice current billing also being incorrect.	Bug	United States
ACU-11121	Benefits	If the user entered the benefit tracking module, went directly to the Find Claim facility, searched for a Closed status claim and pressed the Goto button, a "enter a valid date" message was displayed followed by a "closed dataset" error.	Bug	United States
ACU-11185	Benefits	(Non-United States) At the bottom of the benefit claim adjustment screen there was a label shown on the screen with an advisory note relating to the benefit value exceeding the original. However, the label was incomplete with only half of the text being displayed.	Bug	All
ACU-7593	Benefits	The Scottish GOS1 claims can now be submitted directly to OWF web site.	Enhancement	Scotland
ACU-9380	Benefits	In the 'Invoice Benefits' screen, the application allows users to override and alter any of the calculation values within columns Disc, Adjust, Insur, Copay and OOP. A new report has been added to the Reports module to list the invoices who have had their benefits manually overridden by the user.	Enhancement	United States
ACU-10751	Configuration	(Enterprise / Hosted only) There were instances / environments where permissions on the internal registry keys used for configuration of the application we being reset when the application was launched. In some rare circumstances, that may have subsequently caused those registry options to fail being read when the application was subsequently run, resulting in intermittent login behavioural faults - like logging in as the	Bug	All

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VERSION :

2.0.78.3

RELEASED :

17/07/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		wrong practice.		
ACU-10462	Contact Lenses	The contact lens model name was missing from the contact lens prescription display located in the patient summary panel.	Bug	All
ACU-11128	Contact Lenses	An "access violation" error was occurring when editing contact lens material details in the contact lens dispense screen.	Bug	All
ACU-9744	Contact Lenses	A new option has been added to allow printing only the "Contact Lens Name" on the Contact Lens Order instead of "Contact Lens Type + Contact Lens Name + Material". This report setting can be accessed from Configurations, System Settings, Ordering Tab and check the 'Print CL name only on CL order report?' checkbox.	Enhancement	United States
ACU-11177	Deliveries	In the New Shipping section, the positioning of the labels and drop down boxes were changed as the supplier label was obscured from view.	Bug	All
ACU-11178	Deliveries	Pressing the "Delivery" button was giving an "ORA-00979: not a group by expression" error.	Bug	All
ACU-11013	Diary/ Scheduler	There was a message error, 'Could not convert variant of type null into type double', after user edited the patient name in the patient search drop box.	Bug	All
ACU-490	Letters	The letter templates editor has been improved to support high-resolution images.	Enhancement	All
ACU-9883	Miscellaneous	Ocuco's office address has been updated on the About page for United Kingdom customers.	Enhancement	Ireland England N. Ireland Scotland Wales United States Canada
ACU-10715	Offline	The Offline button on the main menu was not visible for users who were configured with the offline functionality.	Bug	All
ACU-10742	Ordering	In the Orders module, two additional boxes were added for entering the compensated prescription but one of these boxes was misaligned and had the incorrect width.	Bug	All
ACU-11181	Ordering	There were instances of a message "unable to create directory" on sending some orders associated with electronic submission suppliers.	Bug	All
ACU-11135	PASM	If configured to use Microsoft Word integration for letter editing and production, there was an "access violation" error message when previewing direct debit letters.	Bug	All
ACU-11159	PASM	(Enterprise only) There was a configuration option that allowed the user to create a letter template with the patient identification number from their local office. This was an issue as the new template would not be visible at the head office.	Bug	All
ACU-11215	PASM	(Enterprise only) Not all letters belonging to the current practice were being displayed, they would be removed from the pending list due to how it was being filtered.	Bug	All
ACU-11218	PASM	Letters were always being populated with the patient that	Bug	All

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VERSION : 2.0.78.3

RELEASED : 17/07/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		was currently selected, if you were to issue letters to several different patients, they would all use the information of the current patient.		
ACU-9275	PASM	(Enterprise only) A new configuration option has been added to facilitate direct debit letters to merge the practice reference information from the practice to which the patient belongs as opposed to the practice logged in to when the letters are produced.	Enhancement	All
ACU-11091	Patient	When previewing the patient summary report, users were previously unable to save the report as PDF or Excel file from the preview screen.	Bug	All
ACU-6077	Patient	The application was going to background after the Patient Summary HTML report was closed on Windows 10.	Bug	All
ACU-6079	Patient	There were instances on Windows 10 where attempting to open patient file attachments did not open and displayed the message "The application associated with this extension can not be determined."	Bug	All
ACU-9087	Refraction	A prescription import facility has been added to the spectacles dispense review screen when invoked from the lens meter screen, so as to allow the prescription of a previous dispense be copied and recorded as a current lens meter prescription.	Enhancement	All
ACU-10856	Reporting	The VAT Breakdown Report had two "Standard VAT" type entries, one line used the correct VAT rate and the second one had VAT rate of 0. The VAT rate 0 was incorrectly created when a late discount was applied to a part paid dispense at the till and then put to patients account and then afterwards tendered at the suited time.	Bug	All
ACU-9700	Reporting	The 'Insurance Payment Report' now includes Interest/Incentives that are received from an insurance company.	Enhancement	United States
ACU-10895	Retail	(Non-validated dispensing only) The search option within the contact lens dispense screen was not filtering based on the selected contact lens parameters.	Bug	All
ACU-10979	Retail	In the dispense contact lens screen, the eraser button was incorrectly disabled when a contact lens was selected, therefore users were not able to clear the selection and choose a different contact lens.	Bug	All
ACU-11193	Retail	(Optical only) The frame search button was not working in the dispense spectacles screen when the maker, range or model drop downs were modified.	Bug	All
ACU-9309	SMS	A new facility has been added to allow the business to send customer surveys relating to their visits and products they purchased by SMS text and receive, collate and present the feedback from same in a new survey results management module within the application.	Enhancement	All
ACU-9610	Till	The receipt printed the text "tax number" instead of "VAT number".	Bug	Ireland England N. Ireland Scotland Wales

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VERSION : 2.0.78.4

RELEASED : 27/07/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11894	Accounting	The application become unresponsive after closing the patient statements screen if the user posted a remittance advice payment with one or more claims indicated to receive a statement.	Bug	United States
ACU-11111	Benefits	A patient is permitted to have multiple insurance plans and these can be either primary, secondary or tertiary, and also either medical or vision. There was an order placed on how these were displayed on screen and processed in the invoice, but the order was incorrect. It showed/processed primary vision first, then primary medical, then secondary vision, secondary medical, then any remaining tertiary vision and finally any remaining tertiary medical. This has now been changed to both show and process the plans in the correct sequence, which is medical first and then vision, and then in primary.secondary order. So the sequence is now: primary medical, secondary medical, tertiary medical, primary vision, secondary vision, tertiary vision.	Bug	United States
ACU-11296	Benefits	Within the benefit claim search screen the user can search for a claim by partial name match. Having found matching results, if the user then clicked on the Goto button, the benefit tracking module did not display the chosen claim. That is because the benefit tracking uses a full name match for its search criteria. As such, the Goto button has been changed to populate the benefit tracking search criteria with the full surname of the patient whose claim was selected instead of the partial name entered.	Bug	United States
ACU-11297	Benefits	In the benefit tracking module, the user is forced to enter an invoice date range in the search criteria at the top of the screen prior to a search being permitted in the Closed claims section. This is to limit the results and avoid performance delays. The claim search screen Goto button has been changed to now populate the benefit tracking invoice date range with the invoice date of the selected claim (if that claim is of the Closed status) so as to be consistent with how the benefit tracking module carries out that search.	Bug	United States
ACU-11664	Benefits	When 'missing claims' were added to a remittance advice, these were not included in the Insurance Payments report.	Bug	United States
ACU-11673	Benefits	In a situation where a remittance advice posting is recouping from a patient (either copay or OOP) and that patient has a pre-existing credit balance, the application auto-allocates the credit against the recoup. However, having done so, the account statement shows an incorrect total balance as it displays both the payment which reduces the credit and the remittance recoup and they counter balance one another. Only the remittance recoup is required as the payment is really an internal issue only to balance the invoice.	Bug	United States
ACU-7622	Benefits	A new remittance advice posting module has been added to the system to allow for the posting of checks received	Enhancement	United States

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VERSION : 2.0.78.4

RELEASED : 27/07/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		from insurance companies.		
ACT-1854	EHR	On the Rx Tool, entering a value in the OD Add 2 field will automatically populate that value in the corresponding OS Add 2 field.	Bug	United States
ACT-1870	EHR	Using the Unsigned Charts module, exams could not be signed if the exam was already locked.	Bug	United States
ACT-1872	EHR	Prescription recommendations in the Refraction exam are now transferred to retail and visible on the Invoice.	Enhancement	United States
ACT-1970	EHR	The Eye Health Exam IOP History Graph has been adjusted to display the ten most recent values. For each encounter the value chosen will be the last IOP entered. The graph window has been widened to prevent crowding of the dates in the graph.	Enhancement	United States
ACT-2007	EHR	The tiff type file images converted from ODPro were not displaying with the correct aspect ratio, making them difficult to read.	Bug	United States
ACT-2012	EHR	The refraction procedure code was being incorrectly automatically added to the Procedure Code grid on the plan and management exam.	Bug	United States
ACT-2019	EHR	When signing a chart on the Plan and Management exam, clicking the "Sign" button would do nothing.	Bug	United States
ACT-2020	EHR	Removed the ability to delete Order Results grid records.	Enhancement	United States
ACT-2021	EHR	Renamed Allergies grid to 'Allergies & Hypersensitivities'.	Enhancement	United States
ACT-2024	EHR	In the RX Tool, pressing '+' or '-' keys in the sphere or cylinder fields will now change the select sign to match the key pressed.	Enhancement	United States
ACT-2025	EHR	Selecting the 'sphere' option in Cylinder in the Rx Tool now clears the Axis.	Enhancement	United States
ACT-2026	EHR	Rx Tool now validates that the Axis is less than or equal to 180, and produces an error if it is greater than 180.	Enhancement	United States
ACT-2042	EHR	In the Plan & Management screen Medications grid, a button has been added to activate the ePrescribing tab.	Enhancement	United States
ACT-2045	EHR	When transferring the Last Written Rx to the Final Rx in the Refraction exam, 'sph' was not being replaced with the cylinder value.	Bug	United States
ACT-2049	EHR	On the Plan and Management screen under the Orders & Results tab, the LOINC codes have been enhanced to load more quickly.	Enhancement	United States
ACT-2055	EHR	On the Plan and Management screen, the Medications grid has been re-organized to be more user friendly.	Enhancement	United States
ACT-2061	EHR	In the History Exam under Patient Complaints (HPI), the Chief complaint was being overwritten with the Text or Voice Entry Complaint when it was not selected as the Chief Complaint.	Enhancement	United States
ACT-2093	EHR	On the Plan and Management screen, both the Medications and Allergies and Hypersensitivities grids have been modified to prevent users from modifying data downloaded from Dr. First.	Enhancement	United States
ACT-2096	EHR	In the Family Health History grid an 'Age at Onset' column was added and the system internally stores	Enhancement	United States

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VERSION :

2.0.78.4

RELEASED :

27/07/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		SNOMED codes for the specified relationship.		
ACT-2127	EHR	Duplicating Contact Lenses didn't work if the software was attempting to duplicate a single row.	Bug	United States
ACT-2131	EHR	On the History Exam, the 'No significant ocular history' checkbox was not being checked by Populate Normal but was appearing on the display.	Bug	United States
ACT-2167	EHR	Cleared choice list selections in the grid controls were not saving.	Bug	United States
ACT-2168	EHR	On the Plan and Management screen, Procedure Code History grid, the Add Combinations button was not automatically refreshing the Plan Order Sets display.	Bug	United States
ACT-2181	EHR	Adding a new record to the Problem List grid in Plan and Management would subsequently cause the grid to only display the new record and hide all previous entries.	Bug	United States
ACT-2246	EHR	Data converted prescriptions created in the Refraction exam could not be brought forward.	Bug	United States
ACT-2248	EHR	The exam print out would be truncated if certain data conditions existed.	Bug	United States
ACT-2251	EHR	On the Eye Health Exam, transferring data between Eye Health OD and Eye Health OS grids, the system erroneously required a selection in the OS grid.	Bug	United States
ACT-2256	EHR	Amendments were not always displaying when they have been entered.	Bug	United States
ACT-2290	EHR	Some legacy data conditions would cause unexpected data to display in the Eye Health Exam grids.	Bug	United States
ACU-8867	Examinations	(Enterprise only) When validating the details entered in the Eye Pressure exam, the application checks to see if the "Test By" drop down is selected. However, if users reviewed an eye pressure exam that was created from another practice, the application would not allow them to leave the combined exams screen.	Bug	All
ACU-11306	Login	There were instances where the application would freeze on startup, typically at the end of the progress when the progress bar was at (or nearly at) 100%.	Bug	All
ACU-10234	Ordering	In the orders module, the printing of multiple orders at the same time resulted in the patient cylinder and axis prescription not printing when one of the orders contained a prescription with a zero cylinder and 180 axis value.	Bug	All
ACU-11191	Ordering	The 'You are not permitted to move orders back once they have been collected' message has been removed when pressing the Back button in the Orders module Collected view, as it is permitted for collected orders to be moved back.	Bug	All
ACU-10840	PASM	When adding a credit sale with an initial payment to a mandate the regular payment amount was incorrectly deducting the initial payment twice.	Bug	All
ACU-11838	Reporting	A "Query block has incorrect number of result columns" error was encountered if attempting to run the Remittance Advice Breakdown report.	Bug	United States

