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2.0.88.1

RELEASED :

09/10/2019

REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-16645	Audiology	(United States only) Batteries have now been added to the HCPCS Code Maintenance and Insurance Plan Maintenance screens as a separate item type.	Enhancement	All
ACU-17135	Audiology	In the Purchase Agreement screen, users can select hearing aids by either pressing the drop down arrow or the search button. When the drop down arrow is used, the application now excludes items that are indispensable or unavailable.	Bug	All
ACU-17186	Audiology	The hearing aids properties on the Purchase Agreement screen were editable even when it is not configured in the local offices.	Bug	All
ACU-17226	Audiology	When a user adds a new dome size, receiver size, receiver power or colour in the Audiology Product Maintenance Screens, the user would have to enter a code for each new item in order for the newly added item to show up in the maintenance screen in head office. This requirement has been removed as these attributes require a text description only.	Bug	All
ACU-17327	Audiology	The diagnosis codes were duplicated when creating a new invoice from the purchase agreement screen.	Bug	All
ACU-17213	Benefites	(United States only) If an item selling price is less than remaining deductible, the item would not be marked as benefit applied, allowing it to be covered under a second rule in the same benefit plan.	Bug	All
ACU-13607	Benefits	(United States only) There were instances where the insurance remittance posting internally posted some values incorrectly to the adjustments records. This had no real impact as the overall claim and invoice were accurate but some of the values in the Transaction History review screen may have been inaccurately showing the wrong adjustment values.	Bug	All
ACU-14197	Benefits	(United States Only) The order of two segments in the electronic claim file has been updated to be in line with industry standards.	Bug	All
ACU-14203	Benefits	An error message 'ORA-01795: Maximum Number of Expressions in a list is 1000' was displayed when the user attempted to submit a list of 300 insurance claims.	Bug	All
ACU-15380	Benefits	(Canada Only). The integration between Acuitas and the MSlelink software has been enhanced to allow for the MSlelink software to be run on a hosted / shared platform.	Bug	All
ACU-16338	Benefits	In Patient summary - Claim History and Benefit tracking screens, errors would occur when expanding the detail of a sale if that sale has multiple claims with different providers.	Bug	All
ACU-16357	Benefits	(United States Only) There was a rounding issue if a discount or promotion was applied to a pair of lenses, and lens component pricing was in use.	Bug	All
ACU-16508	Benefits	On Benefit tracking, when moving a claim record to payments, the Receive Payment dialog will popup, the read only field, 'Payment Received Date', has been changed to 'Payment Entered Date'. The same change has been made on the Institution	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		Claims Report.		
ACU-16629	Benefits	(United States Only) A new procedure has been added to the US benefits calculation engine to allow Ocuco Support to copy benefits from one plan to another.	Enhancement	All
ACU-16653	Benefits	(United States only) On the Invoice Benefits screen, the shortcut key for the OK and Override button were the same (ALT + O). The shortcut key for the Override button has now been changed to ALT + V.	Bug	All
ACU-16739	Benefits	(United States Only) There were instances where claims were duplicated in the 837 files where there were primary and secondary claims for the same invoice.	Bug	All
ACU-16822	Benefits	(United Sates only) When submitting the claim file to Alberta Health Care, if the user typed in a certain amount of characters on the first line of submission notes and then used the Enter' key, the notes were not segmented correctly causing extra lines in the submission files.	Bug	All
ACU-16886	Benefits	(UK Only) There was a display issue on the GOS 1 form where one of the check boxes to indicate if a patient was issued a voucher was being hidden. This was only an issue when the system was run from a Virtual Machine.	Bug	All
ACU-16947	Benefits	(UK Only) A patient who is under 16 cannot sign for their own GOS1 form therefore validation has been added so that it cannot be validated unless a guardian has been added when using the new electronic GOS submission.	Enhancement	All
ACU-17140	Benefits	(United States only) When there is an error in a claim, two messages displayed instead of one message when aborting the X12/837 batch creation.	Bug	All
ACU-17163	Benefits	(United States only) A 'CDSInstClaims: Filed 'LOOKUP_PROVIDER_ID' error occurred within the Remittance Advice module when the user tried to adjust the claim.	Bug	All
ACU-17265	Benefits	(United States only) In the Benefit Rules Setup screen, users can now enforce the benefit to be applied to a maximum quantity per year.	Enhancement	All
ACU-17284	Benefits	(United States Only) There was a rounding issue if a discount or promotion was applied to a pair of lenses before benefits were calculated, and lens component pricing was in use.	Bug	All
ACU-17696	Benefits	The domiciliary fees were not being auto-populated on the NHSVisit for the GOS6 form.	Bug	All
ACU-16506	Billing	(United States only) The insurance plan taxonomy code was overwriting the provider taxonomy code.	Bug	All
ACU-16630	Billing	(United States only) In the electronic patient statements file the file was including all patients in all practices. A change has been made to allow the electronic patient statements file to be run within a practice and only include those patients with activity in that practice.	Bug	All
ACU-16637	Billing	(United States only) For printed invoices it was required that the City, State and Zip Code should be printed on the same line to make the address fit into windowed envelopes.	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-16672	Billing	(United States only) Electronic 837 file was not providing spectacle prescription and contact lens manufacturer and model for insurance provider MES.	Enhancement	All
