

Seas The Day

Innovations UGM 2024

Check out the complete Innovations User Group Meeting program below:



Golf Day
Thursday, April 11

- Golf with Mark Font, from 1 pm
- Location: The Eagles Golf Club
- Price: \$53 per person

Schedule Day 1 | Friday, April 12

Start	Room	Activity	User Skill	Learning Path	Presenter
Morning Group Sessions					
8:00am	Island 1	Breakfast Registration			
9:00am	Island 1	Welcome & Introductions			Paddy Broe
9:20am	Island 1	"Winning the War for Talent"	All Levels	Business	Michael Karlsrud
10:10am		Coffee Break			
10:30am	Island 1	Ocuco Insights: Innovations Product Development Roadmap & What's New in Innovations	All Levels	Technical	Dan Baker & Russ Gagain
11:10am	Island 1	Lab Talks: What The Big Guys Don't Want You to Know: Hacks for Building a More Competitive and Profitable Business	All Levels	All	Tina Lahti, IOT
11:40am	Island 1	Ocuco Insights: Three Game Changing Strategies for 2024: Boost Your Profile, Revenues and Customer Retention Working with Ocuco's OmniChannel Team	All Levels	Business	Paul Clare
12:10pm		Lunch Break			
Afternoon Break-Out Sessions					
1:15pm	Coquina (3rd floor)	Accounts Receivable: Setting Up Your Accounting in Innovations	Beginner	Business	Meredith Frutos-Lingard
1:15pm	Sundial (4th floor)	Innovations' Remote Ordering Infrastructure: Deep Dive	Advanced	Technical	Ian Niemand
1:15pm	Cardita (5th floor)	Setting up Your Freeform Designs and Troubleshooting	Beginner	Production	Sanjay Gandhi
2:15pm	Coquina (3rd floor)	Inventory	Intermediate	Production	Roxy Akerberg
2:15pm	Sundial (4th floor)	Keeping Sight of Your AR Jobs: Innovations Order Batching	Intermediate	Production	Ian Niemand
2:15pm	Cardita (5th floor)	Reduce and Reuse: How Job Staging Can Minimize Excess Trays and Paperwork	Intermediate	Production	Rob Minardi
3:15pm		Coffee Break			
3:30pm	Coquina (3rd floor)	Profit Hacks with Special Processes in the IOT LDS	Beginner	Business	Amer Mourad, IOT
3:30pm	Sundial (4th floor)	Introduction to Pricing: How to Set Your Pricelists in Innovations	Beginner	Business	Lori Richmond
3:30pm	Cardita (5th floor)	Lab Logistics: How to Setup Workflow Validation	Advanced	Production	Sanjay Gandhi
4:30pm	Coquina (3rd floor)	Advanced Pricing Configuration: Rules and Packages	Advanced	Business	Kirsty Surface
4:30pm	Sundial (4th floor)	InnovaWeb: Customer Service, Tracking and Inventory Verification	Intermediate	Production	Russ Gagain
4:30pm	Cardita (5th floor)	Remotes: Process Overview, Focused on Lablink and Job Checking (in Spanish)	Intermediate	Production	Renzo Fajardo
5.30pm	Coastal	Hospitality Lounge Networking			



Dinner & Karaoke Night from 7pm | Location: Jake's Coastal Cantina

Schedule Day 2 | Saturday, April 13

Start	Room	Activity	User Skill	Learning Path	Presenter
Morning Group Sessions					
8:00am	Island 1	Breakfast Meet & Greet			
9:00am	Island 1	Welcome			Paddy Broe
9:10am	Island 1	Optical Insights: A Deep Dive into Lens Consumer Behavior	All Levels	Technical	Alysse Henkel, The Vision Council
9:40am	Island 1	Lab Talks: Schneider Rx Lens Processing Solutions: What's Going on at Schneider	All Levels	Technical	Shannon Toler, Schneider
10:10am		Coffee Break			
10:30am	Island 1	Lab Talks: OptikamPad: Modernize and Elevate the Optical Experience	All Levels	Business	Jerry Wolf, Optikam
11:00am	Island 1	Ocuco Insights: What's New in Lablink	Beginner	Business	Dan Baker & Matt Hitchingham
12:00pm		Lunch Break			
Afternoon Break-Out Sessions					
1:00pm	Coquina (3rd floor)	Lablink: Custom Branding, Retail Configuration and Product Offering	Intermediate	Production	Matt Hitchingham
1:00pm	Sundial (4th floor)	Setting Up Your Lab to Get Quality Metrics from Innovations	Intermediate	Production	Kirsty Surface
1:00pm	Cardita (5th floor)	Printer Conditions and Worktickets	Intermediate	Production	Russ Gagain
2:00pm	Coquina (3rd floor)	Setting Up Designs and Troubleshooting (In Spanish)	Intermediate	Production	Mark Font
2:00pm	Sundial (4th floor)	The Lifecycle of Remote Orders: Receiving Online Orders and Updating Job Status	Intermediate	Production	Jeff Anderson
2:00pm	Cardita (5th floor)	Product Development: From Think Tank to Delivery	Beginner	Business	Russ Gagain & Matt Hitchingham
3:00pm		Coffee Break			
3:15pm	Coquina (3rd floor)	Lens Selection: How to Make It Work for You	Intermediate	Production	Kirsty Surface
3:15pm	Sundial (4th floor)	Innovations' Queues and Hold Conditions	Intermediate	Production	Rob Minardi
4:15pm	Island 1	Innovations Open Forum	All	All	Paddy Broe & Dan Baker
5:15pm	Coastal	Hospitality Lounge Networking			



Dinner from 7 pm | Location: Sheraton Sand Key Resort
Casino Night at the Hospitality Suite

Please email sarita.gianesini@ocuco.com if you have any questions.