VERSION CONTENTS REPORT

VERSION : 2.0.78.5

RELEASED : 18/08/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11153	Benefits	The insurance plan maintenance area contains a claim preference called "Include all non-benefited products on the claim". What that determines is whether or not the benefit vcode claim lines get created for a patient's plan even if there is no insurance applied on an individual line. This was not working correctly, however, as it was creating zero value claim lines even when no insurance at all was allocated against that plan. What the preference really means is create all claim lines, even those of zero value, provided 'some' insurance has been allocated to this plan.	Bug	United States
ACU-11349	Benefits	There was a "could not convert variant" error in both the dispense benefits and benefit claim adjustments screens if the user attempted to blank a benefit value grid cell (empty as opposed to entering a zero).	Bug	United States
ACU-11352	Benefits	The availability and use of the remittance advice processing module was based off standard staff configuration options which control whether individual users have access to the module. However, the same option was being used to control whether remittance is permitted within the benefit tracking module or not (as these are mutually exclusive). That meant that even if the business, in general, was using the new remittance module, if individual users had been prohibited from posting remittance they would still then have had the old way available within benefit tracking. This has now been changed so that the two things are independent of one another. Access to the module is controlled at the staff level, but the benefit tracking is based off the whether the remittance module is in use at the business level.	Bug	United States
ACU-11426	Benefits	The creation of a new remittance in the remittance advice module was not enforcing that the user had to select a tender type payment method.	Bug	United States
ACU-11427	Benefits	The Remittance Advice module allows the user to create and populate a remittance and save it to the system without actually posting it to the accounts. However, having performed a save, a "paid" entry was being displayed for the claims contained in the remittance advice in the Tracking grid at the bottom of the Benefit Tracking module.	Bug	United States
ACU-11425	Configuration	Two new fields, "Billing Account Number" and "Shipping Account Number" have been added to the supplier maintenance screen.	Enhancement	All
ACU-11026	Reporting	When a late benefit was applied to a tendered Fee dispense, the Tax Breakdown Audit report was populating the Fee payment value in the taxable column and not in non-tax column. The Late Benefit amount applied to the fee was omitted from the report, none of the Benefit columns were populated.	Bug	All
ACU-11436	Reporting	The "Items By Type" sales report was not including walk-in till sales.	Bug	All
ACU-10531	Retail	There were some instances of tax being calculated incorrectly on fees, where there were taxable fees	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.5

RELEASED : 18/08/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
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configured on the system. This was particularly to do with where they were sold from the till as opposed to the dispense screen.

VERSION CONTENTS REPORT

VERSION : 2.0.78.6

RELEASED : 22/08/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11441	Configuration	In the Professional Maintenance screen, the "City" and "Country" text boxes were an inappropriate size and the "Middle Name" label had the incorrect Spanish translation.	Bug	Spain Mexico
ACU-11527	Retail	(Non-validated dispensing only) When dispensing spectacles, the application forces the user to select an appropriate lens type and the distance(s) required. However, when dispensing frames with 'own pair of lens' selection, the validation message 'Please choose the distance required' was displayed and prevented the user from dispensing frame-only spectacles.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.7

RELEASED : 29/08/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-8604	Benefits	Rogue claims were created in the benefit tracking module with no insurance breakdown details if the user attempted to save a dispense containing only handover fees and benefits as a quotation and then cancelled that and sent to till instead.	Bug	United States
ACU-11546	Refraction	When configured to not use an auto-refractor, a "CDSPresAuto: Cannot perform this operation on a closed dataset" error was encountered when a user changed from the refraction Summary screen to any other refraction menu option.	Bug	Ireland England N. Ireland Scotland Wales

VERSION CONTENTS REPORT

VERSION : 2.0.78.8

RELEASED : 12/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-10119	Benefits	The remittance advice processing module has been extended to display where there is any secondary insurance present for a claim and allow for balances to be transferred.	Enhancement	United States
ACU-11330	Benefits	Additional grid columns have been added to the adjustments grid on the insurance transaction history screen to indicate the short name of the carrier and whether the adjustment was to primary, secondary, or tertiary insurance.	Enhancement	United States
ACU-11333	Benefits	In the remittance advice posting module screen, the application validates the amounts being entered by the user and prohibits the entry of invalid write off, discount, copay, etc. If an invalid amount is entered, the user is given an appropriate message and then the cell content was cleared. However, if the user entered an invalid amount and then used the mouse to click on a different row of the grid, the validation message would still appear but the invalid amount was not being cleared which then resulted in an incorrectly populated claim record which could then be posted and cause invalid amounts to result on the claim and invoice.	Bug	United States
ACU-11341	Benefits	The remittance advice posting screen allows the user to indicate which of the claims require an account statement produced for the related patient. The statement printing screen is displayed at the end of the Post button process. However, having performed a print or preview of the statements, the application subsequently became unresponsive and had to be end-tasked.	Bug	United States
ACU-11344	Benefits	In the remittance advice posting screen the user can indicate that monies need to be refunded to the carrier. When posting an over-payment, this was correct. However, when posting a payment reversal, the balance shown on the claim line was incorrect with the amount of the carrier refund being subtracted from the (negative) reversal resulting in an imbalance, rather than being added to the reversal for it to be counter balanced.	Bug	United States
ACU-11345	Benefits	The remittance advice module posting screen had an invalid "Print" button at the bottom of the screen, which has now been removed.	Bug	United States
ACU-11347	Benefits	The remittance advice module posting permits the user to add a payment directly against a patient/account without having the insurance claim present, for where a carrier paid for insurance benefits without the invoice or benefits having been applied on the system (typically where a secondary is notified by the primary directly). Those missing claims did not appear on the Insurance Payments or Remittance Advice Breakdown reports, either the specific payment value or the entire payment (if the remittance was entirely composed of one or more missing claims).	Bug	United States
ACU-11359	Benefits	When a claim is added to a remittance advice in the posting screen the application automatically populates	Bug	United States

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VERSION : 2.0.78.8

RELEASED : 12/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		the insurance remittance amount to be that of the amount claimed (provided no previous payments had already been posted). However, the system also allows the user to add the same claim to the remittance a second time, either for posting a pay and reversal, or reversal and re-pay. In that case, it is not allowed for the remittance to contain two payments for the same claim so the auto-population of the remittance amounts has now been suppressed when adding the second instance of the claim.		
ACU-11360	Benefits	When adding a claim to a remittance advice in the posting screen the application auto-populates the insurance amount to be paid but only when there have been no previous payments. If previous payments exist then the application cannot make a default assumption (as the user could be posting a reversal). Previously, the application was then populating a zero into the insurance remittance cell. This has now been changed to just leave it blank.	Enhancement	United States
ACU-11454	Benefits	When adding a claim to the remittance advice posting screen the application automatically sets the insurance payment amount to the amount being claimed. This is being done on the assumption that most or a high percentage of claims being paid are accurately being paid for what was claimed and thereby reduces the typing needed by the user. When a claim has had a prior payment made, however, the application does not auto-populate the insurance payment column as it can no longer assume what is to be paid or indeed that it is a payment at all (it could be a reversal). There was an inconsistency here, however. The determination of whether to auto-populate the insurance column was based on whether there was a prior payment made on the individual claim line rather than on the claim as a whole. That meant that if, for example, you had two lines in the claim and one had a prior payment and the other didn't, then one got initialised and the other didn't. This has therefore been changed to check if any claim line has had a prior payment or not and apply the same population rule across all the claim lines based on that.	Bug	United States
ACU-11625	Benefits	The remittance advice posting module includes a display of a set of columns showing the values / allocation of the claim as it was posted on the invoice. Included in that set of columns are the originally calculated expected chargeback amount. This is not particularly necessary or useful for the process and has been removed so as to avoid any confusion caused from it being displayed.	Enhancement	United States
ACU-11626	Benefits	On population of a claim in the remittance advice posting screen the expected chargeback value, as calculated at the point of invoice, is populated into the grid and then included in the overall totals. This is unnecessary and causes some confusion for the users as to what to post for the insurance paid (net or gross) and therefore this defaulting of the expected chargeback has now been	Enhancement	United States

VERSION CONTENTS REPORT

VERSION : 2.0.78.8

RELEASED : 12/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11332	Benfeits	removed and it is up to the user to enter any chargeback amount relevant on each individual claim line. In the remittance advice posting module screen, the date of service in the header of the screen was not respecting the regional date format.	Bug	United States
ACU-11618	Miscellaneous	When running the application in a hosted or centralised environment, file exports from the application (such as a report export as an Excel file) were not working. While the user was able to select the output folder location and file name, the export itself saved the file on the hosted environment and was not copied over to the user's own client PC.	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.9

RELEASED : 29/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11658	Benefits	There was a performance delay on entry to the View or Edit modes on an existing remittance advice, most notable where there were a large number of claims contained within it.	Bug	United States
ACU-11659	Benefits	When viewing a completed remittance advice (View mode), there was a performance delay on closing the screen.	Bug	United States
ACU-11661	Benefits	There were some instances where the "Total Charges" shown on box 28 of the CMS form (and the equivalent in the 835 electronic submission file) was showing as a 1 cent difference to what it should have been.	Bug	United States
ACU-11665	Benefits	When loading an existing remittance advice in either View or Edit mode, there were instances where it may have loaded and displayed claims that had been originally added to the remittance and then deleted.	Bug	United States
ACU-11669	Benefits	There were performance problems in the remittance advice posting screen, on all operations which load or save the remittance information (entry in Edit or View mode, Save or Post buttons).	Bug	United States
ACU-11670	Benefits	When viewing a completed remittance advice, the screen which shows the claims paid defaults to the end of the grid list as opposed to the top.	Bug	United States
ACU-11677	Benefits	The user was invalidly allowed to customise the function buttons toolbar in the remittance advice posting screen, by right clicking on the toolbar.	Enhancement	United States
ACU-11693	Benefits	The remittance advice posting module permits the user to add a 'missing claim' where the remittance being received is against a patient whose invoice does not exist in the system, or was against a practice not live on the system. In such instances, the user allocates the missing claim against a patient record. This may be either a genuine patient already on system, or a 'dummy' patient created for the purposes of balancing the remittance. The insurance payments report, however, reported these missing claims against the head office despite whatever practice the patient record was allocated to.	Bug	United States
ACU-11711	Benefits	The Provider drop down in insurance benefits screens, at the point of invoice and back office adjustment, have been changed so that the list only contains the list of users configured as doctors, and excludes all other practice staff.	Enhancement	United States
ACU-11744	Benefits	The Edit CMS screen which is invoked from the insurance claim adjustment screen now permits the user to print the CMS from directly within the edit screen rather than having to close first.	Enhancement	United States
ACU-11792	Benefits	A new flag has been added to the insurance carrier setup screen to control whether or not the carrier applies chargebacks. This is then used in the remittance advice posting screen to control whether chargeback posting columns appear in the screen or not.	Enhancement	United States
ACU-11793	Benefits	A new column to display the invoice retail price has been	Enhancement	United States