ACU-16815	Billing	(United States Only) A new attribute has been added to Benefit Plan Maintenance which will determine if a benefit can be applied based on the remaining deductible.	Enhancement	All
ACU-16959	Billing	The Claim Filing Indicator will be correct for both insurances when there is a primary and a secondary insurance with different classifications.	Bug	All
ACU-17031	Catalogue	In the Indicators section of Lenses within Catalogue Maintenance screen, a new check box called "Compulsory Corridor" has been introduced. When this indicator is checked for a lens, population of Corridor is enforced during spectacle dispensing.	Enhancement	All
ACU-17043	Catalogue	In the Indicators section of Lenses within Catalogue Maintenance screen, the Tintable check box has been changed to a drop down box in order to include 'Tint Mandatory' option. When this option is set for a lens, tint selection is enforced during spectacle dispensing.	Enhancement	All
ACU-16626	Clinical	(Clinical only) All clinical exams grids were not listing findings and diagnosis details.	Bug	All
ACU-18309	Clinical	The Created on, Middle name, Occupation and NPI Number text boxes were not cleared in the Professional Maintenance screen when the user copied an existent doctor.	Bug	All
ACU-16818	Combined Exams	(Canada only) The Medication Rx report in Combined Exams now uses a configuration to print a practice suffix when adding the practice name to the report.	Enhancement	All
ACU-17147	Combined Exams	(Canada Only) The combined exams drops panel now defaults to both eyes when the drug is first entered.	Enhancement	All
ACU-17155	Combined Exams	(Canada Only) In the Combined Exams module, Trial/Final Rx exam, selecting a make and model will automatically populate the value in the other lens if the value is currently blank. As the lens selection is narrowed down to one lens item (filling in the specifications) it will auto populate the lens in the opposite eye so long as the specifications are either all blank in the other eye, or any that are filled in match in both eyes.	Enhancement	All
ACU-17156	Combined Exams	(Canada Only) In the combined examination screen, two new configuration options have been added ('Refraction / CLS Swap Show Message' and Refraction / CLS Swap Clear Min Prod Info') to the contact lens prescription exam that give the user control over whether a warning message displays and how much data is cleared when changing the prescription type from final rx to trial and vice versa.	Enhancement	All
ACU-17157	Combined Exams	(Canada Only) A new popup screen has been added to the Configuration module Examination page. This new popup will allow the user to change what fixed panel exam is associated with what shortcut button in the	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		Combined Exam screen.		
ACU-17160	Combined Exams	(Canada only) The drug dropdowns in the Combined Exams (drops, medication, and medication history) have had their lists cleaned out and now allow practice specific lists instead of sharing an enterprise wide list.	Enhancement	All
ACU-17489	Commissions	The doctor allocation module now excludes all voucher type products from its calculations when breaking down the different staff member allocations.	Enhancement	All
ACU-16458	Configuration	Users were unable to add new Events in Labour Scheduling.	Bug	All
ACU-16480	Configuration	Configuration for customizing a position of date display on a Signature Scanner tablet has been added into the configuration screen.	Enhancement	All
ACU-16917	Configuration	When going to Configuration / CL Type tab, the application would show all inactive CL types even though the grid says 'Active' only.	Bug	All
ACU-17231	Configuraton	(Canada only) In the Defaults page of the Configuration screen, two labels had the wrong text being displayed: - 'Accommodation' now displays as 'Amplitude' - 'Accommodation/' now displays as 'Accommodation/Convergence Ratio'	Bug	All
ACU-16665	Contact Lens Refraction	When reviewing a read-only contact lens prescription or contact lens trial information, the sphere value was not displayed on the screen.	Bug	All
ACU-17159	Contact Lenses	Within the Contact Lens Prescription, Contact Lens Trial, Contact Lens Dispense and the PASM Contact lens screen, the clear button next to the item selection drop down allows the user to clear the previously selected contact lens and re-select a new one. However, if the previous selection resulted in prescription edit boxes being locked, the user was unable to make any modifications to the prescription. The clear lens functionality has been enhanced (controlled by a new system setting) so that upon pressing the clear button the prescription drop downs are re enabled to allow the user to make changes to the prescription.	Enhancement	All
ACU-17789	Contact Lenses	The contact lens specifications were auto-populating across to the second eye incorrectly and disabling the controls, preventing the user from modifying the other eye specifications directly. The user had to select the lens "clear" button to re-enable the specifications to allow further changes.	Enhancement	All
ACU-16689	Delivery Management	(United States only) In the Delivery Management screen in the Receiving Pending section the packing slip displayed the practice name that the order was created instead of the destination practice name.	Enhancement	All
ACU-16749	Delivery Management	In Delivery Management, when receiving consolidated orders at HO it is now possible to receive and enter items in any order rather than having to group together before processing through the system.	Enhancement	All
ACU-16755	Delivery Management	The message 'Error cannot perform operation on a closed	Bug	All

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		data set' was displayed when the user pressed the send button in the shipping pending section of the Delivery Management module.		