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VERSION : 2.0.78.9

RELEASED : 29/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		added to the grid columns in the remittance advice posting screen.		
ACU-11794	Benefits	The insurance benefit Adjust function has been added to the remittance advice posting screen.	Enhancement	United States
ACU-11795	Benefits	The remittance advice posting screen now displayed the group header amount paid in red if there is a negative chargeback value on one or more of the claim lines.	Enhancement	United States
ACU-11804	Benefits	In the remittance advice posting screen, entry of the insurance paid value has some inbuilt rules to auto-populate other cell values. An underpayment, for example, auto-populated the balance to the adjust column (write off) and an underpayment recouped from OOP and copay, etc. All of these defaults have now been removed as it is better and easier for the user to take responsibility for entering the values for the posting, especially where the balance could be made up of a combination of multiple cells (an OOP recoup and write off for example).	Enhancement	United States
ACU-11829	Benefits	If the user went to a patient's file, then into the insurance plans screen, then back to the main patient screen and changed the patient's name, and then re-entered the patient insurance screen - any subsequent selection of "Self" as the relationship type used the old name, not the changed one. The same would have been true for address or contact numbers or anything which is used as part of the population of the insurance plan which can be changed on the main patient screen.	Bug	United States
ACU-9898	Benefits	Insurance plans have a preference in the maintenance screen which controls whether non-benefited dispense line items are included on the claim or not. In other words, this controls whether the dispense screen creates dispense benefit / claims records where no insurance was used (the plan was unselected or the values allocated were zero). If this is the case and the user applies benefits on (for example) a primary and not on a secondary (configured to not populate zero value claims), then only the primary will have claims created and displayed in the benefit tracking. However, if you press the Adjust button in the benefit tracking you will still see the breakdown of the vcodes for both insurance plans. An access violation error would occur if the user pressed the Edit CMS on the secondary - because it is expecting for internal records to exist which don't. To counter-act this, a preliminary check has been added to see if claims exist. If not then a message is displayed to indicate this to the user as opposed to an unhandled error. Further enhancements will be required to provide users with the ability to retrospectively create claims for a plan not used at the point of dispense.	Bug	United States
ACU-11856	Catalog	At the top of the product search screen there is a box where the user can type in the name, barcode, etc. that they are looking for. In recent versions, the font size in use was incorrect resulting in jagged looking text	Bug	All

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VERSION : 2.0.78.9

RELEASED : 29/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-6329	Catalog	characters. (Non-validated dispensing/Enterprise only) A new configuration option has been added to control whether or not the practices are permitted to create products themselves from the product lookup screen, or whether it is limited to being done at head office (the default).	Enhancement	All
ACU-11851	Letters	When merging a referral template letter (applies to all letter type merges, but is more pronounced in referrals), there was a lot of screen flicker as the merge operation was executed, as it performed the various searches and replacement of bookmarks within the letter content.	Bug	All
ACU-11852	Letters	When merging checklist examination results into a referral letter template, the font used was defaulting to MS Sans Serif size 10 instead of using whatever the font was that was set on the bookmark being merged.	Bug	All
ACU-11853	Letters	The referral letters merge of checklist exam results was invalidly using an untested piece of functionality which output the results in a table rather than textual format. The function has now been reverted to its original mode of operation.	Bug	All
ACU-11854	Letters	When merging a referral letter containing a bookmark for a checklist exam results, the resultant table of results was being placed at the top of the merged document rather than in the location where the bookmark was positioned.	Bug	All
ACU-11855	Letters	When merging a referral letter containing a checklist exam results bookmark, the resultant table sometimes output the results as one column or two, depending on whether only one eye was populated, or if both right and left had the same value. This was incorrect as the output should be the standard right and left eye columns irrespective of whether anything has been populated or the values are the same, so that the results are all aligned correctly and not intermingling right, left and both eye results if being read top down.	Bug	All
ACU-11835	Reporting	The totals for the payments and claims values shown on the bottom of the Insurance Payments report were incorrect, double counting the amount paid/claimed.	Bug	United States
ACU-11836	Reporting	There were some minor vertical alignment issues with the output of the Insurance Payments report.	Bug	United States
ACU-11837	Reporting	A new report column for Carrier Refund has been added to the Insurance Payments report.	Enhancement	United States
ACU-11839	Reporting	The totals columns on the Insurance Payments report have been increased in width to allow for showing the full value when printing the report for a large date range. The decimals were being chopped off when the total was in the millions of dollars.	Bug	United States
ACU-11860	Retail	A "calcDispenseID" / "calcSaleID" / or "calcInvoiceID" error was encountered if the user double clicked on the new dispense grid on a dispense which was previously saved as a quotation.	Bug	United States Canada
ACU-11401	Routing	A "CDSAppointments: Cannot perform this operation on	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.9

RELEASED : 29/09/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
	System	a closed dataset" error occurred if the user changed the routing system status of a patient without having first entered the diary module.		

VERSION CONTENTS REPORT

VERSION :

2.0.78.10

RELEASED :

04/10/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11893	Benefits	In the remittance advice posting screen, the balance shown on each of the claim lines was only being calculated as the user left the grid row, instead of as the cells values were entered.	Bug	United States
ACU-11895	Benefits	After posting a remittance advice payment the patient statements printing screen is displayed if the user had indicated that any of the patients contained in the remittance were to have a statement printed. However, the accounts display grid was disabled, preventing the user from scrolling or de-selecting to print any of the accounts.	Bug	United States
ACU-11899	Benefits	In the remittance advice posting screen, the "Statement" check box on the header for each claim was not being saved if the user checked the box and did not actually then leave the cell or otherwise change row in the remittance grid. If they stayed on that cell after ticking it (or unticking for that matter) then pressing the Save button did not actually save the change made, and the patient would not appear in the statement printing screen.	Bug	United States

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VERSION : 2.0.78.11

RELEASED : 12/10/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11523	Barcodes	Printing and scanning bar codes with the bar code label number - Bar code label (32 X 64) mm. Users were finding that some bar codes were not scanning 100% of the time. The 11 and 12 digit bar codes are now printing as text to the printer instead of an image. All other bar codes are printing as images. A text file is created which contains adjustments for the label left, right height and orientation which can be edited by users to adjust the label margins. An Option has been added Print labels as image which will turn off the new features for bar code printing if the bar code images are printing satisfactorily.	Enhancement	All
ACU-11680	Benefits	The remittance advice processing module shows a grid containing either all of the pending or completed remittance payments. The grid contents can be sorted and filtered. When filtering, the Start and Completed dates columns filter drop down boxes were both displaying duplicates as the filter was including the dates' times. This has now been changed to ignore the time and show a distinct set of dates.	Bug	United States
ACU-11812	Benefits	A new "Create Claim" button has been added to the insurance benefits claim adjustment screen so that the user is able to retrospectively create the insurance claim records associated with a specific patient insurance plan where that plan was not used at the point of invoice.	Enhancement	United States
ACU-11817	Benefits	In the new invoice apply benefits screen, the top left grid shows the insurance plans and the rules which the invoice content match. The set of rules names are shown in a row under the insurance plan details. These are now being hidden from view if the plan is ineligible or otherwise cannot be applied on this invoice, or if the user chooses to manually untick the apply box and not use this plan. The hiding of the rules just saves some vertical space so that where multiple plans are present the user is less likely to have to scroll the grid to see the ones which are being used.	Enhancement	United States
ACU-11922	Benefits	When adding an insurance plan to a patient's file, the user has the option to only assign a carrier and leave assigning the actual individual plan until a later date. This typically happens if the patient is not present in the practice, like if the insurance is being gathered on the phone while making a booking. However, if the plan had not been assigned, any entry to the social security number box was being lost when the screen was closed. The social security was only being remembered after the plan had been assigned.	Bug	United States
ACU-11841	Deliveries	When sending multiple pending shipments from head office to local offices, only the first shipment would be sent to the local office.	Bug	All
ACU-11617	Diary/ Scheduler	The Diary module already had an option to have a Show / Hide cancellations button on the toolbar. By default, cancellations were displayed and the button had to be pressed in order to hide them from view. This has now	Enhancement	All

VERSION CONTENTS REPORT

VERSION :

2.0.78.11

RELEASED :

12/10/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11943	Diary/ Scheduler	been expanded so that the system can be configured to automatically hide cancellations by default, and the button is pressed in order to re-display them. The Scheduler module was using the term Diary in the breadcrumb trail when on the multi-scheduler view.	Bug	United States
ACU-11944	Diary/ Scheduler	There were several locations within the application where the word Diary was appearing instead of Scheduler; button hints within the Scheduler module, hints and on-screen labels in the new scheduler creation, scheduler configuration and doctor dashboard screens.	Bug	United States
ACU-11963	Diary/ Scheduler	Depending on the way in which the system was configured, and what that meant for the number of buttons on the toolbar, there were instances where the Diary/Scheduler module had insufficient horizontal space for the Close button to be visible without resizing the application. This occurred, in particular, where the application was configured to include the Show / Hide Cancellations button.	Bug	All
ACU-11649	EHR	Users using EHR forms were having trouble getting the data from the instruments. Modified the instruments to get data from the instrument correctly.	Enhancement	United States
ACU-11907	Labels	When printing ad-hoc labels from the Scheduler, where an ad-hoc label template included medical or vision patient insurance plan bookmarks, these were merged using the currently selected patient rather than the patient associated to the appointment.	Bug	United States
ACU-11536	Localisation	The Cheque Management module has been localised for North America, replacing all instances of "Cheque" with "Check" (button captions and hints, breadcrumb trail, etc.) and "Collected" as the grid column has been replaced by "Delivered".	Enhancement	United States Canada
ACU-11537	Localisation	The labels for Diary Postcode have now been localised. In the US they are replaced by Scheduler and Zipcode, and Scheduler and Postal Code in Canada. Also, the label Institution has been replaced by Carrier when running in the US.	Enhancement	United States Canada
ACU-11913	Miscellaneous	When configured to populate the staff hours using the Clock In and Clock Out function, the staff hours display screen shows a grid of all the staff and their total hours per day. To see the in and out times which constitute those hours, the user double clicks on a grid cell. To avoid the need to do the double click, a new cell hint has been added so that if the user hovers the mouse over a cell which has hours populated, the start and end time(s) will be displayed as the mouse hint.	Enhancement	All
ACU-11908	Reporting	The remittance advice breakdown report has been redesigned. The three main changes are: (1) The output columns on the report now matches those of the remittance advice posting screen (2) A filters drop down has been added as an option on the reports screen so the user can print the invoices	Enhancement	United States

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VERSION :

2.0.78.11

RELEASED :

12/10/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		<p>which match various criteria about what was posted (positive and negative payments, lab charges, missing claims, carrier refunds, etc)</p> <p>(3) A "Report Version" option has been added to let the user choose if they wish to see the report summarised by payment, or broken down by invoice, or (the lowest level of detail) broken down by the individual claim lines in each of the invoices.</p>		
ACU-11935	Reporting	<p>The Insurance Payments report has been re-designed. Firstly, the default report is now printing the remittance payments made along with the reference, notes, posting and payment dates, who posted the payment, etc. It is a re-representation of the contents of the remittance advice module Completed view. Secondly, a new parameter "Report By" has been added to allow the user to choose whether to print the report by payment (listing all individual payments) or totalled by period of either a single day, or month or year.</p> <p>Note that the Remittance Advice Breakdown report is now the report to be used to get a breakdown of the individual claims which were paid by a remittance posting.</p>	Enhancement	United States
ACU-11931	Retail	<p>Users were not able to dispense some items that were marked as unavailable but dispensable.</p>	Bug	All

VERSION CONTENTS REPORT

VERSION : 2.0.78.12

RELEASED : 17/10/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11978	Benefits	Any notes associated with remittance advice payments are printed as a second line under the main payment details. The width of the notes has been decreased so it doesn't print in the section where the financial figures are shown.	Enhancement	United States
ACU-11923	Diary/ Scheduler	Performance improvements have been made to the entry, exit and date changing within the diary module. The changes will be negligible when there is a small number of diaries and really only becomes noticeable when there are many, and/or running in the US, and/or using the diary dates configuration model.	Enhancement	All

VERSION CONTENTS REPORT

VERSION :

2.0.78.13

RELEASED :

25/10/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12025	Benefits	The patient information gets blanked in the new appointment screen if the user creates a new patient, clicks to add new insurance, and then cancels the insurance screen.	Bug	United States
ACU-12198	Benefits	When generating an 837 the system was not respecting the patient's COB Release Information setting from the patient Insurance Information, Authorized Signature section.	Bug	United States
ACU-11990	Deliveries	When delivery was shipped to the local practice from the head office, within the delivery management module, shipped deliveries would not appear at the local office.	Bug	All
ACU-10790	Worklists	The Select and Send To Till buttons were not visible on the Incomplete Invoices worklist.	Bug	All
ACU-12019	Worklists	(Enterprise only) An error was encountered if the user double clicked on the grid displayed in the Untendered sales and Incomplete Handovers worklists, when running the Enterprise application. The double click does the same as the Select button (when available) to actually select the patient of the current grid record and go to their file, but that is a practice application only operation as the Enterprise does not have any patient screens.	Bug	All

VERSION CONTENTS REPORT

VERSION :

2.0.78.14

RELEASED :

18/11/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12274	Routing System	A "Field DILATED_TIME not found" error was being encountered if the user changed the routing system status for a patient on the top right hand side of the main screen.	Bug	All
ACU-12283	Routing System	The error "CDSGetAppointment: Dataset not in edit or insert mode" occurred on pressing the Complete button in the routing system or doctor dashboard screens or on creating a new visit for a routing system appointment with a booked status.	Bug	All