ACU-16840	Delivery Management	In the Delivery Management module, when using the Preview to display/print the orders, the 'Ship to:' practice number and name was not showing on the Shipping Pending Report.	Enhancement	All
ACU-17358	Delivery Management	(United States Only) The ship quantity in the Shipping Pending section of the Delivery Management module was incorrectly increased for a duplicated delivery of a contact lens order.	Bug	All
ACU-17795	Delivery Management	There was a message error '17001: CSDDeliveries: Field DELIVERY_DUE_DATE not found' when the user clicked preview in the Shipping History tab in the Delivery Management screen.	Bug	All
ACU-14802	Diary / Scheduler	A new configuration option has been implemented 'Patient/Sync Visit & Appt Motivatoins' which allows the application to sync any changes made to the motivation on the visit record to the motivation of the appointment record as long as the appointment and visit date match.	Enhancement	All
ACU-16351	Diary / Scheduler	(US Enterprise only) A 'Closed dataset' error occurred when the user tried to access Patient Insurance from the Diary / Scheduler module.	Bug	All
ACU-15215	Diary / Scheduler	(Enterprise only) When users cancelled an appointment from HO for a patient at another store from the Patient Summary screen, that appointment would not disappear from the diary.	Bug	All
ACU-13320	Dispensing	The fields A, B, ED and Dbl on the Dispense Spectacles form now validate for blank fields as well as ones that are out of range if validation is enabled.	Enhancement	All
ACU-14630	Dispensing	Treatment order was created incorrectly for a frame only dispense remake.	Bug	All
ACU-16095	Dispensing	A new configuration option is now available to disable or enable the 'Order Later' function from the fulfilment screen. When an order is cancelled, the status of the invoice is set to Delivered while the order is marked as Cancelled on the account review screen.	Bug	All
ACU-16199	Dispensing	Occasionally shapes in the Approxi Shapes dialog were not showing up correctly.	Bug	All
ACU-16256	Dispensing	(United States Only) An access violation was occurring when Tax checkbox was ticked or unticked within the new dispense item grid when dispense had nine or more items.	Bug	All
ACU-16346	Dispensing	It was possible to leave the telephone number empty when 'Order notification' was selected.	Bug	All
ACU-16527	Dispensing	The default order type can now be set as 'Frame Only' through a configuration option when doing a remake for a frame item in the fulfilment screen.	Enhancement	All
ACU-16636	Dispensing	(Italy only) The support for new Ditron fiscal tills supporting the new RT mode has been added in order to be compliant with changes to the italian fiscal	Enhancement	All

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		requirements starting from 01/07/2019. Fiscal tills with RT mode features automatic sending of daily fiscal data to the Italian fiscal authority and supports new fiscal ticket operations for returning and deleting a fiscal ticket. Changes have been introduced on the sale and returns of fiscal tickets and a new functionality for the issuing of a deletion ticket has been added.		
ACU-16707	Dispensing	In New dispenses screen, when validating lens information using the black box method, the tints name was not included correctly	Bug	All
ACU-16717	Dispensing	A new setting has been added to enforce a Colour to be entered when a tint is selected when dispensing lenses.	Enhancement	All
ACU-16969	Dispensing	A new button has been added with the ability to copy order information to clipboard on the Patient -> Patient Orders Screen, and the Product -> Patient Orders screen in the reports drop-down.	Enhancement	All
ACU-17010	Dispensing	The gross cost was requested to be displayed in the tree-view on the Dispensing screen - with a system configuration option regulating display options from none to full display including totals	Enhancement	All
ACU-17024	Dispensing	If a user goes to the New Dispense screen by dispensing a pair of contact lens trials, there were circumstances where the application would ignore system settings on whether certain controls should be enabled or disabled.	Bug	All
ACU-17039	Dispensing	In the Spectacle Dispense Screen, if search criteria was entered into the Lens Item / Code control, it was ignored	Bug	All
ACU-17058	Dispensing	Incorrect diagnosis codes were retrieved or displayed due to an incorrect visit assigned to the dispense when creating an invoice from the purchase agreement screen.	Bug	All
ACU-17074	Dispensing	The content of the Special Instructions field was misaligned in the A4 format of the Spectacle Dispense report.	Bug	All
ACU-17120	Dispensing	In the dispensing screen, the validation required to run the benefit calculations was modified to check only for active plans regardless of whether the patient has a remaining deductible.	Enhancement	All
ACU-17338	Dispensing	In the Spectacle Dispense screen the view full prescription popup now includes the prescription notes and the view button is colour coded to denote whether there are notes recorded against the prescription. If notes are present the view button caption is coloured red otherwise the caption remains unchanged.	Enhancement	All
ACU-17574	Dispensing	When completing the Order Fulfilment screen and pressing the OK button, the user would get an error message when using the simple dispense module.	Bug	All
ACU-10555	Equipment	A link to iTrace was added to 'External Software'.	Enhancement	All
ACU-12916	Equipment	A link to Visionix VX120 Multi-diagnostic Refractor was implemented into the Auto-Refractor page in both the Refraction and Combined Exams page.	Enhancement	All
ACU-13765	Equipment	In the equipment configuration screen under the 'Configuration' module, a new popup dialog called	Enhancement	All

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		'Imaging Device Settings' has been added, this dialog is the replacement of cameras configuration, which allows users to record how the imaging equipment is configured and on what computer the equipment is configured on.		