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2.0.78.15

RELEASED :

21/11/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12172	Accounting	The account statement deliberately excludes insurance benefit overage credits posted as part of the remittance advice because the insurance adjustment which causes this overage is also included on the statement and to have both would invalidly counter-balance. However, the overage exclusion is currently only excluding where the overage is created by head office. If, in an enterprise/multi-practice environment, the individual practices are responsible for posting their own insurance remittance, then this was not excluding the overage credits and causing statements to be mis-balanced.	Bug	All
ACU-12138	Benefits	Added support for sending 837 claims to Zirmed EDI Clearing House.	Enhancement	United States
ACU-12144	Benefits	In the remittance advice posting screen, a new mouse hint has been added such that if the user hovers the mouse over the Notes cell, a panel is shown in the centre of the screen which gives a display only view of the current insurance notes. This facility makes it easier for the user to see/read the notes without having to go into and out of the actual notes editing screen. The notes hint panel will automatically disappear after 10 seconds, or the user can press the X button to make it close sooner.	Enhancement	United States
ACU-12176	Benefits	In the remittance advice posting screen, entry of the insurance paid value originally had some inbuilt rules to auto-populate other cell values. An underpayment, for example, auto-populated the balance to the adjust column (write off) and an underpayment recouped from OOP and copay, etc. All of those defaults were removed (based on customer feedback) as it was better and easier for the user to take responsibility for entering the values for the posting, especially where the balance could be made up of a combination of multiple cells (an OOP recoup and write off for example). However, subsequent to this being deployed, a new configuration option has been added to allow the business to choose whether they wish to auto-populate the write off/adjustment cell on entry of an underpayment.	Enhancement	United States
ACU-6007	Contact Lenses	(Non-validated dispensing) The application has two versions of contact lens trials screen available, one being the main one used (and recently improved) that is in use in when running validated dispensing / the retail version of the application, and a second one being the original screen that the application contained historically. When running non-validated dispensing, the application can now be configured to use either one of these depending on the preference of the business.	Enhancement	All
ACU-12276	Diary/ Scheduler	Depending on the configuration options in use, and most notably depending on whether the use of SMS messaging is enabled or not, the height of the new appointment booking screen may be changed (reduced). In that case, the patient notes box on the bottom right hand side of the screen may have exceeded the overall	Bug	All

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2.0.78.15

RELEASED :

21/11/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		screen height and disappeared off the bottom of the visible area.		
ACU-11558	Miscellaneous	There were intermittent instances (particularly on Windows 10 PCs) where the the application displayed most screen entry boxes (patient name and address, pin numbers, etc.) as a thin horizontal line rather than as an actual box, meaning the user could neither see the contents or change it. The only resolution to which was to restart the application.	Bug	All
ACU-11550	Reporting	The Items By Type report was not including late dispense edit transactions.	Bug	All
ACU-11919	Reporting	Late dispense editing balancing returns are now excluded from the Exchange, Return, and Remakes report.	Bug	All
ACU-12061	Reporting	The Exchange, Refunds and Remakes report was grouping sales inconsistently and did not provide any detail to the user.	Bug	All
ACU-12249	Reporting	Many of the reports in the reports module have a parameter shown on screen called "Filter By" where the user can choose a specific option to run the report by/for. That filter by option is sometimes re-labelled for specific reports. The Insurance Payments report, for example, calls it "Report By". The Outstanding Orders report calls it "Item Type". And there are several others (Stock Adjustments, Item Sales, benefits reports, etc.). Having chosen a report where the label is renamed, then on selecting a report which originally called it "Filter By", the label does not get reinstated, retaining whatever it was last set to.	Bug	All
ACU-12285	Reporting	A new Net Payment column has been added to the Remittance Advice Breakdown report, which is the sum of the claims paid less any lab charges made.	Bug	United States
ACU-473	Reporting	A raw data report export has been added to the application to allow the customers to access and use report data for accounting, stock management, and to feed data into external systems.	Enhancement	All

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VERSION :

2.0.78.16

RELEASED :

29/11/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11025	Benefits	When in Benefit Tracking if there are omissions the text in the Omissions text box would display 'Physician NPI Missing', this text has been replaced with 'Rendering Provider ID missing'.	Bug	United States
ACU-12334	Benefits	When applying benefits on a new invoice, the user is presented with a confirmation message when the Benefits button is pressed if the invoice already contained benefits previously applied. The message asks the user to confirm if they wish to discard the benefits or not. Answering Yes will re-run the benefit calculations and present a new calculated set of benefit results. Answering No displays the screen with the already applied benefits visible. And Cancel stops the benefit operation and leaves the user in the new invoice screen. However, if the user said No, then cancelled the apply benefits screen and then pressed the benefits button a second time, then on re-entering the apply benefits screen the content was empty.	Bug	United States
ACU-12336	Benefits	When applying benefits on a new invoice, the user is presented with a confirmation message when the Benefits button is pressed if the invoice already contained benefits previously applied. The message asks the user to confirm if they wish to discard the benefits or not. Answering Yes will re-run the benefit calculations and present a new calculated set of benefit results. Answering No displays the screen with the already applied benefits visible. And Cancel stops the benefit operation and leaves the user in the new invoice screen. However, the logic of the Yes and No was reversed, with the Yes retaining the benefits and No discarding them.	Bug	United States
ACU-12197	Retail	When printing an invoice and the patient has a Guarantor, the Guarantor's name and address is printed on the invoice above the patient name.	Enhancement	United States

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RELEASED : 15/12/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12075	Accounting	There were instances where patient account prepayments / credits were being fully utilised (used as a payment against one or more sales) and their payment remaining amount was zero, but were still being displayed in the patient's account summary screen as an outstanding credit with nothing left.	Bug	All
ACU-12318	Accounting	Internally, the application keeps track of all of the zero, one or more multiple payments made against individual sale line items - particularly so as to know the allocation of a payment made as that payment gets distributed across the items in the invoice. However, the posting of an insurance benefit remittance advice was recording that there was a payment allocation performed, but was not storing the actual amount of the payment received. This would have had no impact historically so the users would not have known or experienced any problem as a result, but it was a problem arising from the new Revenue Cycle report which specifically outputs the amount of insurance payments made grouped by product type, so it required this payment amount to be populated correctly.	Bug	United States
ACU-12322	Accounting	Internally, the application keeps track of all of the zero, one or more multiple payments made against individual sale line items - particularly so as to know the allocation of a payment made as that payment gets distributed across the items in the invoice. It doing so, it keeps a running total on each invoice line item as to how much is paid, or assumed will be paid by insurance. However, neither the posting of an insurance benefit remittance advice nor insurance claim adjustments were updating this paid running total when posting recoups. This would have had no impact historically so the users would not have known or experienced any problem as a result, but it was a problem arising from the new Revenue Cycle report which specifically outputs the amount of insurance payments made grouped by product type, so it required this payment amount to be populated correctly.	Bug	United States
ACU-12384	Accounting	When a sale is paid, the application keeps track of the allocation amounts of how much is paid off against each specific line item of the sale. When it is returned, it needs to do the same as a negative. These allocation records are used in some countries as the foundation of determining tax liability when running on a cash received basis, and in some countries as part of the sale revenue recognition. There were instances, however, where exchanges (which contain both a return and sale element) were not creating all of the negative allocation records against the line items being returned - resulting in inaccurate tax or revenue reporting.	Bug	All
ACU-10803	Benefits	When moving from the Patient Summary screen to the insurance screen, the patient identification and address information was not updating if there were any changes on the Patient Summary screen. If changes are made to the Identification and Address sections of the Patient Summary, re-selecting 'Self' as the Relationship will	Bug	United States

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RELEASED :

15/12/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11679	Benefits	update the patient information. In the remittance advice module, if the user went to the Completed view and cleared all of the search criteria boxes (from and to date, carrier and reference), changed to Pending and back to Completed again, an error was displayed "ORA-01847: Day of month must be between 1 and last day of month".	Bug	United States
ACU-12257	Benefits	When insurance benefits are applied to an invoice, the database internally keeps several sets of information about what benefits were applicable and which ones were applied. If an invoice is sent to till and then subsequently cancelled back to a quotation, and then that quotation is progressed to a live invoice again, the insurance benefits are removed off the invoice because we cannot be sure they are valid any more (changes in authorization, eligibility, usage limits, etc.). While the benefits were being removed from what the user could visibly see on screen, the internal allocation records were not being removed. Typically this did not cause any problems, but there are some reports which are reliant on those data records where having them remain could have interfered with the reports being printed. And also there were some instances where doing an exchange from that invoice may have over-stated the return benefits thinking it had to reverse those (now invalid) allocation records.	Bug	United States
ACU-12430	Benefits	In the benefit tracking module, access violation errors may have been encountered if the user pressed on any function or module buttons after performing a claim adjustment is the user did not wait until the completion of the processing after the adjustment screen was closed (pressed the OK button).	Bug	All
ACU-12499	Benefits	In the remittance advice module, the Completed view allows the user to search the history of posted remittances using a date range, carrier and reference selection. At a minimum, the 'from' date was required. This has now been changed such that the user can search provided any one of the four available parameters has been selected.	Enhancement	United States
ACU-12500	Benefits	In the remittance advice module, if the user went to the Completed view and pressed the Search button with a 'from' date populated but the 'to' date empty, an error was displayed "ORA-01847: Day of month must be between 1 and last day of month".	Bug	United States
ACU-12523	Benefits	In the remittance advice posting screen, the Notes column has a mouse hint which displays a popup to display the content of any insurance notes (whether outstanding or completed). However, the display showed the notes associated with the highlighted claim record as opposed to the record of the notes column that the mouse was moved over.	Bug	United States
ACU-12525	Benefits	In the remittance advice posting screen, there is a mouse hint display on the Notes column which shows a popup area containing any insurance notes records	Enhancement	United States

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RELEASED : 15/12/2017

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		associated with the claim record the user moved the mouse over. That popup display has been changed to add a header section containing the patient name, claim reference, plan name and invoice number just so the user is fully aware of which claim the notes are being displayed for.		
ACU-12526	Benefits	In the remittance advice posting screen the Notes column displays an exclamation mark icon if the claim has any outstanding insurance notes which require an action. This has been expanded to show a green tick mark icon if there are no insurance notes which are outstanding, but there are one or more completed notes. The Notes cell will remain blank with no icon showing where there are no notes records at all associated with the claim.	Enhancement	United States
ACU-7419	Benefits	Additional validation was added to mitigate against a Benefit being created with the wrong Patient Identification Number.	Enhancement	All
ACU-12269	Configuration	In the configuration module under the checklists maintenance page, the change label button did not change the selected exams name.	Bug	All
ACU-10390	Diary/ Scheduler	The new appointment screen can be optionally configured to include display and entry of one of the four possible configurable patient references (such as the social security number). However, if the SMS messaging facility of the application was disabled, the reference box was actually displayed off the end of the visible area of the screen so the user could not actually see it.	Enhancement	All
ACU-12562	EHR	On transferring from EHR to Retail, the application should auto-create an invoice and place the recorded procedures already in the invoice to be charged to the patient. There were some instances where this was not happening - specifically to do with where the procedure names were greater than 30 characters.	Bug	United States
ACU-12091	Labels	When printing recall labels using the "Label 2 5/8 x 1in" paper size, the printed labels do not fit the labels.	Bug	All
ACU-12263	Refraction	The user was not able to import previous dispense information to the Lens Meter prescription page. 'To Lens Meter' button have been added to the Spectacle Dispense preview screen that is accessed from the Lens Meter page by clicking 'Previous' button. Once this button has been pressed, the window displaying the dispense information will close and the application would revert back to the Lens Meter page, with the available fields from the dispense populated from the chosen dispense but this was not happening for older prescriptions.	Bug	All

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RELEASED :