ACU-13786	Equipment	A link to Rodenstock AP-5000 phoropter was implemented into the Subjective and Rx Given pages in both the Refraction and Combined Exams page.	Enhancement	All
ACU-13792	Equipment	A popup dialog called 'Scan setup' has been added, this dialog will be moved from the Configuration drop down -> Business option to the equipment configuration screen under the configuration module when the system setting 'Use Equipment Configuration' is ON.	Enhancement	All
ACU-14351	Equipment	A link to Visionix VX40 lensmeter was added to lensmeter screen in both the Refraction and Combined Exams page.	Enhancement	All
ACU-15869	Equipment	A link to 'Huvitz HDR-7000' phoropter was implemented into the Subjective and Rx Given pages in both the Refraction and Combined Exams page.	Enhancement	All
ACU-16358	Equipment	When using the Tonoref III 3-in-1 link to get data from the equipment, it was populating empty K Reading records.	Bug	All
ACU-16389	Equipment	A link to the EasyScan application was added to 'External Software'	Enhancement	All
ACU-16275	Examinations	The 'R' & 'L' label order in the Macular Grid notes section has been corrected to match the 'R' & 'L' label order on the grid.	Bug	All
ACU-16597	Examinations	(United States and Canada only) The Examinations menu item can be hidden when using Combined Exams and the new setting is turned off either for staff, practice or the system.	Enhancement	All
ACU-16743	Imaging	There were cases where the compare button in the Perimetry Scans screen was not displayed correctly.	Bug	All
ACU-17800	Imaging	An 'Update Error' message was occurring when saving Anterior or Fluorescein images to the database from the photo editor.	Bug	All
ACU-16262	Insurance	In some cases the patient statement was showing a positive patient balance when it should have been zero.	Bug	All
ACU-16624	Insurance	(United States only) The Corporate Office setting for the Insurance / Carrier / Claim Settings / (Box 25) Use Tax ID number / Corporate Office was not showing the previously selected regional corporate office.	Bug	All
ACU-16878	Insurance	(United States only) If chargebacks are being used and the option is turned on, the chargeback amount entered with the claim will populate in the remittance advice.	Enhancement	All
ACU-17269	Insurance	(United States only) When the user was doing a manual removal of manually added claims within the claim adjustment screen, the adjustment record was omitted from the reports.	Bug	All
ACU-16640	Invoice	A new configuration option has been added to the application to allow users to print the A4 page size till receipts in two column format.	Enhancement	All
ACU-17542	Invoice	(Italy only) The value of the tax fee for VAT exempt	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		invoices has been changed on the invoice document footer.		
ACU-17394	Invoices	(UK \ IRE only) In the Invoices and Quotations, traditionally, the item groups were sorted in a way where the Fee group is printed first. A new system setting has been introduced to change this so that the Fee group is printed at the bottom of the Invoices and Quotes.	Bug	All
ACU-16388	Letters	Most button hints were missing from the Letter Editor.	Bug	All
ACU-16715	Letters	(Enterprise Only) When creating emails to patients from the Diary/Scheduler in the Enterprise application, the Next Appointment Date bookmark was always showing 12.00 am.	Bug	All
ACU-17388	Logix	The Logix viewer will now create a trace file similar in format to the Acuitas log file to assist support.	Enhancement	All
ACU-17179	Mail	In the Mail module, there was no filter to limit the number of messages being loaded, a from date and to date filter has been added to limit the number of messages being loaded when the user enters the screen.	Bug	All
ACU-15259	Miscellaneous	When the ad-hoc printer is used the previous printer will be restored as the default.	Bug	All
ACU-15980	Miscellaneous	Users were experiencing some long delays when entering various modules in the system due to the number of records being loaded unnecessarily when retrieving the users saved grid layouts.	Bug	All
ACU-16075	Miscellaneous	Several changes have been applied to the system in order to improve performance when loading patients and changing pages.	Enhancement	All
ACU-11428	Ordering	When switching between views in the orders module, the layout of the grid, on occasion would not save and revert back to default. In addition and on the rare occasion the grid would be completely reset back to very few columns and the layout would be lost.	Bug	All
ACU-12309	Ordering	The stock order sales list was including promotions, benefits and discount records when an internal data identifier happened to be the same as an interface product identifier.	Bug	All
ACU-14823	Ordering	(Enterprise only) The Change Order function on the orders module cancels the original order and creates a new order, however, the new order was created with the head office practice number rather than at the original order practice number.	Enhancement	All
ACU-15085	Ordering	ABB orders can now be moved to 'On Order' status from the external orders rejection screen.	Bug	All
ACU-15613	Ordering	In the Orders module, a new dialogue has been added in the processing of sending orders from 'Pending' to 'On Order'.	Enhancement	All
ACU-15841	Ordering	In the Order module, a new configuration option now allows the user to enter the delivery information for every order when moving multiple orders to collected.	Bug	All
ACU-16276	Ordering	A new 'Item Movement View' has been added to the stock order views to allow users to view stock	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		movements of the selected ordered items.		