28/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACT-2584	(NEW)	An error - Expression at line 6 Set ODSPH = \$\$G//OD AR was received when using the Topcon KR7000 Auto-Refactor.	Bug	United States
ACU-12329	Barcodes	There were some issues with certain 13 digit barcodes for specific formats of label which were printing out of order and upside down.	Bug	All
ACT-2075	Benefits	(VSP Integration). An error would occur when attempting to obtain an authorization number for a VSP plan on the patient insurance eligibility screen.	Bug	United States
ACU-12574	Benefits	In the remittance advice posting screen the application includes validation control to ensure that the user cannot over-refund to the patient while entering negative amounts in the Copay and/or OOP remittance columns. It checks the amount entered against what was paid on the invoice and only permits less than or equal to the value of the invoice. However, there were some instances (due to internal floating point significant number of decimals problems) where the math was invalidly preventing the refund if the amount was equal to the amount on the invoice - even though that should have been allowed.	Bug	United States
ACU-12663	Benefits	Updates have been made to the EDI Receivers maintenance screen to allow for the receiver and application sender and receiver codes to be entered for those clearing houses that require it.	Enhancement	Scotland United States Spain
ACU-12853	Benefits	In the remittance advice posting screen, the Notes column displays an icon if there are any insurance notes associated with the claim record, a green check being that the notes exist and are completed and a red exclamation if there are outstanding unactioned notes. Originally, the display of the notes was displayed as the user moved the mouse over the notes cell. This has been changed to a single click on the notes cell to avoid the notes display being shown inadvertently as the user just happens to be moving the mouse over the grid.	Enhancement	United States
ACU-11801	Diary/ Scheduler	A centralised view of the Web Bookings screen has now been added to the Enterprise application under the Patient Management menu.	Enhancement	All
ACU-12969	Diary/ Scheduler	The web bookings module was not being properly closed when the user left the screen and as such, it was not properly re-initialised on returning. For the most part, this would have had no detrimental effects that the user would have noticed. However, in an enterprise environment, it could have caused the screen to display the web bookings of all practices rather than just the current practice when opened while the user was in the diary module.	Bug	All
ACU-8462	Diary/ Scheduler	The Web Bookings screen now includes an Unapproved button to rollback a prior web patient approval.	Enhancement	All
ACT-1941	EHR	In the Pre-Test and Eye Health Exams, Dilation data entry page, Refused dilation section, another check box has been added: 'Patient was educated on importance	Enhancement	United States

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RELEASED : 28/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		of a dilated fundus exam'. In the Eye Health Exam Dilation data entry page, 'Dilation reversed with' section, 'dapiprazole hcl' has been replaced with a Text entry box. In the Plan and Management, Plan (Order Sets), Contact Lens data entry page, the Instructions Notes section has two new check boxes: 'Defers to daily replacement lenses after educating on health benefits' 'Do not swim, shower or sleep in contact lenses' The text for check box 'patient advised of risk of permanent blindness if improperly used' has been replaced with 'Patient is educated on loss of sight risk with over wearing contact lenses'.		
ACT-2016	EHR	The Graphics Editor images were positioned vertically on the exams when displaying multiple images resulting in additional scrolling for the user.	Bug	United States
ACT-2113	EHR	When transferring Auto-Refracton data From the Pre-Test Exam form to the Refraction Exam form the PD's from the instrument are now being transferred to the PD's on the refraction exam form.	Bug	United States
ACT-2125	EHR	In several exam screens, some controls from a previous update had 'NA' appended to the text causing confusion for the users.	Bug	United States
ACT-2132	EHR	An error would occur when removing files from the image upload of the Orders & Results grid.	Bug	United States
ACT-2134	EHR	The Pre-Test Exam was not showing the Manual Keratometry control.	Bug	United States
ACT-2169	EHR	The View option on the receive tab of the Direct Messaging toolbar has been renamed to C-CDA Viewer for consistency.	Enhancement	United States
ACT-2212	EHR	Adding user-definable choice list items to any examination grid no longer generates an error.	Bug	United States
ACT-2224	EHR	On the Refraction Exam, when transferring the Subjective Rx to the Final Rx, the Subjective text entry displays in the Rx History grid, Rx Comment column. When additions or changes were made to the Final Rx text entry they were not displaying in the Rx History grid, Rx Comment column. You must "Transfer to Optical' to view the Final Rx text entry in the Rx History grid, Rx Comment column.	Bug	United States
ACT-2225	EHR	In the Refraction Exam, when transferring the Subjective to Final Rx or transferring the Final Rx to the Optical, the current date was not populating to the Rx History grid Transfer to Optical column.	Bug	United States
ACT-2228	EHR	Within the Rx Tool, PD fields did not allow for decimal entry.	Bug	United States
ACT-2231	EHR	On the Plan and Management screen, Procedure Code History grid, the diagnosis codes are atomatically	Enhancement	United States

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RELEASED :

28/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		populated when triggered for the PQRS CPT II codes. When this feature is activated, the diagnosis codes will no longer be populated automatically for triggered PQRS CPT II codes. However, if there is a Primary Diagnosis code checked in the Problem List, the Primary Diagnosis code will populate the PQRS CPT II ICD Codes column in the Procedure Code History.		
ACT-2240	EHR	In the Contact Lens grid, adding a permanent choice list item in the OD row would only be available in the OD row and not the OS row also.	Bug	United States
ACT-2247	EHR	On the Contact Lens Exam, when adding parameters to the Contact Lens Evaluation Grid the supplier was not showing in the Parameter column in the grid.	Bug	United States
ACT-2259	EHR	ICD-10 codes were updated to the 2018 release.	Enhancement	United States
ACT-2267	EHR	In the Pre-Test Exam under the Visual Acuity Action List, the colon was removed from the text of Allen acuity chart - distance. In the Plan and Management screen Specialty Diagnostic tests, the External ocular photography data entry page, 'Text entry' was misspelled.	Bug	United States
ACT-2268	EHR	In the Pre-Test Exam Color Vision HRR test, the plates and the slider controls have been reduced to six.	Bug	United States
ACT-2269	EHR	On the printed spectacle Rx there was a space between the prism diopters and the prism base.	Bug	United States
ACT-2270	EHR	In the Refraction Exam Low Vision Grid, the Working Distance column shows a slider for the inches and centimeters, when using the slider the field was populated with 'NaN' and not the correct number.	Bug	United States
		.		
ACT-2272	EHR	In the History Exam Review of Systems data entry page, in the 4th column the Respiratory Text Entry box was showing as a checkbox and not a text entry field. Also in the first column the 'none' text color was blue and not consistent with the other text.	Bug	United States
ACT-2273	EHR	In the Pre-Test Exam Visual Acuities, the data displayed on the exam was not in the same order as the data entry pages.	Bug	United States
ACT-2276	EHR	In the Eye Health Exam Slit Lamp Action List, AC/Iris, the Spaeth grading system was shown within the Von Herrick grading system in the data entry page window. The Spaeth grading system is a different grading system and is now in a separate section with it's associated options.	Enhancement	United States
ACT-2284	EHR	In the Rx Tool data entry page for Specialty prescriptions, when the OU pupil distance is entered, the OU PD is divided by 2 and the quotient is populated into the OD PD and OS PD. If there is a .5 remainder then that amount is added to the OD PD. When the OD PD or OS PD are entered or changed both values are added together and the sum is populated into the OU PD.	Enhancement	All
ACT-2285	EHR	When accessing Patient Documents the application would freeze when switching between patient documents	Bug	United States

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RELEASED :

28/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACT-2286	EHR	quickly. When using the Rx Tool in the exams, the length of the drop-down boxes has been adjusted to the amount of text displayed in the drop-down box.	Enhancement	United States
ACT-2289	EHR	In the User Pages for the Pre-Test Exam the Screening VF data entry page has been added. In the User pages for the Refraction Exam, Manual Keratometry and Exam Keratometry data entry pages have been added. They can be turned on or off from the EHR, Configuration Users pages setup. If they are turned on they will show on every Pre-Test Exam and Refraction Exam. The Refraction Exam Manual Keratometry and Exam Keratometry are located at the bottom of the Pre-Test section in the User Pages.	Bug	United States
ACT-2300	EHR	When signing the Review of History and Chart Signature in the Plan and Management screen, the signature is now copied from the Signature field in Acuitas Staff Maintenance. Adding 'OD' to the staff Signature will display the 'OD' in the signatures on the Review of History and Chart Signature.	Bug	United States
ACT-2305	EHR	When trying to access the Exam forms some users may experienced an Error "Cache error:<INVALID OREF>zCheckIntervention+98^EHR.CDS.Intervention.1"	Bug	United States
ACT-2306	EHR	The Problem List was not sorting correctly.	Bug	United States
ACT-2308	EHR	In the Refraction Exam, when transferring the Last Written prescription to the current exam the Last Written prescription had the cylinder signs showing above the cylinder.	Bug	United States
ACT-2310	EHR	In the Patient Documents module, there was no indication of which documents were printed or sent to the patient portal. We have updated the patient documents to include icons before each document; if no process has been done there is a default document icon in front of the file. When the document has been printed, an icon of a printer replaces the document icon. if the document has been printed and sent to the portal, the printer icon is first then the portal icon. If the document has only been sent to the portal then the first icon is the document and the second icon is the portal icon.	Bug	United States
ACT-2313	EHR	In the Contact Lens Exam, CL Fitting / Evaluation Grid, Kerataconus was missing from the Type section in the data entry page. The section was also reordered alphabetically.	Bug	United States
ACT-2314	EHR	In the Plan and Management screen when signing the patient chart, users at times would receive a message stating 'Cannot save signature'.	Bug	United States
ACT-2315	EHR	The pupil distance (PD) control in both the Pre-Test and Refraction Exams was not distinguishing between the Distance PD and the Near PD.	Bug	United States
ACT-2331	EHR	The prism values were not being transferred from the Last Written Rx.	Bug	United States
ACT-2332	EHR	On the Pre-Test Exam, adjustments have been made to	Enhancement	United States

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RELEASED : 28/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		the HRR and Ishihara Color Vision data entry pages. The OU column has been removed for both the HRR and Ishihara Color Vision tests. A Text Entry box and the 'all tested plates correct' checkbox have been added to the OD and OS columns of the HRR Color Vision test.		
ACT-2337	EHR	An error was displayed when generating the C-CDA.	Bug	United States
ACT-2341	EHR	The Problem List was duplicating entries instead of changing the Updated Date column.	Bug	United States
ACT-2344	EHR	In the Pre-Test Exam under Stereopsis Testing the Dot-Lea Symbols data entry page was not functioning properly.	Bug	United States
ACT-2347	EHR	(VSP Integration only) When pulling eligibility using the VSP Integration, the expiry date was not always extracted correctly or at all. The expiry date will now default to the current date + 30 days.	Bug	United States
ACT-2349	EHR	The prism data was not transferring from the Pre-Test Exam to the Refraction Exam with the Current primary spectacle Rx.	Bug	United States
ACT-2359	EHR	On the History Exam, PFSH, Family History data entry page 'Retinal disease' was spelled incorrectly.	Bug	United States
ACT-2360	EHR	The Procedure Code History grid would allow users to select the same ICD-10 codes multiple times.	Bug	United States
ACT-2362	EHR	When using the Rx Tool, the drop-down boxes were not closing once the option was selected.	Bug	United States
ACT-2380	EHR	In the Refraction Exam, a new hyperlink button has been added to the Refraction Exam Action List. The new link is called 'Show Additional Rx Hyperlink'. When pressed, if there is a Final Rx on the page, the 'Additional Rx Action List' will appear in the last column. If there is no Final Rx the message 'Please add a Final Rx to transfer' will be displayed.	Enhancement	United States
		The word 'Specialty' where applicable has been changed to 'Additional'.		
ACT-2382	EHR	In the Pre-Test exam the instrument Ziess Visulens500 was not populating with the correct data from the instrument.	Bug	United States
ACT-2386	EHR	In the History Exam sometimes users may have noticed "adopted with no known family" will show up in PFSH under Family History when the checkbox was not checked.	Bug	United States
ACT-2394	EHR	Smoking status was not present on generated C-CDA documents.	Bug	United States
ACT-2402	EHR	The Clinical Decision Support alerts would not display if the exam was created by a user using a different timezone than the server timezone.	Bug	United States
ACT-530	EHR	When printing the EHR Exam Summary, grid data would display in reverse order.	Bug	United States
ACT-954	EHR	After 10 minutes of idle time, the examination pages will start throwing random errors.	Bug	United States
ACT-2369	HR	When users were setting patients access to the patient	Bug	United States

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RELEASED :

28/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		portal and a default provider was not selected, when selecting the Save Account button the error that showed had no meaning to the users. The error message now displays "Please select a default provider" and the label turns red as the other invalid fields.		
ACU-12878	Miscellaneous	There were intermittent access violations during the startup of the Acuitas application.	Bug	All
ACU-12807	Recall	Within the recall module, an incorrect email was sent out to the patient when the different letter was previewed before the recall email was sent to the patient.	Bug	All

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VERSION :

2.0.78.19

RELEASED :