ACU-16296	Ordering	When resizing the application, grid widths were not automatically adjusted in many modules including the 'Orders' and 'Till' modules.	Bug	All
ACU-16301	Ordering	(United States only) Through a new configuration option, it is now possible to move an order back to pending from the rejection screen in the orders module.	Bug	All
ACU-16313	Ordering	Users were unable to move a hearing aids job back from 'Inform customer' to 'On order'.	Bug	All
ACU-16443	Ordering	When changing the status of an ordered frame, the Order and the Dispense records were not updating.	Bug	All
ACU-16684	Ordering	The ability to edit the supplier Information on patient orders has been added to the Edit Order screen.	Enhancement	All
ACU-16724	Ordering	On Patient orders - Pending, when updating the 'Ship to' information of an order, then changing that order, the updated 'Ship to' information was ignored after the new order creation	Enhancement	All
ACU-16730	Ordering	When creating a new dispense for spectacles and after sending the dispense to the till the Order Fulfilment screen displays. When an Order Type of Lens only, Treatments only or No order has been selected and will leave the frame stock with a negative amount, upon pressing the Ok button a warning will display and the user can either cancel or continue. This warning check can be turned off with a system option.	Enhancement	All
ACU-16774	Ordering	The frame measurements were not being printed on the Order reports when the Corridor was the only value entered.	Bug	All
ACU-16876	Ordering	Order route screen now displays the date and the time that the reorder was created online through the contact lens supplier website.	Enhancement	All
ACU-16940	Ordering	The delivery location now cascades to all orders for the same job when doing a 'Frame and Lenses' order in the fulfilment screen.	Bug	All
ACU-17128	Ordering	When purchase agreement is in use, exchanging a pair of hearing aids whereby the exchanged pair and the new pair happen to be of the same price, the application would not create a job for the new pair.	Bug	All
ACU-17218	Ordering	The information being copied to the clipboard by the 'copy order' button in the patient orders screen has been expanded to include information about the fees on the sale that raised the order.	Enhancement	All
ACU-17347	Ordering	The Send Order form has been enhanced to expand the the credit card field from the last 4 to the last 6 card numbers. Extra fields have been added to capture the card expiry date. This is controlled by a system setting.	Enhancement	All
ACU-17521	Ordering	The Send Order form has been enhanced to display the summed gross cost of the items and summed gross cost of the fees.	Enhancement	All
ACU-10408	Patient	In a non-clinical version of the application, visits were being incorrectly created for patients when the user was	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15267	Patient	<p>simply browsing through the patient file.</p> <p>(Enterprise only) In the family members screen, when assigning a patient to a family, the search functionality retrieved an Enterprise-wide family list. Controlled by a new setting, the ability to restrict the family search to the local practice has been added.</p>	Bug	All
ACU-16307	Patient	<p>When the user double clicked the contact lens trial record an error 'CDSDelectCLRx: Type mismatch for field 'PATIENT_NOTES', expecting: Memo actual: string' occurred.</p>	Bug	All
ACU-16325	Patient	<p>The user was getting an access violation error when they tried to dispense left eye only contact lens or right eye only contact lens within the Contact Lens Refraction module.</p>	Bug	All
ACU-16353	Patient	<p>When navigating to the Orders tab within the Scheduled Payments and Supply module, the user was encountering a 'CDSStockOrders: Field 'LAB_REFERENCE' not found' error.</p>	Bug	All
ACU-16659	Patient	<p>(United States only) When required as mandatory, the SSN field was not enforcing this mandate, it is now specified by a system setting.</p>	Bug	All
ACU-17443	Patient Search	<p>It is now possible to restrict the patient search to the Order Reference or the Display Reference instead of having both searched.</p>	Bug	All
ACU-16913	Payment and Supply Manager	<p>(UK / Ireland only)A New setting has been added to control if the Cancel mandate status will clear the banking information or not.</p>	Enhancement	All
ACU-6017	Payment and Supply Manager	<p>In the Patient Mandate Screen, if the Status was changed and the dialog where the reason for the status change was cancelled, then the original status on the mandate was lost and the Record Reason dialog appeared for a second time.</p>	Bug	All
ACU-16120	Payments and Supply Manager	<p>When the user took a direct debit payment at the till, this payment can be processed within the PASM module. However, if it was a late discount sale then the sale amount within the PASM module did not include the late discount amount.</p>	Bug	All
ACU-17325	Payments and Supply Manager	<p>In BackOffice -> Payments and Supply manager->Mandates -> Search for patient, when clicking on the Contacts button on the bottom left an error would appear '170001: CDSFindCLItem: Field 'GROSS_COST' not found'.</p>	Bug	All
ACU-17452	Payments and Supply Manager	<p>The PASM Raise Orders feature was not assigning the orders to the correct patient mandate.</p>	Bug	All
ACU-17758	Product Resynch	<p>(Enterprise only) "In doubt" transactions were causing an Oracle error '170001: ORA-06550...' to appear.</p>	Bug	All
ACU-15751	Promotions	<p>When using the Exclude option on the Promotion Maintenance screen a promotion will be allowed when the item is NOT excluded AND there is NO explicit</p>	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		inclusion list. If there IS an explicit inclusion list then the exclusions are checked first and then the inclusions and the promotion will be excluded or included based on those two lists.		
ACU-16348	Promotions	There were rare cases of promotions defined as 'Exclusion' that could result in the application being unresponsive.	Bug	All
ACU-15165	Query	(Enterprise only) The Practice Name column has been added to the query results grid.	Enhancement	All
ACU-15797	Recall	When merging recalls into letter templates that include the Next Appointment bookmark, the information merged was not for the patient selected in the recall results grid.	Bug	All
ACU-8481	Recall	(Enterprise only) Improved the handling of recall history when recalls are being generated by head office personal.	Enhancement	All
ACU-16002	Referrals	When in the Examination screen - clicking on reports and creating a referral letter would not always bring up the merged Professional bookmark values the first time used after the Application was started.	Bug	All
ACU-16768	Referrals	(Canada only) The referrals template now uses a configuration to print a practice suffix when adding a practice name bookmark.	Enhancement	All
ACU-16643	Refraction	The Flap position on the refractive surgery report was displaying the wrong / misleading information.	Bug	All
ACU-17131	Refraction	An "'0.00' is not a valid floating point value" error was occurring when selecting value under Unaided VA from Rx Given screen.	Bug	All
ACU-17309	Refraction	A system setting has been added to allow intervals (years) to be added to the expiry date of a Spectacle prescription in the Final Rx Exam in Examinations.	Enhancement	All
ACU-17792	Refraction	Users could not preview / print RX report if multiple records in Exams - Final RX	Bug	All
ACU-9820	Refraction	The Select Prescription screen was displaying duplicated records when multiple PDs existed for the same visit. The screen is being displayed from multiple locations when a patient has more than one prescription for the same visit, such as the 'Show Rx's' button from the patient summary.	Bug	All
ACU-13975	Reports	Several changes have been made to the Patient Summary Report to reduce entries where there is no data, and to add a new 'Dispense Summary' section.	Enhancement	All
ACU-13996	Reports	When double clicking on a text field in the configuration/patient data processing screen, an application was opening the memo notes showing the title 'Notes', this is now showing the title describing which field has been opened.	Enhancement	All
ACU-15554	Reports	In the reports module when using the Stock Listing Report the drop down now includes sunglasses, frames and accessories. The mouse over hint has been enabled for the Maker combo box to show the user what product type was selected, frames, sunglasses or accessories.	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-15742	Reports	The packing slip displayed blank report for a selected delivery in the shipping history tab in the Delivery Management screen.	Bug	All
ACU-16154	Reports	When dispensing a pair of Rx Sunglasses, the eye size for the sunglasses was not displayed on the External Order report.	Bug	All
ACU-16588	Reports	When reordering spectacles from an existing exchange, the exchange 'reason' was being shown on the reorder report and not the reorder 'reason'.	Bug	All
ACU-16733	Reports	The benefit tracking aged claims report was not displaying the historical statuses of claims generated by previous versions of the application and subsequently updated by later versions.	Bug	All
ACU-16736	Reports	(Italy only) The end-of-day report has been modified in order to reuse the 'Travellers Cheque' tender type for a new similar tender type and get the tender type description from the tender types list instead of being set statically hard-coded in the report layout.	Enhancement	All
ACU-16761	Reports	A new configuration has been added to the application to allow users to insert a practice suffix that can be printed on the reports that contain the practice name.	Enhancement	All
ACU-16763	Reports	(Canada only) A new setting has been introduced to show 'Doctors of Optometry' and the practice address.	Enhancement	All
ACU-16765	Reports	The invoice report was not showing the practice name	Enhancement	All
ACU-16790	Reports	The Visual Acuity exam measurement results were not printing on the clinical summary report.	Bug	All
ACU-16844	Reports	(Canada Only) As part of the regulatory changes introduced in British Columbia the name of the optometrist who performed the patients last examination has been added to the patient statement.	Enhancement	All
ACU-16851	Reports	Cost of Goods Exception report had been changed so not to display the order item when there is a zero order quantity for web orders.	Bug	All
ACU-16945	Reports	When not selecting Right Lens in the Dispense, the Patient Orders report was displaying the caption 'lbRightLensColour', rather than an empty text, in the Colour field under the Right Lens information of the report.	Bug	All
ACU-16953	Reports	(Italy only) In the stores where the fiscal ticket printer is in use, a new ticket printing option has been added to create a PDF document with the details of the sale and send it to the customer email address.	Enhancement	All
ACU-16965	Reports	A new report Audiology Cost has been added to the application. This report presents sales, cost and benefit amounts for all audiology products.	Enhancement	All
ACU-16986	Reports	The Stock Age New Report has a control which allows the selection of products as criteria for the report. This control whilst being visible, was not enabled so no product selections could be done	Bug	All