27/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-11286	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement the Address data being sent was changed to include the House and Flat Numbers.	Bug	Scotland
ACU-11319	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement extra logging was added which will record the encrypted claim string being transmitted to help with future support/bug resolution.	Bug	Scotland
ACU-11452	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement the address values and patient name values are now cleaned prior to transmission to remove illegal characters which would cause issues on the NHS website	Enhancement	Scotland
ACU-11488	Benefits	A new feature was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement the data entry for the Unable To Attend box, on the Claim TAB within the GOS 1 screen, was changed to a fixed drop down list of populated statements to ensure that the data transmits correctly.	Enhancement	Scotland
ACU-11494	Benefits	A new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement extra validation has been added to the supplementary eye exam information within the Gos 1 screen.	Enhancement	Scotland
ACU-11497	Benefits	A new feature was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement the Ophthalmic Number can be changed by selecting the staff member from a drop down .on the 'Declaration' TAB within the GOS 1 screen.	Enhancement	Scotland
ACU-11498	Benefits	ACU-7593 was a new feature that was added to allow Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement the entry for Supplementary Reason Codes and Early Reason Codes have been changed to be drop down selection boxes	Bug	Scotland
ACU-11504	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement claims were being rejected because the wrong value for the Date Authorised was being transmitted. This date should be the form print date.	Bug	Scotland
ACU-11577	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement the early retest code has been changed to a set value from a drop down which then is	Bug	Scotland

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		translated onto the printed form.		
ACU-11997	Benefits	For Scottish GOS1 claim forms, new validation changes has been added and several labels and messages have been changed.	Bug	Scotland
ACU-12021	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement some required settings were not ported correctly to the required versions.	Bug	Scotland
ACU-12104	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement an issue was found when multiple Scottish GOS1 forms were being sent, then the same data was being sent from the first claim for all others.	Bug	Scotland
ACU-12106	Benefits	ACU-7593 was a new feature that was added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser. As part of this enhancement it was found that the primary fee was being auto populated when nothing was being selected on screen.	Bug	Scotland
ACU-12293	Benefits	On the Scottish GOS1 screen an issue was found in the clinical conditions section where the checkbox for indicating that the patient is Registered Blind was not being validated.	Bug	Scotland
ACU-12316	Benefits	For Scottish GOS1 claim forms a few keys data columns were not being transmitted to the NHS website. These columns included parts if the Primary and Supplementary address details of the claim	Bug	Scotland
ACU-12743	Benefits	A new feature that has been added that allows Scottish customers to send GOS1 claim data electronically to the NHS via a web browser.	Enhancement	Scotland
ACU-12824	Benefits	When creating Scottish eGOS claim forms, the total claim value was not totaling correctly when a primary and supplementary was selected and a supplementary fee was added. When you further changed the option for the patients age, the calculation was not recalculating.	Bug	Scotland
ACU-13223	Benefits	In the remittance advice posting screen, an option already exists which indicates whether the entry of an insurance underpayment auto-allocates the balance to the Adjustment column or it remains in the balance. This has now been extended so that the same option controls whether the Adjust column is auto-populated with any underpayments on the entire claim when the user enters a combined insurance payment in the claim header paid cell.	Enhancement	United States
ACU-13316	Benefits	There were instances where the user may have received an error on posting a remittance advice. It was a long message but contained "Cannot insert null into ACCOUNT_PAYMENTS.PAYMENT_AMOUNT" as the primary error.	Bug	United States
ACU-13325	Benefits	When assigning an insurance plan to a patient the user	Enhancement	United States

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		is presented with a popup screen displaying the list of insurance carriers and the associated set of plans for whatever carrier is presently selected. The columns in the grid listing the plans was showing the plan name, 'Class' (medical or vision), and the activity dates of the plan. Where the names of the plans are long, their full text was not always visible in the grid. To aid visibility, the active from and to date columns have been removed (as the application is only showing active plans at this time anyway) and the screen has been widened slightly. This should then ensure that the full plan name can be seen.		
ACU-13362	Benefits	A new header section has been added to the top of the Claim Adjustment screen to show the name of the patient, insured's reference ID number, claim reference and invoice number for the chosen claim.	Enhancement	United States
ACU-13417	Benefits	There were some instances whereby an error would occur on using the Create Claim button in the benefit adjustment screen. The error message itself was a few lines long with many "ORA-" error numbers, but the overall cause was that it said the invoice benefit line benefit name was too long, expecting it to be only 50 characters.	Bug	United States
ACU-13445	Benefits	There were some instances whereby an error would occur on using the Create Claim button in the benefit adjustment screen. The error message itself was a few lines long with many "ORA-" error numbers, but the overall cause was that it said the patient's name was too long, expecting it to be a maximum of 40 characters.	Bug	United States
ACU-7593	Benefits	The Scottish GOS1 claims can now be submitted directly to OWF web site.	Enhancement	Scotland
ACU-12010	Catalog	A new NVB box has been added to the lenses preferences screen of the Catalog module to allow for the entry of the Near Vision Behaviour value if the lens has been flagged as a Freeform Lens.	Enhancement	All
ACU-9336	Clinical Exams	When viewing the Examinations screen in the smallest resolution available, the user had to expand the page vertically to view examinations that were being hidden from view.	Bug	All
ACU-11154	Conclusion	The validation of date entry has been changed in the management notes area to both cater for where a note entry's date is left blank or the user enters an invalid date.	Enhancement	All
ACU-12889	Conclusion	There was a minor issue in the Conclusion Diagnoses screen where the Findings grid at the top of the screen was not in the tab order, so pressing the Tab key around that screen did not put the cursor into that grid.	Enhancement	All
ACU-12975	Conclusion	When in the Conclusion area on a patients file, attempting to change screen or otherwise move record carries out some validation checks to ensure the information is entered correctly, However, if (for example) the user was in the Medical Rx screen, the validation was still checking the management notes and could	Bug	All

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		display a validation message related to the management notes even though the user cannot see that screen and, cannot fix the invalidity and was therefore forced to kill the application. However, while the problem existed, this could not have happened except in very rare circumstances as the user would not have been able to leave the invalidity existing in the other screen in the first instance.		
ACU-12770	Configuration	When running the application in Ireland, the staff maintenance screen (depending on version) either displayed a label and entry box called "GOC number" (which is UK specific) or "License number" (which is ambiguous). This as now been changed to be explicitly called "M.C.R.N." (Medical Council Registration Number), and it is this number which is then printed on the bottom of the drug prescription report.	Bug	All
ACU-13374	Contact Lenses	Within the Contacts module buttons 'Right to Left' and 'Left to Right' were appearing on all module pages but they should be limited to Trials, Contact Lens Rx and Aftercare Rx pages.	Bug	All
ACU-13143	Diary /Scheduler	In the diary, using the Enter key in either the name, motivation or status drop down boxes was not selecting the highlighted row in the drop down box, either selecting nothing or the first item in the list.	Bug	All
ACU-8456	Diary/ Scheduler	A medical questionnaire integration has been added to allow the import of medical information and history recorded at the point of booking an appointment or creating a user profile, to help reduce the capture time of this information in the practice during the actual visit.	Enhancement	All
ACU-11440	Environment	(Hosted only) File or image export operations performed poorly when saving files directly across from the hosted environment database to the local client PC. This has been improved by the export files being created locally on the hosted environment disk first and then copied to the client PC.	Enhancement	All
ACU-12762	Examinations	The clinical examination area constructs a set of tabs for each exam which has any information recorded against a visit. The user then moves from tab to tab, or clicks on one of the exams from the summary screen. To return to the summary tab, the user can either press the Summary tab itself, or the Goto Summary button on the toolbar. To this has now been added that it will also return to the summary tab if the user clicks on the clinical general menu item again.	Enhancement	All
ACU-12818	Examinations	In the clinical examinations module, many screens are graphic exams with the drawing tool at the top of the screen, optional exam specific entry underneath, findings/diagnosis grids and freetext notes. In those screens, clicking into the findings/diagnosis grids was not automatically adding a new blank record into the grid for the user to start typing.	Bug	All
ACU-12819	Examinations	In the clinical examinations module, many screens are graphic exams with the drawing tool at the top of the	Bug	All

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		screen, optional exam specific entry underneath, findings/diagnosis grids and freetext notes. In those screens, selection of a diagnosis or finding code was not auto-populating the associated description, and vice versa.		
ACU-12888	Examinations	Provided maintenance is permitted, the double click on any of the Findings/Diagnosis code and description drop down boxes invokes a maintenance screen to show all of the existing diagnoses. Two search boxes have been added to the top of this screen, one for code and the other for description. This allows the user to type in a value to search for, in case the list is large, and thus preventing have to find the required one by scrolling.	Enhancement	All
ACU-12894	Examinations	The system contains a warning message to the user that when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. However, this confirmation message was being invalidly displayed as the user was in any of the Clinical Exams screens and scrolling through the visit dates.	Bug	All
ACU-12895	Examinations	The system contains a warning message to the user that when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. However, this message was being invalidly displayed when the user pressed the Cancel button in one of the Clinical examination screens.	Bug	All
ACU-12896	Examinations	The system contains a warning message to the user that when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. However, the message was not being displayed when editing information when in the Clinical examination screens.	Bug	All
ACU-12897	Examinations	The system contains a warning message to the user that when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. However, many of the Clinical examination screens contain grids for recording multiple entries related to an exam, particularly the Findings/Diagnosis grids. Entry or editing of information in this grids did not show the confirmation message at all.	Bug	All
ACU-12898	Examinations	In the graphic drawing Clinical examination screens, pressing the Cancel button on the bottom of the screen on an exam which has no saved image does not reinstate the default background image after cancelling, thus leaving the graphic editor blank.	Bug	All
ACU-12906	Examinations	The system contains a warning message to the user that	Bug	All

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		<p>when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. However, the message was being invalidly displayed when on an old visit and the user clicked on an exam in the Clinical summary screen to view the past details, or clicked from tab to tab. The confirmation message should only be displayed if the user clicked on an exam which had no past results for that visit, as that would indicate they are creating something new.</p>		
ACU-12907	Examinations	The Clinical examination Tonometry screen contains a tab called Summary. There is no other tabs and so this is superfluous and has been removed.	Enhancement	All
ACU-12911	Examinations	The system contains a warning message to the user that when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. While the message was being displayed on the creation of new examination information, there were some screens in the exams area (eye pressures for example) which did not show the confirmation when editing information on a past visit.	Bug	All
ACU-12923	Examinations	In the Tonometry Clinical examination screen there is a grid which displays any treatments (i.e. drug/medical prescriptions) recorded on the same visit. This is a read only display as the actual entry of the drug prescriptions is done in the conclusion section. However, if the grid was empty and the user clicked into it, a new record was invalidly being created thus implying that it is supposed to be allowing data entry.	Bug	All
ACU-12926	Examinations	In the examination modules there are screens / areas which have a graphic drawing control. On that control's toolbar is a printer icon so the user can preview/print a graphic (like if needing to print the macular grid). The system now automatically defaults the printer orientation to landscape mode as the images are wider than they are high and this allows for a larger printed image on the physical paper.	Enhancement	All
ACU-12932	Examinations	In several areas of the application, but primarily in the clinical examinations, the user has findings/diagnosis entry grids to record observations about any pathology or results found on patient examination. The list of codes/descriptions contains entries which are defined as being either a finding (which is just general result data but not a diagnosis) and diagnoses (more like a pathology found or an important result). the findings and diagnoses grids allow the user to therefore enter more than one finding or diagnosis or combinations of both. A new right click popup menu has been added to the code and description drop down boxes within those grids whereby the user can classify the recording as being	Enhancement	All

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		<p>either a finding or a diagnosis or both. this allows the user to overrule the lookup list's classification of the code/description in order to set it to one thing or another. The identification of these records is important due to the clinical results placing more emphasis on actual diagnoses. And the patient's summary panel at the top of all patient screens has a grid showing the diagnoses recorded on the patient's file across all visits so it is particularly helpful if selecting something from the list which is, by default, classified as a finding but the user wants to indicate it to be a diagnosis. The right click menu allows this to be done quickly without having to go into the diagnosis list maintenance to change the type, and does not affect the classification of that entry in the list which they may want to leave as being a finding for normal use.</p>		
ACU-12950	Examinations	<p>On inserting or editing visit-based information (like examinations, refraction, etc) the system checks if the user is on the most recent visit. If not, a confirmation message is displayed to get the user to confirm they are meaning to make this change in case they are accidentally on the wrong visit. Originally the message was displayed once per visit, and internally the flag indicating the message had been shown was reset when the user changes visits (selecting a different date in the visit grid). That would mean that if the user was editing information on two past visits, the confirmation message would occur twice. This has been changed so that the message is only shown once for the same patient, irrespective of whether visit dates are changed or not. This is more reasonable as once informed once for that patient, there is no necessity to display it again for that same patient.</p>	Enhancement	All
ACU-13155	Examinations	<p>On accessing the Combined Examinations screen, an error '170001: CDSPatientQuestionnaireImport: Cannot perform this operation on a closed dataset' was occurring.</p>	Bug	All
ACU-9207	Examinations	<p>The system contains a warning message to the user that when they are editing some information on a past visit they need to confirm that this is not being done by accident, in order to prevent users from recording information inadvertently on the wrong visit date. However, this confirmation message was being invalidly displayed as the user changed visit on any of the Clinical examination screens. Some of those exam screens contain graphic images and the system may have set the image to blank if the user responded "No" to the confirmation message about editing the past visit.</p>	Bug	All
ACU-13256	Handover	<p>In the handover screen exam fees grid, clicking on a fee in the drop down box closed and re-opened the drop down box, with the result that the user had to click on the fee a second time for the drop down to fully close.</p>	Bug	All
ACU-12952	History	<p>The application shows a confirmation message for the user to confirm any data entry being made to a past (not</p>	Bug	All

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		the most recent) visit. That confirmation message was being invalidly displayed when the user went into the History Notes screen because the focus was being automatically set to the first notes grid, and the grids automatically create a new record if they are empty. This has been changed so that the focus is now not being automatically set to the first grid and thereby preventing the visit confirmation message.		
ACU-10393	Imaging	The image preview option from the image import dialog under the Imaging, Referral Scans and Insurance Scans screens were removed to improve performance when running in a hosted environment.	Enhancement	All
ACU-12033	Medical Rx	In the conclusion module, for the Medical Rx screen additional validation was added to mitigate against an "Update" error appearing when entering a patients prescription details.	Bug	All
ACU-12766	Medical Rx	The drug prescription report was printing the name, type and qualifications of the user to whom the visit was related. While this is typically the doctor, that is not always the case particularly where the visit is created by a pre-screener and then no later re-attributed to the doctor. As such, the prescription report was invalidly showing the wrong person in the header. This has now been changed to print the name, type and qualifications of the person who created the prescription, irrespective of the visit staff member.	Bug	All
ACU-12767	Medical Rx	(Related to ACU-12766) There were instances where having repeated a drug prescription, in the Conclusion screen, the resultant prescription report printed the staff details of the prescriber of the original prescription which was repeated as opposed to the current user.	Bug	All
ACU-12772	Medical Rx	In the drug prescription screen (creating or editing) the Drug Name drop down box was not listing the drugs in alphabetical order. That subsequently may have caused unnecessary extra duplicate drugs to be added to the list if the entered a drug name that was not auto-matched due to the sorting issue.	Bug	All
ACU-12773	Medical Rx	On creating or editing a drug prescription, the spin boxes on the screen (dose number and percent, sig number, etc) all defaulted to showing zeroes and it was not possible to leave the box blank. That was then causing knock-on problems both with the entry of data into the screen (and boxes being auto-cleared) and the output on the drug prescription report.	Bug	All
ACU-12774	Medical Rx	In the drug prescription screen, both Dose and Mitte have a combination of a number and units selection and the prescription report would not print this information unless both had been entered. This has been changed to allow for only the units needing to be populated as the number (in some cases) is optional and does not have to exist.	Bug	All
ACU-12777	Medical Rx	The drug prescription report is configurable as to whether it prints a header or not (as it may be printed on to pre-printed stationary which already contains the details and	Bug	All

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		logo of the practice and doctor). Where configured to not print the headings, the application therefore does not print its own heading information but still prints a blank section so as to ensure the prescription information itself prints further down the patient and does not overlap the pre-printed stationary text. However, not all of the header information was being suppressed.		
ACU-12778	Medical Rx	In the drug prescription screen, the "Sig" section contains entry options to indicate how many times a drug is to be taken/used. This can be entered in one of two ways - a numeric value and times per day, or a freetext list selection. There was also a "For" section where the user could indicate for how long this prescription was to apply. It was included as being part of the Sig, but that was not the correct location for it as the duration applies across any prescription and has been moved to between the "To" and "mitte" sections.	Bug	All
ACU-12780	Medical Rx	In the drug prescription screen the user has a few sections where either one thing or another can be entered (Does, Sig, To, Mitte), In those instances, entry in one box (or set of boxes) will automatically clear the related alternate one(s). For example, selecting a Dose Units will clear the Dose Percent and vice versa. However, there were some general handling problems whereby values which had been automatically cleared were invalidly being reinstated if the user tabbed back into one of the boxes which had been cleared previously.	Bug	All
ACU-12781	Medical Rx	In the drug prescription screen the user has a few sections where either one thing or another can be entered (Does, Sig, To, Mitte), In those instances, entry in one box (or set of boxes) will automatically clear the related alternate one(s). For example, selecting a Dose Units will clear the Dose Percent and vice versa. The auto-clearing only happened when the user left one of the drop down boxes. This has now been changed to occur when the drop down list is closed. While this is normally the same (as users tend to press the Enter key to select something from the drop down), it does the auto-clearing earlier if the user just selected a row from the drop down list using the mouse (which just closes the drop down list but leaves the cursor in the same box).	Bug	All
ACU-12782	Medical Rx	There were some slight variances in some of the positioning and wording used between the drug prescription text used in the Conclusion screen prescription grid and what was printed on the prescription report.	Bug	All
ACU-12784	Medical Rx	In the drug prescription screen the user has a drop down box to select the type of drug and then the drug name box which is filtered to only show the drugs corresponding to the selected drug type. However, if the user leaves the drug type drop down blank, then the drug name drop down will contain all drugs of all types. Because the same drug name could appear in multiple	Enhancement	All

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		types, a second column has been added to the drug name drop down list to display its associated type. This second column is only visible if no drug type has been selected yet. And if the user selects a drug name, the type is auto-populated if it was blank to begin with.		
ACU-12785	Medical Rx	The date the prescription was stopped and the text of the prescription columns have had their position switched in the Medical Rx grid of the Conclusion screen.	Enhancement	All
ACU-12786	Medical Rx	A prescribed By column has been added to the Medical Rx grid in the Conclusion area to show what user/staff member prescribed the prescription.	Enhancement	All
ACU-12787	Medical Rx	The drug prescription contains a section which lets the user indicate the eye to which the drug is to be applied. Where this is populated, the resultant short form text of the prescription shown on the prescription report did not language localise the word "to", such that it was always printed in English regardless of the language the application was being run in.	Bug	All
ACU-12788	Medical Rx	The drug prescription report prints the GOC number at the bottom, under the prescriber's signature, if being used in the UK. However, it was invalidly only doing this based on an Irish configuration option indicating whether or not the private health insurance (VHI) reference number was to be printed. This has now been corrected such that the GOC number is printed purely based on the country in use and not related to any configuration options.	Bug	All
ACU-12789	Medical Rx	The drug prescription report prints an MRCN (medical council number) when used in Ireland. However, this was only visible if the application was configured as the ophthalmology version, rather than for any Irish users irrespective of application type.	Bug	All
ACU-12790	Medical Rx	In Ireland, the users have an optional Insurance Code in the staff maintenance screen and that code is then (among other places) printed on the bottom of the drug prescription report underneath the doctor's name and qualifications. However, on the drug prescription report it was being printed against a label of "VHI Code" instead of simply "Insurance Code"	Bug	All
ACU-12726	Miscellaneous	When the user types into a drop down box the application attempts to match to the first entry in the list corresponding to the characters typed by the user. If there are any entries in the list which match, the first one is auto-selected and highlighted. Previously, the highlighted row was typically shown as the last item in the list (the bottom of the list). This has now been changed so that the first match is shown at the top of the list. This is much more useful, especially where other entries in the list may also match the same characters as they are then visible in the same view without having to scroll down.	Enhancement	All
ACU-12754	Miscellaneous	The application contains many grids both for displaying and allowing entry of data. For those which allow for data	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		entry, the user should (typically) be able to use the Enter / Return key to move from cell to cell. While this was predominantly the case, there were some grids where this may not have been working. A system-wide default has now been implemented which should enable that behaviour on any grids which were originally missing it.		
ACU-12755	Miscellaneous	The application contains many grids both for displaying and allowing entry of data. For those which allow for data entry, the user should (typically) be able to use the Enter / Return key to move from cell to cell. Additionally, when the user gets to the last cell of a grid row, pressing Enter again is supposed to create a new blank record in the grid and focus the cursor on the first cell of that new record. While this was predominantly the case, there were some grids where this may not have been working (patient warnings on summary screen for example), including grids which only contained one cell (hobbies, marketing categories, recall types). A system-wide default has now been implemented which should enable that behaviour on any grids which were originally missing it.	Bug	All
ACU-12756	Miscellaneous	The application contains many grids where the user can do data entry. Most of these grids also permit entered records to be deleted. This is done using the CTRL-DEL key combination (in addition to any Delete button which may be on screen). If the user happened to be in a grid cell which had an embedded drop down, then the drop down list was being displayed when the CTRL-DEL was pressed - whereas it is unnecessary for this to be shown.	Bug	All
ACU-13185	Miscellaneous	The system contains many self-learning drop down lists whereby the user can add their own entries to the existing list. Having typed in a new value and pressing Enter, the user is requested to confirm addition to the list. If they say yes, the cursor then moves to the next on-screen control. However, some recent versions may have encountered a situation where the entry of a new value to the list caused the cursor to skip over the next control and go to the one after.	Bug	All
ACU-13206	Miscellaneous	The patient status summary bar displays an overview of various patient information. The left hand side being their identification information, account balance and last prescription. More to the right hand side being the visits grid, new visit button and (optionally) the routing system controls. If the user runs the application, resizes to increase the width and then quits, the application remembers the resized dimensions and restores to that when the application is started again. In that instance, the visits grid, new visit button and other grids were positioned to the far right hand side of the summary bar. That being the case, if the user then resized the application again and reduced the width, some or all of those controls shown on the right hand side were no longer visible resulting in the user having to either restart the application again or resize to increase the width. This	Bug	All

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		has now been changed so that the visit and other grids will be shown in their default application size position regardless of the actual dimensions being used.		
ACU-11640	Ordering	When a Consolidated order was On order and the user was trying to complete the order, within the stock orders module, an error 'CDSGetOrderGroupItems: Cannot perform this operation on a closed dataset' occurred.	Bug	All
ACU-13060	Ordering	When a Consolidated order was Completed and the user was trying to Uncomplete the order, within the stock orders module, an error 'CDSGetOrderGroupItems: Cannot perform this operation on a closed dataset' occurred.	Bug	All
ACU-12942	PASM	When previewing the Patient List report, an error "170001: Ancestor for 'QRLabel41' not found" was occurring.	Bug	All
ACU-12758	Patient	On the patient status bar there is a grid for Diagnoses and another for Warnings. Both of these have a double click feature where the grid is popped up in a larger screen to allow for the text / records to be more easily legible. The caption on this popup screen, however, was not language localised and always displayed in English.	Bug	All
ACU-12759	Patient	The visits grid on the patient status bar has limited height available and only shows the last 3 visit dates. Some users find it more beneficial to be able to see more of the past visit dates. There is a dedicated Patient Visits screen available off the main menu which shows a much bigger grid listing all the visit history to do this, however, sometimes the clinical users would like to have the larger visits dates available while in another patient screen (the examinations in particular) so that they can see the change in examination information as the dates are changed. To do this, a double click has been added to the status bar visits grid where it is displayed in a larger popup screen. What the user would therefore do is go to the examination screen they require, then double click the visits grid to get the larger view, and then change dates as required in order to see the changing exam data. The popup screen is positioned to the far right hand side of the application so as to be as out of the way of the screen underneath as possible. The popup visits date display is modal so the exam screen is not editable until the visits screen is closed.	Enhancement	All
ACU-12761	Patient	A new option has been added where the list of patients visits is shown in a panel on the right hand side of the application using the full height available instead of its typical location on the patient status panel where only 3 previous dates are visible. This is only suitable for where the application is not being run in a 4x3 full screen resolution PC and therefore has additional width available on the PC for the extension in size.	Enhancement	All
ACU-12797	Patient	The patient summary status bar can be configured (for clinical users in particular) to include a display of the results of the Visual Acuity exam. However, even though	Bug	All

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RELEASED :