ACU-16998	Reports	(Canada only) The contact lens Rx report now uses a configuration to print a practice suffix when printing or previewing the reports.	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-17006	Reports	(Canada Only) As part of the regulatory changes introduced in British Columbia the name of the optometrists who performed the patients last examination has been added to the patient statement.	Enhancement	All
ACU-17017	Reports	The 'Selective Sales Journal' report has been added to the Reports module.	Enhancement	All
ACU-17095	Reports	There was a discrepancy between credit and debit amounts in the control file that is generated as part of the onelink extraction interface. Discounts and Promotions applied to a benefited invoice were added to the revenue account.	Bug	All
ACU-17098	Reports	In the Bank Deposit Reports, the Sub-group labels were getting cut off due to formatting issues in the layout of the report.	Bug	All
ACU-17153	Reports	<p>A setting has been added to allow the system to print CL RX reports with watermark functionality. When enabled the report will have a a super imposed text content spelling out that the report is invalid. This will serve the purpose of indicating the non-validity of the CL RX report.</p> <p>The category for the setting is 'Reports' and the setting name is 'CLR_x Non Validity Disclaimer'.</p> <p>A value of 1 will ensure the watermark is displayed - a value of 0 will ensure no display of watermark on the CL RX report.</p>	Enhancement	All
ACU-17154	Reports	<p>Maintenance of digital signatures for staff (to be used with reports) has been added.</p> <p>A system setting 'Allow Digital Signature' was added to allow the same digital signatures to be used in reports.</p> <p>Translations for all languages has been added to the Staff Digital Signature screen.</p> <p>A system setting was added to further specify if digital signatures can be used in on RX Spectacle report.</p> <p>A system setting was added to further specify if digital signatures can be used in on RX Medical report.</p> <p>The settings can be enabled per practice.</p> <p>If digital signature is disabled then no further processing of digital signatures will be evaluated for any of the reports.</p> <p>If gl_AllowDigitalSignatureInReports is enabled then the two other settings will decide if the corresponding report type will contain a digital signature.</p> <p>Currently it is presumed that the digital signature comes in a bitmap file, signature pad is not supported at the moment.</p>	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-17223	Reports	The Aged Balance report was displaying patients flagged on the Patient Summary as bad debt. A new parameter has been added to the Aged Balances report to display BD patients or to exclude BD patients.	Enhancement	All
ACU-17317	Reports	The Current WIP (Work in Progress) report has been added to the Reports module.	Enhancement	All
ACU-17474	Reports	(Enterprise Only) When the user was taking an outstanding payment in the Accounts Module, these payments would not appear in the Sales Reconciliation report.	Enhancement	All
ACU-17508	Reports	(Italy only) Italian privacy documents have been updated in order to be compliant with the latest requirements related to special brand stores.	Enhancement	All
ACU-15664	Retail	The standard invoice was misaligned due to item price and quantity being one line below the item description.	Bug	Ireland England N. Ireland Scotland Wales
ACU-16951	Retail	Cylinder and Axis validation was missing where the user did manual editing of the prescription within the spectacles dispense screen, which allowed for orders to be placed with missing cylinder or axis.	Bug	All
ACU-13672	SMS	A new feature has been added to the OCP Service as part of OCP-666 which allows the business to send up to 3 different communication messages on a set number of days before an appointment. In conjunction with this it is now possible to configure these configuration items from within the system in the SMS setup page.	Enhancement	All
ACU-15893	SMS	A <<Practice.Web Booking URL>> bookmark was added to all SMS templates.	Enhancement	All
ACU-8694	SMS	Some changes were made in the diary when showing the last SMS status and the subsequent pop up screen to view these. If a reply has been received then the status will reflect this regardless of the number of SMS for that appointment. It will also no longer show any SMS beyond the appointment date.	Enhancement	All
ACU-13635	SMS Survey	Grouping has been enabled on the Survey result grid.	Enhancement	All
ACU-13521	Search	When the cross practice search was enabled within the application, not all of the patient search screens included the practice drop down to allow the user to cross practice search. This functionality has been extended to all modules of the application.	Enhancement	All
ACU-17149	Search	(Canada only) A new configuration option has been added 'Search / Allow Search by Invoice' that allows users to search for patients by invoice number in the main patient search under the advanced search options	Enhancement	All
ACU-16900	Stock	When creating a new dispense and adding a frame, if that frame was a non stock item and the variable price check box was checked, the popup screen to adjust the price did not show.	Enhancement	All
ACU-16904	Stock	On the Stock Levels dialog, the quantity column was	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		displaying values off the grid.		