27/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		the VAs section was being shown on the summary panel, the actual VA results were not.		
ACU-12816	Patient	When on a patient who has no visits, it is still possible for the user to select visit-based screens from the menu and display the screen (which will be blank). Patient visits, examination screens, etc. If the user attempts to type into one of those screens then nothing will happen (like in the patient visits presenting complaint memo notes box), or in some cases the application attempted to (but couldn't validly) create a visit automatically. This has now been changed so that when the user clicks on the menu item of a visit-based screen, the application will check if there are no visits and get the user to confirm that they wish to create one. If they say no, then the screen is not displayed.	Enhancement	All
ACU-12943	Patient	A new patient screen has been added to the application for Ophthalmology clinical users, called "PC & Management". The new screen shows a summary of all presenting complaints (visit symptoms) and management notes across all visits.	Enhancement	All
ACU-12949	Patient	The management notes grid at the bottom of the patient visits screen did not allow a management note record to be deleted (using the standard grid CTRL-DEL key combination).	Bug	All
ACU-12951	Patient	On the patient visits screen, the Management Notes grid at the bottom of the screen did not automatically add a new record when the user clicked into the grid, meaning it was not immediately obvious to the user that it could be used to enter the notes.	Enhancement	All
ACU-12953	Patient	The grid on the patient visits screen has been changed to continue to show the highlight on the selected visit record even when the grid does not have the focus.	Enhancement	All
ACU-12977	Patient	Validation is performed on the patient categories (Hobbies, etc.), management notes and warnings to ensure that the user has not left the text blank. If it has, then the user is shown an appropriate message. However, the validation message was also being displayed if the user attempted to delete a record from one of those locations while its text was blank. This forced the user to actually enter some text before the delete was allowed.	Bug	All
ACU-13019	Patient	(Enterprise only) When allowing cross-practice searching, either across the entire enterprise or sub-groups, the creation of a patient record is incorrectly allocating one of the internal practice numbers of the new patient record to the practice selected in the search screen as opposed to the practice doing the creation. That subsequently also leads to the patient's display ID number having the suffix of the selected practice rather than the practice doing the creation.	Bug	All
ACU-13199	Patient	The application can be configured to optionally show a short code column in the visits grid displayed in the middle of the patient summary bar. Additionally, version	Bug	All

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RELEASED : 27/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		80 included a change to remember the application's size for where the user had previously resized the application so that it would default to those same resized dimensions when restarted. However, the combination of both of these resulted in the visits grid being completely invisible when both configured to show the code and the application had been resized.		
ACU-13210	Patient	There were some instances, based on a combination of options, which could have caused the New Visit button to not be visible on the patient summary bar and the only way for it to be made visible was to increase the width of the application.	Bug	All
ACU-11257	Referrals	In the Referrals module, additional validation checks have been added aimed at preventing the DPI configuration for PDF imports being set to zero.	Bug	All
ACU-12763	Referrals	When viewing a scanned referral letter or reply, the view screen has been changed to default the image to fit width where as previously it was fit best. the fit width option allows the image to be legible without zooming.	Enhancement	All
ACU-12814	Refraction	New transpose and prescription copy buttons have been added to the individual prescription group boxes on the refraction summary screen so as to not require the user to navigate the sub-menus on the transpose and copy buttons on the toolbar at the bottom of the screen.	Enhancement	All
ACU-12822	Refraction	On the refraction summary screen, the bottom border of the retinoscopy group area was not visible due to it being overlapped by the top section of the notes area beneath it.	Bug	All
ACU-13226	Reporting	The Total Pairs count on the OPS report was mis-reported as it was including both remakes and returns as positive counts in the total.	Bug	United States
ACU-10517	Security	There were instances where the contact lens prescription and trials screens icons on the simple icons menu were not adhering correctly to the way in which specific staff members had been configured as to whether they were allowed in to those sections or not.	Bug	All
ACU-11552	Stock	The application was occasionally displaying an "insufficient privileges" error when a user was attempting a stock take.	Bug	All
ACU-12730	Workflows	The system can be configured with one or more 'Workflows' which allow for specific pathways to be configured through the patient examination / journey. A new option has been added such that a default workflow can be attributed to each staff member for that workflow to be automatically selected and used when the user selects a patient from the Diary module.	Enhancement	All
ACU-12757	Workflows	When in a workflow, to close out of the workflow to go to a module or the Close Workflow button itself, both had a confirmation message to ask the user to confirm that they did indeed want to close. However, this confirmation message does not really achieve anything and only gets in the way of the efficiency of the user, particularly where	Enhancement	All

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RELEASED : 27/01/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12793	Workflows	<p>workflows are used often throughout the day. Therefore, the message has been removed from the system.</p> <p>Some minor rewording changes have been applied to the refraction areas menu names in a workflow:</p> <ul style="list-style-type: none">Rx Summary changed to Refraction SummaryRx Subjective changed to Refraction SubjectiveRx Given changed to Refraction GivenRx History changed to Refraction HistoryRx Progression changed to Refraction ProgressionRx Auto-Refractor changed to AutorefractorRx Lensmeter changed to LensmeterRx Retinoscopy changed to Retinoscopy	Enhancement	All

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RELEASED : 02/05/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-12092	Accounting	The Patient Statement report was not showing patient information and the column headers when the configuration option on the report was set to hide the header. By default, this configuration option was set to hide the entire report header and it has been modified to always show the patient information and the column names that are part of the report header.	Bug	All
ACU-13401	Accounting	The format of the account statement report has been changed slightly to include a column for the invoice number. This makes easier for the reader to interpret to which invoice any payments and insurance adjustments were applied, especially where there are multiple invoices and changes being made across many dates.	Enhancement	United States
ACU-13408	Accounting	There were some instances whereby the content shown on the account statement report was sequenced incorrectly where, for example, an insurance adjustment for an invoice was printed first prior to the printing of the invoice itself if these two events occurred on the same date.	Bug	United States
ACU-14084	Accounting	Patients created at head office (like as part of a call centre) were not being included in the list of accounts when searching for patients to send statements to.	Bug	All
ACU-8395	Accounting	On cancellation of a credit payment refund transaction, the credit was not being re-instated back on to the patient's account.	Bug	All
ACU-13493	Benefits	The gross cost price (wholesale price) of the frame is displayed when in the spectacles review screen from the Benefit Tracking module. This has now been made visible also when the review screen is used when in the Remittance Advice posting module.	Enhancement	All
ACU-13783	Benefits	When in the remittance advice posting screen, the application displays the name of any secondary insurance carriers associated with the selected claim. This would be (validly) blank if the patient had a second plan but it was not utilised at the point of invoice. To make it appear, the user had to go to the Claim Adjustment screen and press the Create Claim on the secondary plan. That populates zero value claim record against that secondary plan. However, even having done this the secondary name still remained blank on the remittance posting screen.	Bug	United States
ACU-13804	Benefits	When in the invoice benefits screen the user is presented with a list of the plans and benefits applied to the content of the invoice. There is an "apply" check box which the user can alter to indicate whether they do or don't want to use benefits of a specific plan. On turning on or off this checkbox, the benefits calculations are re-run and the results populated back into the screen, overwriting whatever was there originally. However, there was a scenario whereby in a multi-plan situation, if the user turned off the benefits of one plan any lens benefits lines calculations were halved where the remaining plan being used had the 'combine same wcodes' preference	Bug	United States

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RELEASED : 02/05/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-13913	Benefits	enabled. The header section that has been added to the top of the Claim Adjustment screen to show the name of the patient, insured's reference ID number, claim reference and invoice number for the chosen claim, was not being populated when the Claim Adjustment screen was invoked from the remittance module.	Bug	United States
ACU-14019	Benefits	The retail price of claim lines were being invalidly reduced in the invoice benefits screen when the invoice contained multi-quantity contact lenses, for a patient with more than one applicable insurance plan, where the carrier of one or more of those plans were configured to combine same codes, and where the user chose to not apply one or more of the insurance plans to the invoice.	Bug	United States
ACU-13431	Catalog	The maintenance options for the frame, spectacle lens, sunglass and contact lens models have been expanded to include the ability to update the inhouse and catalog codes used for electronic ordering.	Enhancement	All
ACU-13472	Clinical Exams	In the clinical exams graphic editor enabled screens, the Copy Previous button displayed a "Dataset not in edit or insert mode" error.	Bug	All
ACU-12900	Imaging	The opening of the Image Editor screen has been improved, especially when trying to capture new images.	Bug	All
ACU-12988	Imaging	The eye location marker button in the image editor screen has been replaced with three separate buttons, one each for the Left, Right and Both eyes, to help improve the marking process.	Enhancement	All
ACU-13730	Medical Rx	The Medical Rx section of the Conclusion area has a tab to allow the user to see the prescriptions for either the current or all visits. By default, entering this screen went to the Current Visit view. This has been changed to now go to the All Visits, as it is more useful to be able to see all the prescriptions the patient has been given.	Enhancement	All
ACU-13733	Medical Rx	In the Medical Rx entry screen if, having selected a template, the user then presses Enter to go through each of the on-screen boxes, the drug name gets cleared when you enter into and then out of the box.	Bug	All
ACU-13724	Patient	The application has an option to show the grid of visit dates on the right hand side of the main screen (extending the application's width) instead of on the top patient summary bar. This is only supposed to be visible for PCs with a resolution capable of supporting the extra width and as such is controlled on a per-PC basis. However, once enabled, the visits panel was visible for all PCs irrespective of the resolution.	Bug	All
ACU-13807	Patient	The Presenting Complaint & Management screen (PC & Management) contains a grid showing the set of all symptoms and related notes and medical drug prescriptions across all visits. This grid is now automatically moved to the matching date as the user changes visit on the main visit grid.	Enhancement	All
ACU-13903	Patient	When on a patient's file there is a grid shown in the top	Bug	All

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RELEASED : 02/05/2018

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		patient summary panel which lists all of the patient's visits. Double clicking on this grid makes it appear in a larger popup screen for the user to be able to see more of the dates in one view without scrolling. However, the font size in that popup screen was not using the standard size and was too small.		
ACU-12835	Referrals	In the letter template editor screen, when the user pressed the "Save Letter" button, the position of the cursor would change back to the top of the letter. This has been changed so that it remembers the current current position and remains there after the save operation has been completed.	Enhancement	All
ACU-13729	Refraction	The application has a few different prescription report options. Typically, the application is configured to use a relatively new layout. However, there are some which still use a very old version of the report. That older version has the staff member's name, type and qualifications in the centre of the header at the top of the report. However, it was printing the details of the user who printed the report as opposed to the doctor associated with the prescription.	Bug	All
ACU-13734	Refraction	The application has a few different prescription report options. Typically the application is configured to use a relatively new layout. However, there are some which still use a very old version of the report. The footer section, by the signature, now prints the staff MCRN number when running in Ireland.	Enhancement	Ireland
ACU-13895	Reporting	The Staff OPS report was printing the last section's contents for all staff members for all practices, rather than just the staff of each individually.	Bug	United States
ACU-8940	Reporting	When a return dispense was processed and allocated to the patient account it was not appearing on the VAT Audit report but the original payment was, this lead to inflated report figures.	Bug	All

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RELEASED : 04/02/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-13236	Benefits	The insurance payments report has been changed to support a "carrier based" mode where the user can select to report the sum of payments made (with claim counts and averages) grouped by carrier.	Enhancement	United States
ACU-13998	Benefits	An internal "amount claimed" value was excluding the value of any insurance benefits discount value on saving an insurance adjustment. That caused the remittance advice posting to show invalid negative values and incorrect balances expected (to the value of the discount) and in turn prevented the posting of the remittance advice.	Bug	United States
ACU-14333	Benefits	Electronic billing was defaulting to the test mode. The user is now able to set either test or production mode in Configuration, Insurance, EDI Receiver and EDI Header Defaults.	Enhancement	United States
ACU-14027	Catalog	When copying a product in either the stock or catalog maintenance screens, the supplier barcode was not being copied over to the new product.	Bug	All
ACU-14370	Imaging	The imaging module (for scans or photography) could not be entered if the selected patient did not have any visit. This restriction has now been removed.	Bug	All
ACU-11619	Ordering	A new system configuration option has been added that allows users to control whether the barcode printout on the spectacle and contact lens order reports is made up of the order reference or the group reference.	Enhancement	All
ACU-15788	Ordering	On the patient order screen, there was no response when clicking on the preview button for a frames only order.	Bug	All
ACU-14169	Reporting	A column containing the sum of the patients current outstanding credits has been added to the outstanding balance and aged balances reports.	Enhancement	All
ACU-14489	Reporting	On the Aged Balances report there were columns for the different aged period of the debt; Current (up to 30 days old), 30, 60 and 90+. For consistency, these have been relabelled and the 90+ column split up. The new report columns are; Current, 31-60, 61-90, 91-120, and >120.	Enhancement	All
ACU-14491	Reporting	(Enterprise only) In a multi-practice setting, the aged balances report grouped the patients by practice, but it was the practice that the patient was created in rather than the practice with the balance due. Additionally, this also included where there were potentially multiple practices with one or more sale with a balance due for the same patient, that they only appeared once on the report rather than showing him multiple times, once per each practice with a balance, showing the actual balance due in that practice.	Bug	All
ACU-14492	Reporting	(Enterprise only) When printing the Aged Balances report by Region, the actual name of the region was not being shown on the group headers - a label of "Region:" being shown incorrectly instead.	Bug	All