ACU-10362	Stock and Catalogue	When navigating through pages within the Stock Orders screen, users were finding that the columns were changing to a limited number on random occasions.	Bug	All
ACU-13961	Stock and Catalogue	A correction was made to fix the consistency in the selection of an EDI file format on the supplier configuration screen, to ensure the same list of EDI file formats is accessible at both the supplier level and supplier practice level.	Bug	All
ACU-14974	Stock and Catalogue	When importing frames using the Import Frames / Accessory File in the Products menu of Enterprise the user now has the ability to select the field separator.	Enhancement	All
ACU-15343	Stock and Catalogue	Users can now use Ctrl + Delete to delete a supplier type.	Bug	All
ACU-15848	Stock and Catalogue	There was a performance issue related to the frame traces when the user opened the Catalogue Maintenance screen.	Bug	All
ACU-16332	Stock and Catalogue	A new module Hearing Aids & Battery Upload has been added to the application. This allows users to upload a flat file that contains hearing aids and batteries.	Enhancement	All
ACU-16720	Stock and Catalogue	(United States and Canada) When downloading frames from FramesData, the correct market was not being downloaded for Canadian manufacturers.	Bug	All
ACU-16865	Stock and Catalogue	A new option has been added to the Catalogue Search Option screen to allow the user to select the non dispensable treatments in the Bulk Update screen.	Bug	All
ACU-16870	Stock and Catalogue	When using the Catalogue Maintenance pricing module in Enterprise HO, after adjusting prices for Contact Lenses the attributes for the lenses were being deleted.	Bug	All
ACU-17242	Stock and Catalogue	In the Bulk Updates module two new product parameters have been added 'Tintable' and 'Compulsory Corridor'. These options allow users to set the 'Tintable' and 'Compulsory corridor' flag on spectacle lens products.	Enhancement	All
ACU-15102	Till	A system setting name was previously too long. 'Chip and Pin Number of Receipts' has been changed to 'Chip and Pin Receipt Count' to keep under the system setting limit of 30 characters. This setting controls how many receipts are printed after a card payment integration transaction has been completed. The default is 2.	Bug	All
ACU-16283	Till	(Italy only) The automatic proposal of sunglasses warranty cards in till has been modified in order to distinguish if the sunglasses are RayBan or not RayBan. If the item being added in the sale is RayBan then a specific warranty card for RayBan products is automatically added in the sale. If the item is not a RayBan sunglass then the system will ask the user if he wants to add the warranty card. If the answer is 'Yes' then the generic sunglass warranty will be added to the sale. The warranty cards can still be added and removed manually in till as usual.	Enhancement	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
ACU-16373	Till	(Canada Only) When printing the 'Last Invoice' at the till, users were getting the till receipt instead of an invoice even though the setting to control invoices instead of receipts was switched on.	Bug	All
ACU-16403	Till	When the application is configured to communicate with a Chip&Pin device, a progress form is displayed while the communication with the device is in progress. The application till screen remains in background but it is still possible to interact with it and in particular it is possible to press the Cancel button to void the transaction while the Chip&Pin machine is still running. This can lead to transaction issues and errors and thus the application till screen has been disabled during the Chip&Pin session in order to prevent these problems.	Bug	All
ACU-16465	Till	The evaluation of how much has been already paid for the items when applying a promotion in the till screen has been changed to take into account the item quantity, in order to properly calculate the amount paid for the single items being processed and try to prevent cases of wrong reduction calculations that could result in positive discounts or discounts higher than the value of the items.	Bug	All
ACU-16467	Till	In Shift Balancing screen, if the user clicks on a column header to sort by that column, the application would display an error message 'This is a calculated field and cannot be sorted'.	Bug	All
ACU-16481	Till	Taking a return dispense payment at the till was causing the application to be in an unresponsive state.	Bug	All
ACU-16614	Till	For card not present transactions, the CVV code now has an upper limit of 6 digits allowed, and Acuitas no longer validates the entered code.	Bug	All
ACU-16694	Till	New system settings have been added to control the length of the connection timeout and the read timeout used during card payments with an integrated device.	Bug	All
ACU-16738	Till	A 'CDSInstClaims: Filed 'LOOKUP_PROVIDER_ID' error occurred at the till when the user tendered a return sale that had associated claim records.	Bug	All
ACU-16747	Till	(United States Only) Acuitas was incorrectly saving some transactions as the wrong tender group when using the Card Payments Integration functionality.	Enhancement	All
ACU-16787	Till	Acuitas was losing connection to the Ingenico card reader device.	Bug	All
ACU-16845	Till	The practice tag name and optometrist name have been added to the receipt.	Enhancement	All
ACU-17431	Till	In the Back Office / Till Balancing screen, the display texts were difficult to read in Windows 10.	Bug	All
ACU-16328	Till	When collecting an order from the Till module while the system is configured to use the Sale ID instead of Dispense Ref, the application used to display the incorrect patient information in the Dispense Collection screen.	Bug	All
ACU-17181	Web Bookings	(Enterprise only) At the head office, within the Web	Bug	All

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REF	MODULE	DESCRIPTION	TYPE	COUNTRIES
		Bookings module, the 'Goto Appointment' button was not bringing the user to the appointment if the appointment was booked at the local office.		
ACU-16751	eMail	The Mail module Inbox, Sent Items and Deleted Items lists were very slow to load when there were many messages.	Bug	All
ACU-16769	eMail	(Canada only) The email templates now uses a configuration to print a practice suffix when adding a practice name bookmark.	Enhancement	All
ACU-17211	eSignature	When the user created a new Staff Member (Back Office - Staff Maintenance) and without saving decided to make a digital signature for the new staff member - (eSignature) : Upon assigning the digital signature image (selecting "Load" and picking an image file) and following error message would appear 'ORA-02291 : integrity constraint violated - parent key not found'. This error would have appeared as a result of the newly created staff member not having being saved prior to being assigned a digital signature.	Bug	All